



We record & analyze communications

# Integrated Compliance Recording Solution for IPC Unigy



## Highlights

- **EXPERTISE**  
Specific solution for trading in the financial industry
- **COMPLIANCE**  
Tamper-proof and MiFID-II-compliant recording
- **SECURITY**  
Encryption of calls and management of complex user rights

IPC is a global leader in trading communications and applications for the financial industry. ASC offers a certified solution for tamper-proof recording and long-term archiving of communications for IPC Unigy trading platform.

ASC's recording solution enables you to fulfill compliance regulations such as MiFID II and Dodd-Frank in a simple and efficient manner.

ASC's Neo Suite allows recording communications on land line, mobile voice, chat, video, screen and SMS. Additional tools for speech analysis round out the portfolio. ASC offers its products as a local solution on-premise and as a service from the cloud.

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## Omni-Channel Recording

ASC's Neo Recording Suite captures, saves, and archives the entire corporate communication in financial institutions, contact centers, and public safety organizations across all channels including land line, mobile voice, chat, video, screen and SMS.

## EVOIP<sup>neo</sup> active for IPC Unigy

EVOIP<sup>neo</sup> active provides an integrated VoIP recording solution for IPC Unigy which can be integrated seamlessly with Unigy Turrets enabling active recording of VoIP calls. Conference capacities are not affected.

## Fail-Safe Architecture

ASC offers diversified possibilities to customize the recording system to meet the customers' individual requirements. Parallel recording architectures are the ideal solution for systems which require full recording availability at any moment and which must avoid loss of recordings data at any cost. Recording takes place on several servers in parallel. This ensures uninterrupted recording.

## MiFID II Compliance

One aspect of the EU Markets in Financial Instruments Directive (MiFID II) regulates the recording of consultant calls in securities trading. The legislator prescribes the comprehensive and tamper-proof recording and archiving

of all consultant calls regardless of the channel, be it phone, video call or chat. Our solutions support you in complying with the requirements of MiFID II and thus avoiding high fines.

## Litigation Hold

ASC provides a litigation hold to preserve all recorded data which may be relevant for the company in the event of a legal dispute. Only users with the corresponding authorization can intentionally delete the calls.

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## Compliance Assurance with IPC Unigy

Labeled as Compliance Assurance, IPC offers the automatic verification of the entire trading environment including recording. Automated tests of the turrets, the recording system, and the network infrastructure guarantee unrestricted functionality. Permanent real-time monitoring in the trading environment ensures that a warning is issued immediately if problems occur.

## Search and Replay

Browser-based and client/server-based search and replay applications with flexible search criteria make it easy to search for recorded calls.

## Analysis Solution for Banks

ASC offers an analysis solution which has been designed to answer to the special needs of the financial sector: INSPIRATION<sub>neo</sub> for Compliance.

By means of speech analysis, risky interactions can be tagged automatically to enable the management or the compliance team to take immediate action to prevent possible breaches or insider trading.

## Benefits

- PARALLEL OPERATION TO AVOID LOSS OF RECORDINGS
- TAMPER-PROOF AND MIFID-II COMPLIANT RECORDING
- ACTIVE VOIP RECORDING IN ALMOST ANY NETWORK STRUCTURE
- RECORDING OF ENCRYPTED CALLS
- EFFICIENT SEARCH AND REPLAY FUNCTIONS
- INTEGRATION OF THE SPECIFIC SOLUTIONS OF THE FINANCIAL SECTOR

## ASC Technologies

ASC is a global leader in compliance recording, quality management and AI-based analytics. Our solutions help organizations evaluate their communications-based data, securely meet regulatory requirements, and optimize customer service. Using AI, conversations are analyzed in real-time to detect compliance violations and assess the quality of customer interactions. Financial services, contact center, and public safety organizations rely on ASC to ensure their communication is legally compliant and customer-centric. Our solutions are scalable and flexible - available as cloud services, on-premise, or in hybrid environments. Headquartered in Germany, with subsidiaries in 16 locations and a global partner network in over 60 countries, ASC is the #1 in Europe and sets standards for AI-based communication technology worldwide.

