

Homeowner Companies	2020 Premium	Total Complaints	Confirmed Complaints	Complaint Index
ACUITY, A MUTUAL INSURANCE COMPANY	583	0	0	0
AEGIS SECURITY INSURANCE COMPANY	102,576	1	0	0
AFFILIATED FM INSURANCE COMPANY	5,183	0	0	0
AIG PROPERTY CASUALTY COMPANY	1,945,476	0	0	0
ALLSTATE INDEMNITY COMPANY	12,258,907	5	1	2.96
ALLSTATE INSURANCE COMPANY	11,589,815	3	0	0
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	10,585,452	2	0	0
ALLSTATE VEHICLE AND PROPERTY INSURANCE COMPANY	31,624,404	8	0	0
ALPHA PROPERTY & CASUALTY INSURANCE COMPANY	117,060	0	0	0
AMCO INSURANCE COMPANY	1,475,661	0	0	0
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	8,230,929	15	5	22.06
AMERICAN COMMERCE INSURANCE COMPANY	3,061,035	2	1	11.87
AMERICAN FAMILY CONNECT PROPERTY AND CASUALTY INSURANCE COMPANY	6,796,828	3	0	0
AMERICAN FAMILY HOME INSURANCE COMPANY	622,451	0	0	0
AMERICAN FAMILY INSURANCE COMPANY	5,949,453	0	0	0
AMERICAN FAMILY MUTUAL INSURANCE COMPANY S.I.	19,361,041	5	0	0
AMERICAN MODERN HOME INSURANCE COMPANY	956,763	0	0	0
AMERICAN MODERN PROPERTY AND CASUALTY INSURANCE COMPANY	15,300	0	0	0
AMERICAN MODERN SELECT INSURANCE COMPANY	4,723,013	4	0	0
AMERICAN NATIONAL GENERAL INSURANCE COMPANY	3,853	0	0	0
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	3,529,364	2	0	0
AMERICAN RELIABLE INSURANCE COMPANY	1,354,126	0	0	0
AMERICAN SECURITY INSURANCE COMPANY	13,285	0	0	0
AMERICAN STRATEGIC INSURANCE CORP.	16,444,832	8	1	2.21
AMGUARD INSURANCE COMPANY	2,368	0	0	0
AMICA MUTUAL INSURANCE COMPANY	10,352,102	0	0	0
AMSHIELD INSURANCE COMPANY	252,377	0	0	0
ARMED FORCES INSURANCE EXCHANGE	218,689	0	0	0
ASPEN AMERICAN INSURANCE COMPANY	5,473	0	0	0
AUSTIN MUTUAL INSURANCE COMPANY	335,173	0	0	0
AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT	1,014,247	0	0	0
BANKERS STANDARD INSURANCE COMPANY	2,943,717	0	0	0
CALIFORNIA CASUALTY GENERAL INSURANCE COMPANY OF OREGON	3,857,619	0	0	0
CENTURY-NATIONAL INSURANCE COMPANY	541,333	0	0	0
CHUBB INDEMNITY INSURANCE COMPANY	361	0	0	0
CHUBB NATIONAL INSURANCE COMPANY	1,104	0	0	0
CINCINNATI INSURANCE COMPANY (THE)	2,929,546	0	0	0
COMMERCE WEST INSURANCE COMPANY	2,400,924	2	0	0
COUNTRY CASUALTY INSURANCE COMPANY	1,679	0	0	0
COUNTRY MUTUAL INSURANCE COMPANY	48,770,129	5	0	0
COUNTRY PREFERRED INSURANCE COMPANY	123,439	0	0	0
CRESTBROOK INSURANCE COMPANY	1,334,571	0	0	0
CSAA FIRE & CASUALTY INSURANCE COMPANY	559,393	0	0	0
CSAA GENERAL INSURANCE COMPANY	4,135,901	0	0	0
DAIRYLAND AMERICAN INSURANCE COMPANY	3,329	0	0	0
DEPOSITORS INSURANCE COMPANY	2,374,795	1	0	0
EAGLE WEST INSURANCE COMPANY	1,510,197	0	0	0
ECONOMY FIRE & CASUALTY COMPANY	367	0	0	0
ECONOMY PREMIER ASSURANCE COMPANY	1,156,567	0	0	0
ELECTRIC INSURANCE COMPANY	67,711	0	0	0
ENCOMPASS INDEMNITY COMPANY	784,161	0	0	0
ENCOMPASS INSURANCE COMPANY OF AMERICA	39,027	0	0	0
ENUMCLAW PROPERTY AND CASUALTY INSURANCE COMPANY	5,362,007	0	0	0
ESURANCE INSURANCE COMPANY	242,559	1	0	0
ESURANCE PROPERTY AND CASUALTY INSURANCE COMPANY	1,226,890	0	0	0
EXECUTIVE RISK INDEMNITY INC.	(24)	0	0	0
FARMERS INSURANCE COMPANY OF OREGON	33,705,182	16	0	0
FARMERS INSURANCE EXCHANGE	58,552,470	11	0	0
FEDERAL INSURANCE COMPANY	4,645,371	0	0	0
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	43,297	0	0	0
FIRST AMERICAN PROPERTY & CASUALTY INSURANCE COMPANY	2,307,676	5	1	15.74
FIRST LIBERTY INSURANCE CORPORATION (THE)	49,576	0	0	0
FOREMOST INSURANCE COMPANY GRAND RAPIDS, MICHIGAN	46,680,360	17	5	3.89
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	4,760,465	0	0	0
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	9,938,962	2	0	0
GRANGE INSURANCE ASSOCIATION	2,610,451	1	0	0
GREAT NORTHERN INSURANCE COMPANY	1,018,486	0	0	0
HARTFORD ACCIDENT AND INDEMNITY COMPANY	127,974	0	0	0
HARTFORD CASUALTY INSURANCE COMPANY	120,531	0	0	0
HARTFORD FIRE INSURANCE COMPANY	54,812	0	0	0
HARTFORD INSURANCE COMPANY OF THE MIDWEST	1,644,580	3	0	0
HARTFORD UNDERWRITERS INSURANCE COMPANY	276,057	0	0	0
HOMESITE INSURANCE COMPANY	362	0	0	0
HOMESITE INSURANCE COMPANY OF THE MIDWEST	28,900,446	11	1	1.26

Homeowner Companies	2020 Premium	Total Complaints	Confirmed Complaints	Complaint Index
HORACE MANN INSURANCE COMPANY	695,432	2	1	52.23
INTEGON NATIONAL INSURANCE COMPANY	413,650	0	0	0
LEMONADE INSURANCE COMPANY	2,760,107	0	0	0
LIBERTY INSURANCE CORPORATION	24,584,054	5	0	0
LIBERTY MUTUAL FIRE INSURANCE COMPANY	4,828,115	0	0	0
LIBERTY MUTUAL INSURANCE COMPANY	746,158	0	0	0
LM INSURANCE CORPORATION	2,269,888	0	0	0
MARKEL AMERICAN INSURANCE COMPANY	163,453	0	0	0
METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	3,145,219	0	0	0
METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY	7,544,541	0	0	0
MIDWEST FAMILY MUTUAL INSURANCE COMPANY	2,953	0	0	0
MUTUAL OF ENUMCLAW INSURANCE COMPANY	10,698,234	2	0	0
NATIONWIDE AFFINITY INSURANCE COMPANY OF AMERICA	2,357,979	0	0	0
NATIONWIDE GENERAL INSURANCE COMPANY	4,922,912	2	0	0
NATIONWIDE INSURANCE COMPANY OF AMERICA	3,600,684	4	0	0
OREGON MUTUAL INSURANCE COMPANY	9,835,890	4	0	0
PACIFIC INDEMNITY COMPANY	4,184,931	0	0	0
PACIFIC SPECIALTY INSURANCE COMPANY	32,708	0	0	0
PEERLESS INDEMNITY INSURANCE COMPANY	693	0	0	0
PEMCO MUTUAL INSURANCE COMPANY	9,821,512	1	0	0
PHARMACISTS MUTUAL INSURANCE COMPANY	28,062	0	0	0
PRAETORIAN INSURANCE COMPANY	377,019	1	0	0
PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	2,187,654	0	0	0
PROGRESSIVE CLASSIC INSURANCE COMPANY	440,049	0	0	0
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	5,142,232	0	0	0
QBE INSURANCE CORPORATION	1,327,068	0	0	0
SAFECO INSURANCE COMPANY OF ILLINOIS	11,981,959	4	0	0
SAFECO INSURANCE COMPANY OF OREGON	74,802,894	20	2	0.97
SENTINEL INSURANCE COMPANY, LTD.	128,289	0	0	0
SPINNAKER INSURANCE COMPANY	1,041,739	1	0	0
STANDARD FIRE INSURANCE COMPANY (THE)	690,786	0	0	0
STANDARD GUARANTY INSURANCE COMPANY	1,130	0	0	0
STATE FARM FIRE AND CASUALTY COMPANY	202,075,145	52	4	0.72
STATE NATIONAL INSURANCE COMPANY, INC.	114,632	0	0	0
STILLWATER PROPERTY AND CASUALTY INSURANCE COMPANY	3,142,086	3	0	0
SUBLIMITY INSURANCE COMPANY	7,018,685	1	0	0
SUTTER INSURANCE COMPANY	105,955	0	0	0
TEACHERS INSURANCE COMPANY	830,474	0	0	0
TOGGLE INSURANCE COMPANY	78,865	0	0	0
TOPA INSURANCE COMPANY	31,684	0	0	0
TRAVELERS COMMERCIAL INSURANCE COMPANY	1,398,396	0	0	0
TRAVELERS HOME AND MARINE INSURANCE COMPANY (THE)	12,913,577	6	1	2.81
TRAVELERS INDEMNITY COMPANY OF AMERICA	581,253	0	0	0
TRAVELERS PERSONAL INSURANCE COMPANY	16,272,875	5	1	2.23
TRUMBULL INSURANCE COMPANY	5,811,523	2	0	0
TWIN CITY FIRE INSURANCE COMPANY	174,274	0	0	0
UNITED HERITAGE PROPERTY & CASUALTY COMPANY	5,172,198	2	0	0
UNITED SERVICES AUTOMOBILE ASSOCIATION	23,405,590	1	0	0
UNITRIN AUTO AND HOME INSURANCE COMPANY	458	0	0	0
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	10,472	0	0	0
UNITRIN SAFEGUARD INSURANCE COMPANY	737,624	0	0	0
USAA CASUALTY INSURANCE COMPANY	26,493,951	4	0	0
USAA GENERAL INDEMNITY COMPANY	15,841,254	4	2	4.59
VALLEY PROPERTY & CASUALTY INSURANCE COMPANY	2,526,786	0	0	0
VIGILANT INSURANCE COMPANY	1,537	0	0	0
WAWANESA GENERAL INSURANCE COMPANY	76,177	0	0	0