

The six Universal Offers, along with the Children's Promise and Six Steps, cover the important areas for a 21st century library service. These offers demonstrate the power of libraries to enrich lives and communities.

### Information Offer

To support all library users to access quality information and online services in key areas such as careers, health, personal finance and benefits.

### Reading Offer

To create a more literate and confident society by developing, delivering and promoting reading activities in libraries.

### Digital Offer

To equip library services with the resources and skills to deliver digital activities and training, especially to those with limited digital capacity.

### Culture Offer

To provide quality and diverse cultural experiences and events through libraries, especially to those less likely to access arts and culture.

### Health Offer

To improve the health and wellbeing of local communities with services that include self-help reading, creative activities and volunteering.

### Learning Offer

To enhance the presence of libraries throughout a person's learning journey to raise confidence, support education and increase creativity.

### Children's Promise

To inspire children and young people to read for pleasure and to provide them with materials and activities to support their education and wellbeing.

### Six Steps

To ensure that every library service provides a nurturing, accessible, reading and learning environment to blind and partially sighted people.

JANUARY

21: Blue Monday

26-2 Feb: National Story Telling Week

27: Holocaust Memorial Day

FEBRUARY

LGBTQ History Month

5: Safer Internet Day

7: Time to Talk Day

MARCH

200 Million Minutes

7: World Book Day

7–11: Women of the World Festival

8–17: British Science Week

18–24: Shakespeare Week

APRIL

1-7: World Autism Awareness Week

7: World Health Day (Sunday)

23: World Book Night

MAY

Local and Community History Month

11–19 Get Creative Festival

13–19: Mental Health Awareness week

20-26: Dementia Action Week

JUNE

Festival of Learning

1-7: National Volunteer week

2-15: Make a Noise in Libraries

3-9: National BookStart Week

11: Empathy Day

17-23: Refugee Week June 2019

21-23: Jo Cox Great Get together

JULY

Jul-Sep: Summer Reading Challenge

1-7: Health Information Week

AUGUST

12: UN International Youth Day

SEPTEMBER

8: International Literacy Day

13: Roald Dahl Day

Banned Books Week

21: World Alzheimer's Awareness Day

OCTOBER

Black History Month

Family Learning Festival

3: National Poetry Day

5-6: Fun Palaces Weekend

7-13: Libraries Week

10: World Mental Health Day

Get Online Week

EU Coding Week

NOVEMBER

November: Men's Health Awareness Month

3-9: International Games Week

4: National Stress Awareness Day

DECEMBER

5: International Volunteers Day

7: Small Business Saturday