

# **DS-410 User's Guide**



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# DS-410 User's Guide

Welcome to the DS-410 *User's Guide*.

For a printable PDF copy of this guide, [click here](#).

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## Scanner Basics

See these sections to learn about the basic features of your scanner.

[Scanner Parts Locations](#)

[User Replaceable Epson Scanner Parts and Accessories](#)

[Changing the Power Off and Sleep Timer Settings](#)

## Scanner Parts Locations

See these sections to identify the parts on your scanner.

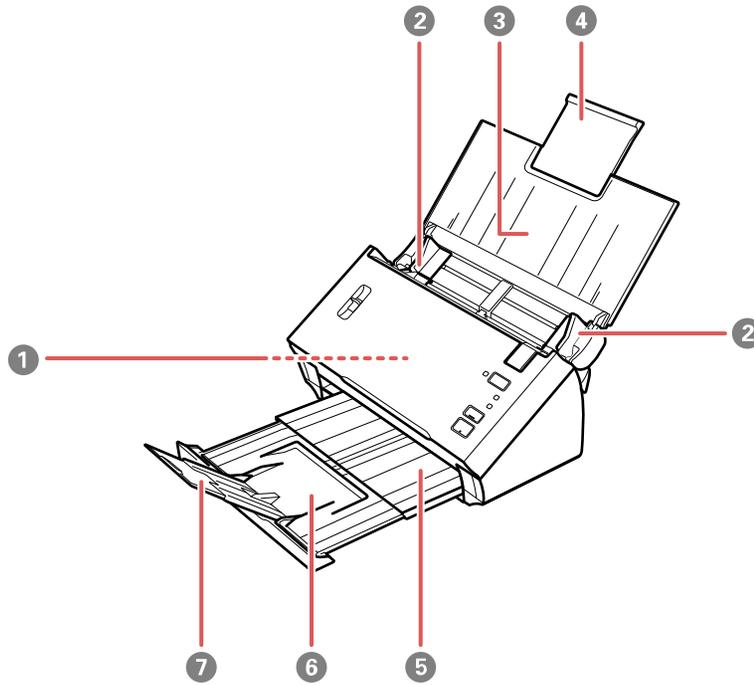
[Scanner Parts](#)

[Scanner Buttons and Lights](#)

[Page Separation Lever](#)

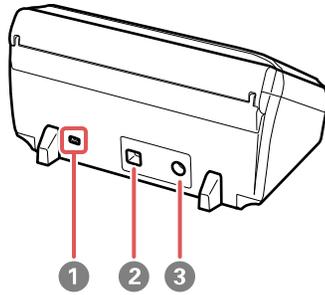
**Parent topic:** [Scanner Basics](#)

## Scanner Parts

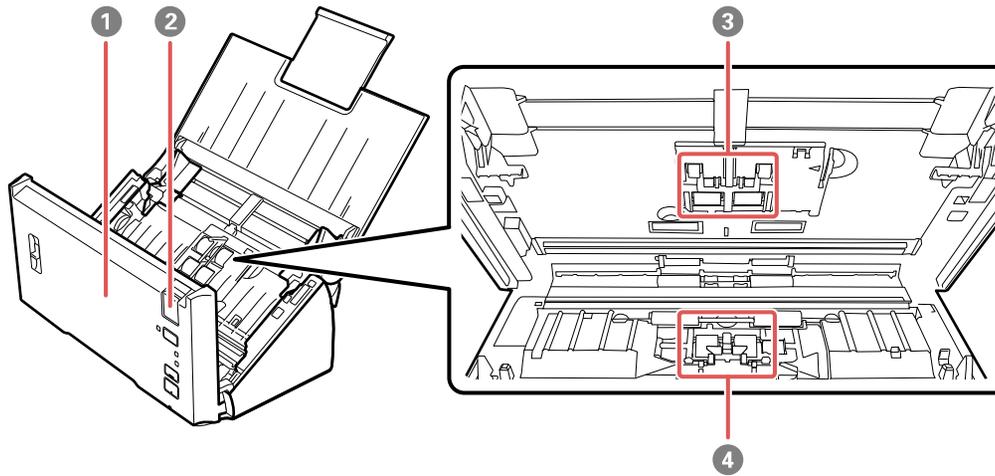


- 1 ADF (Automatic Document Feeder)
- 2 Edge guides
- 3 Input tray
- 4 Input tray extension
- 5 Output tray
- 6 Output tray extension
- 7 Output tray extension

7 Stopper

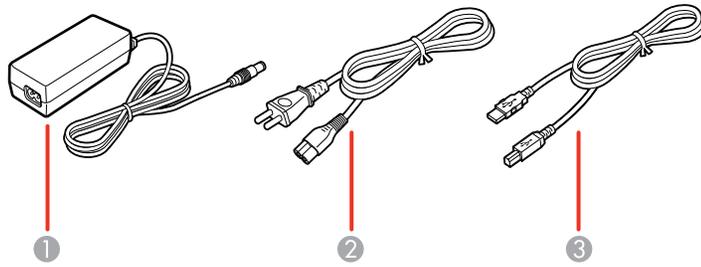


- 1 Kensington security slot
- 2 USB port
- 3 Power inlet



- 1 Scanner cover
- 2 Cover open lever
- 3 Pickup roller

#### 4 Separation roller

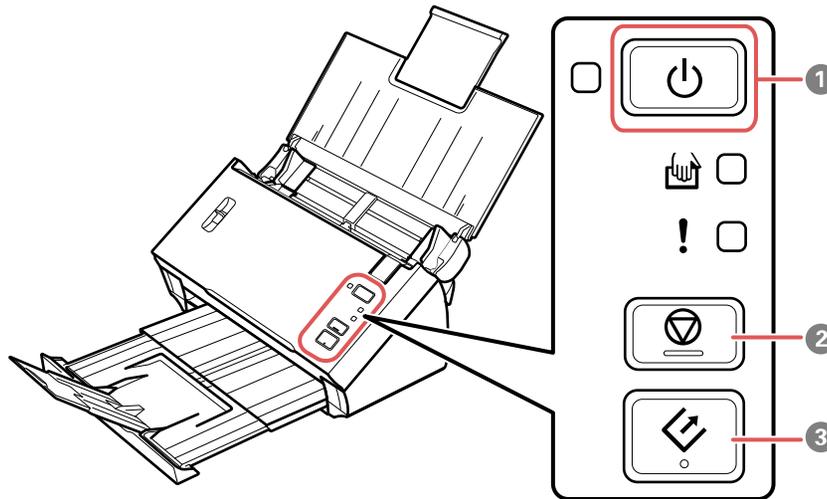


- 1 AC adapter
- 2 Power cord
- 3 USB cable

Parent topic: [Scanner Parts Locations](#)

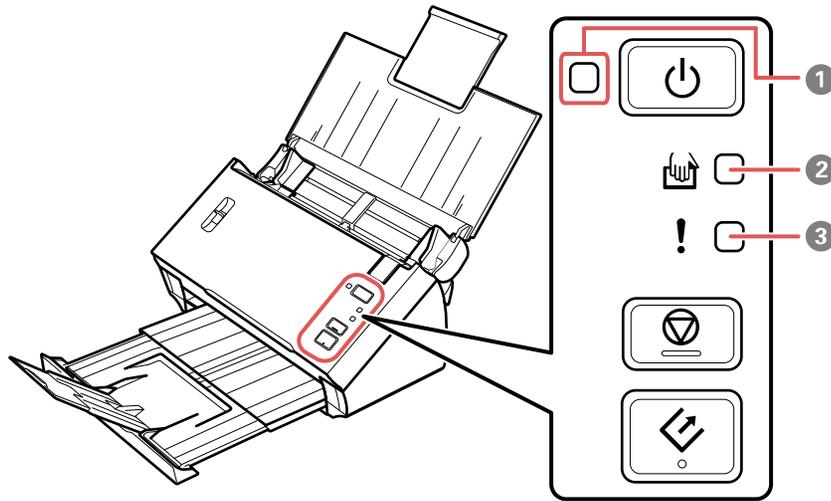
## Scanner Buttons and Lights

### Buttons



- 1  power button
- 2  stop button
- 3  start button

### Lights

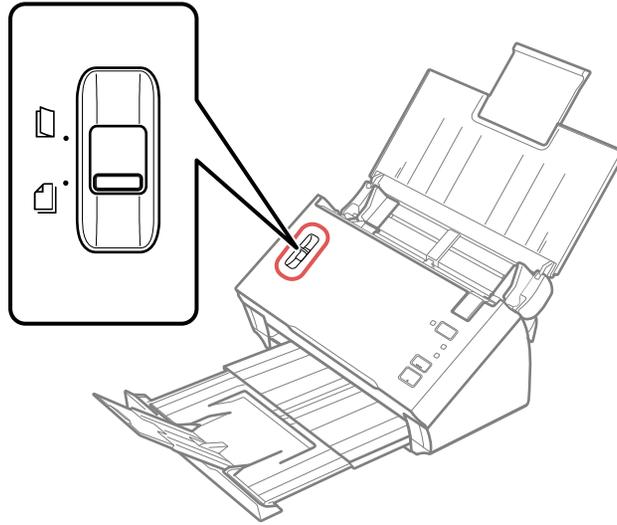


- 1 Power light
- 2  automatic feeding mode light
- 3 ! error light

Parent topic: [Scanner Parts Locations](#)

## Page Separation Lever

You can scan plastic cards, folded documents, envelopes, or any document that requires an optional carrier sheet by adjusting the position of the page separation lever.



- Move the separation lever to this position only when scanning plastic cards, folded documents, envelopes, or any document that requires an optional carrier sheet.
- Leave the separation lever in this position when scanning standard single- or multiple-page documents to prevent paper jams.

**Parent topic:** [Scanner Parts Locations](#)

### Related tasks

[Loading Originals in the Input Tray](#)

[Loading Plastic Cards in the Input Tray](#)

[Loading Special Originals](#)

## User Replaceable Epson Scanner Parts and Accessories

You can purchase genuine Epson accessories at [epson.com](http://epson.com) (U.S. sales) or [epson.ca](http://epson.ca) (Canadian sales). You can also purchase accessories from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766) in the U.S. or 800-807-7766 in Canada.

Part	Part number
Carrier sheet	B12B813431
Roller assembly kit	B12B819381

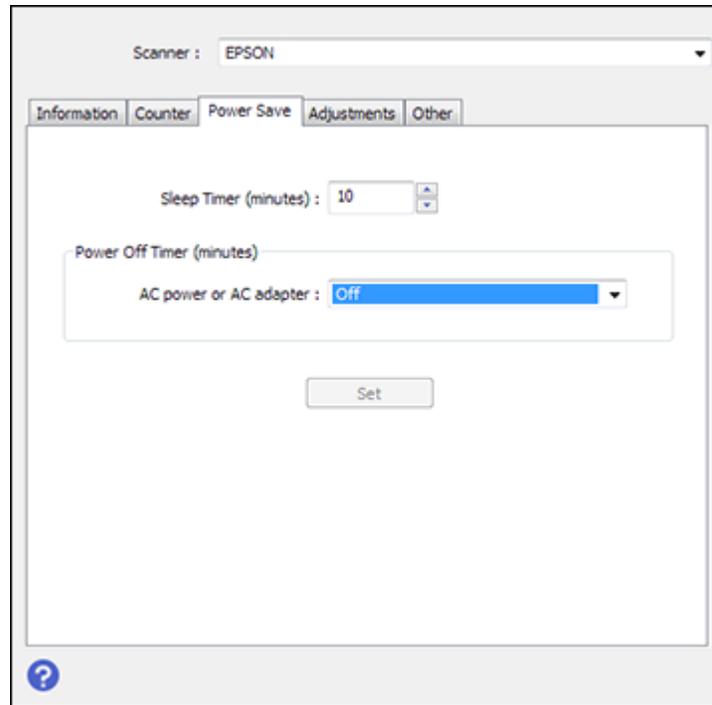
Parent topic: [Scanner Basics](#)

## Changing the Power Off and Sleep Timer Settings

You can use the Epson Scan 2 Utility to change the time period before the scanner enters sleep mode and turns off automatically.

1. Do one of the following to access the Epson Scan 2 Utility:
  - **Windows 10:** Click  and select **EPSON > Epson Scan 2 Utility**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Epson Scan 2 Utility**.
  - **Windows (other versions):** Click  or **Start**, and select **All Programs** or **Programs**. Select **EPSON > Epson Scan 2 > Epson Scan 2 Utility**.
  - **Mac:** Open the **Applications** folder, open the **Epson Software** folder, and select **Epson Scan 2 Utility**.

2. Click the **Power Save** tab.



3. Select the length of time after which you want the scanner to go to sleep as the **Sleep Timer** setting.
4. Select the length of time after which you want the scanner to automatically turn off when not in use as the **AC power or AC adapter** setting. You can also turn off the timer.
5. Close the Epson Scan 2 Utility.

**Parent topic:** [Scanner Basics](#)

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## Loading Originals

Follow the instructions here to load your originals into the scanner.

[Loading Originals in the Input Tray](#)

[Loading Plastic Cards in the Input Tray](#)

[Loading Special Originals](#)

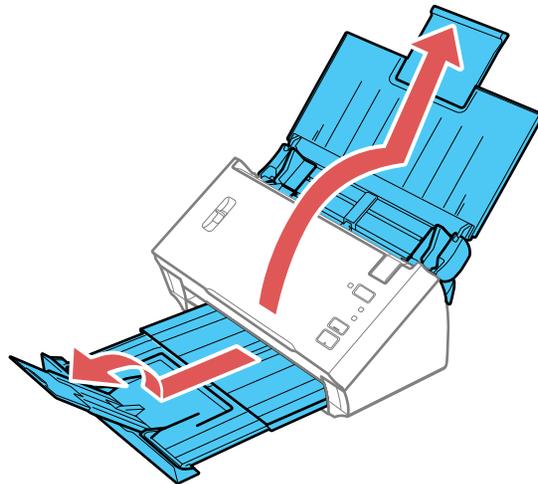
### Loading Originals in the Input Tray

You can load originals that meet the document specifications in the input tray.

**Caution:** Do not load photos, or valuable original documents or artwork, directly into the input tray. This may wrinkle or damage the original. Load these originals using an optional carrier sheet.

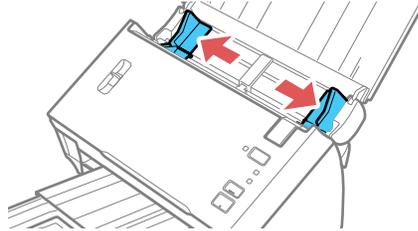
The steps below describe loading originals of the same size. To load originals of multiple sizes at once, see the link at the end of these steps.

1. Open the input tray and pull up its extension.
2. Pull out the output tray and its extension, and open the stopper.

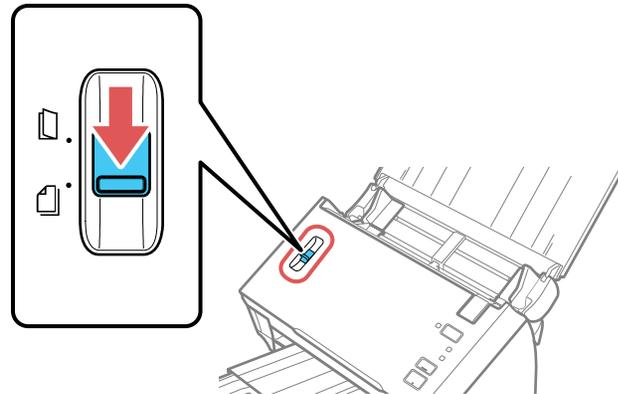


**Note:** If you are loading an original that is 15.5 inches (393.8 mm) or longer, do not pull out the input or output tray extensions and do not open the stopper.

3. Slide the input tray edge guides all the way out.



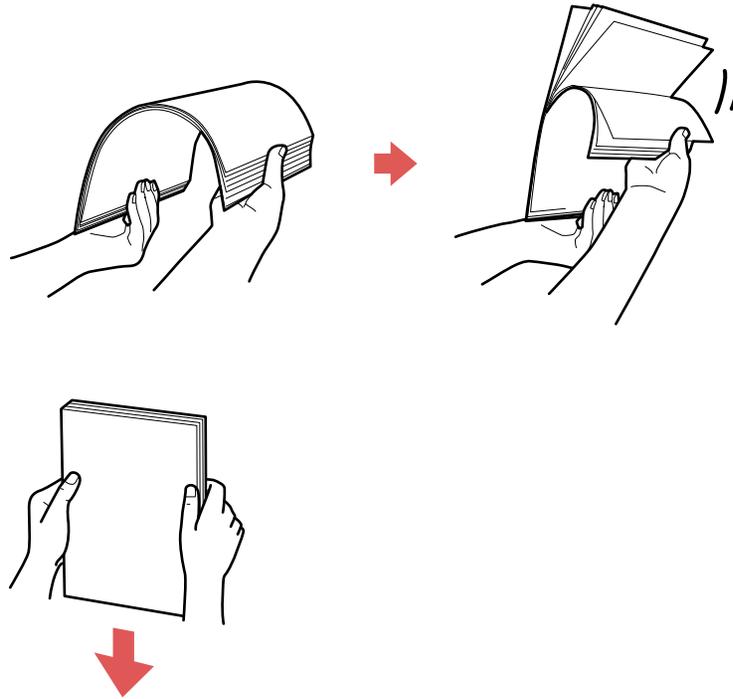
4. Check to make sure that the page separation lever is in the position shown here.



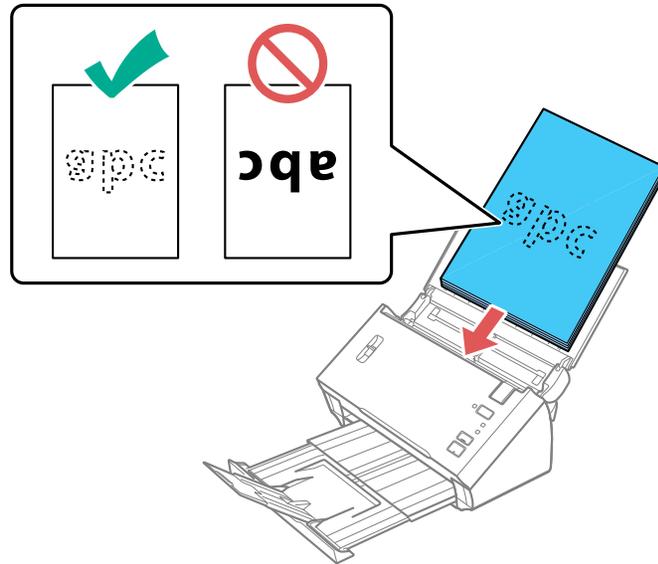
**Note:** To prevent paper jams, keep the lever in this position for most types of documents.

5. If you are loading a multi-page original, fan your stack of originals and tap them gently on a flat surface to even the edges.

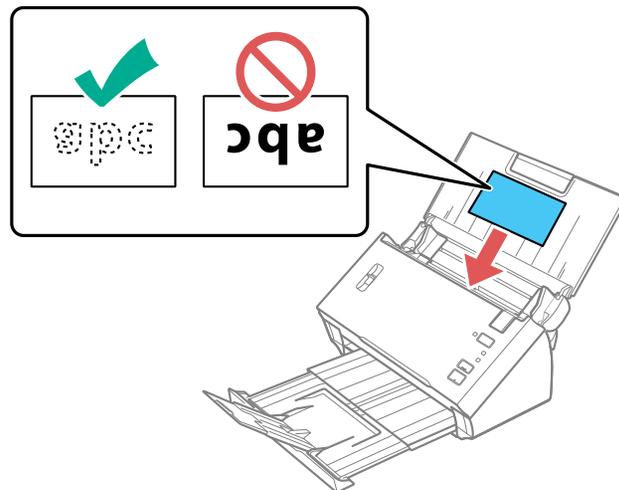
**Note:** If you are loading an original that is 15.5 inches (393.8 mm) or longer, load only one sheet at a time.



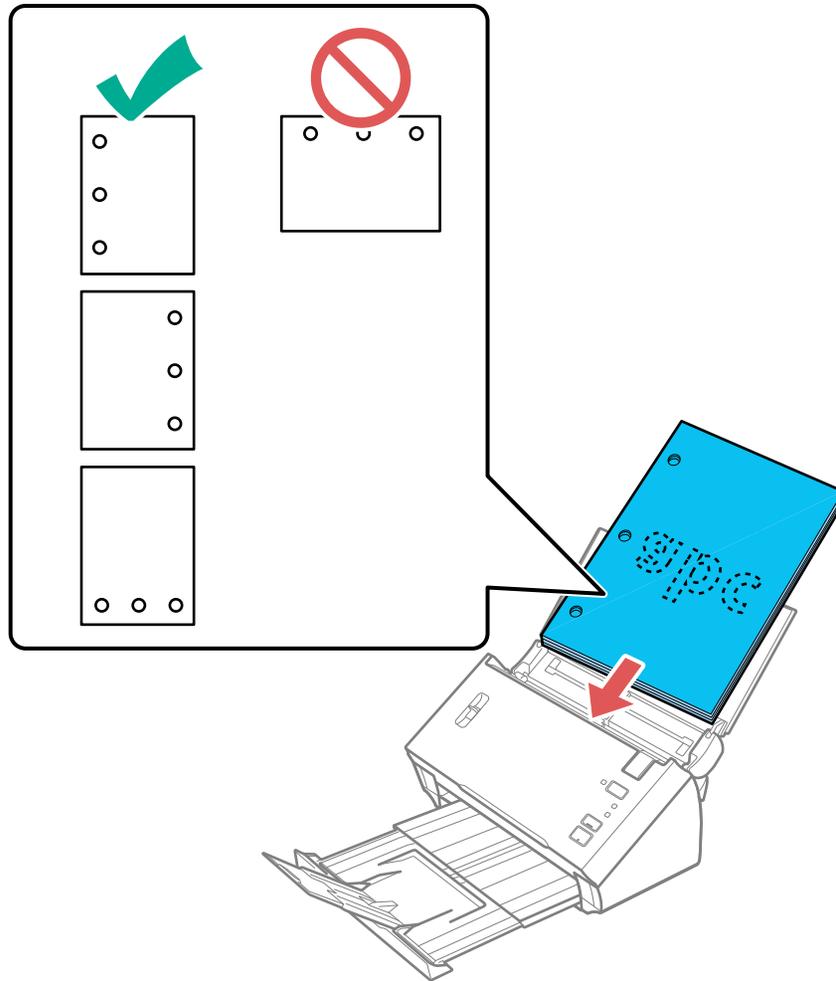
6. Load standard originals into the input tray printed side down and top edge first, and guide them in until they meet resistance.



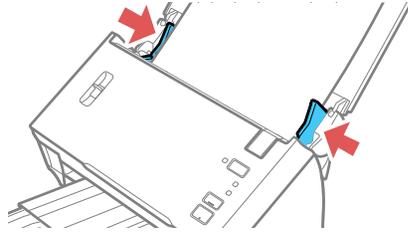
- If you are loading paper business cards, load up to 15 cards printed side down and top edge first into the input tray horizontally, and slide them in until they meet resistance.



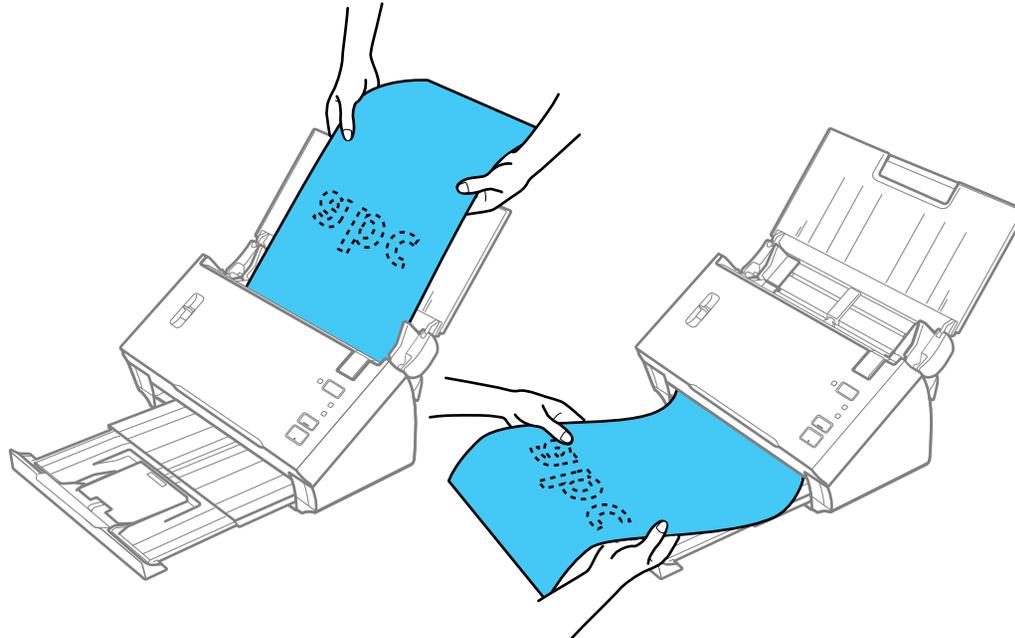
- If you are loading hole-punched originals, load them with the holes facing down or to the side as shown. The holes must be within 1.2 inches (30 mm) of the edge of the originals.



7. Slide the edge guides against the edges of the original.



**Note:** If you are scanning originals that are 15.5 inches (393.8 mm) or longer, support the original as it enters into and ejects from the scanner as shown.



8. If necessary during scanning, adjust the position of the stopper on the output tray extension to fit the ejected originals.

**Note:** If thicker paper does not eject properly or falls from the output tray, push in the output tray and allow the originals to eject freely onto the surface below the scanner. If the scanned images are affected by the originals ejecting below the scanner, try placing the scanner on the edge of a table where the ejected originals can drop freely.

[Loading Multiple Sizes of Originals in the Input Tray](#)

[Original Document Specifications](#)

**Parent topic:** [Loading Originals](#)

**Related references**

[Page Separation Lever](#)

**Related topics**

[Scanning](#)

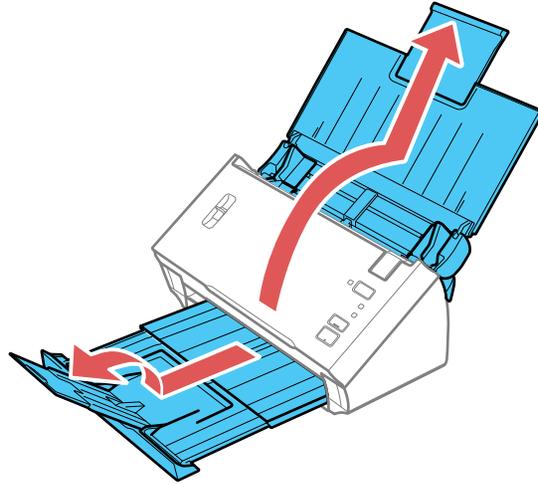
## Loading Multiple Sizes of Originals in the Input Tray

You can load originals of different sizes, paper types, and thicknesses at one time in the input tray. Just make sure they meet the original document specifications.

**Caution:** Do not load photos, or valuable original documents or artwork, directly into the input tray. This may wrinkle or damage the original. Load these originals using an optional carrier sheet.

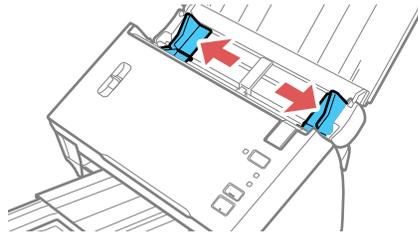
1. Open the input tray and pull up its extension.

2. Pull out the output tray and its extension, and open the stopper.

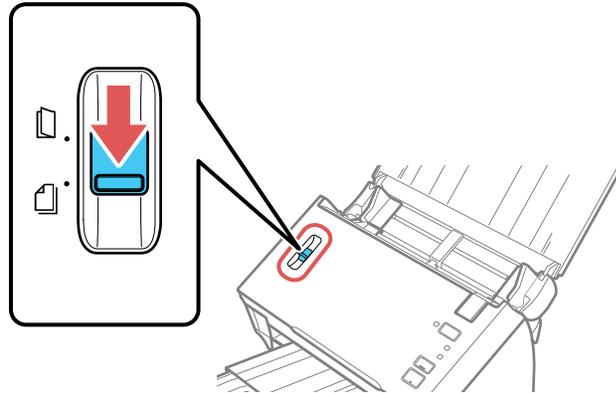


**Note:** If you are loading an original that is 15.5 inches (393.8 mm) or longer, do not pull out the input or output tray extensions and do not open the stopper.

3. Slide the input tray edge guides all the way out.



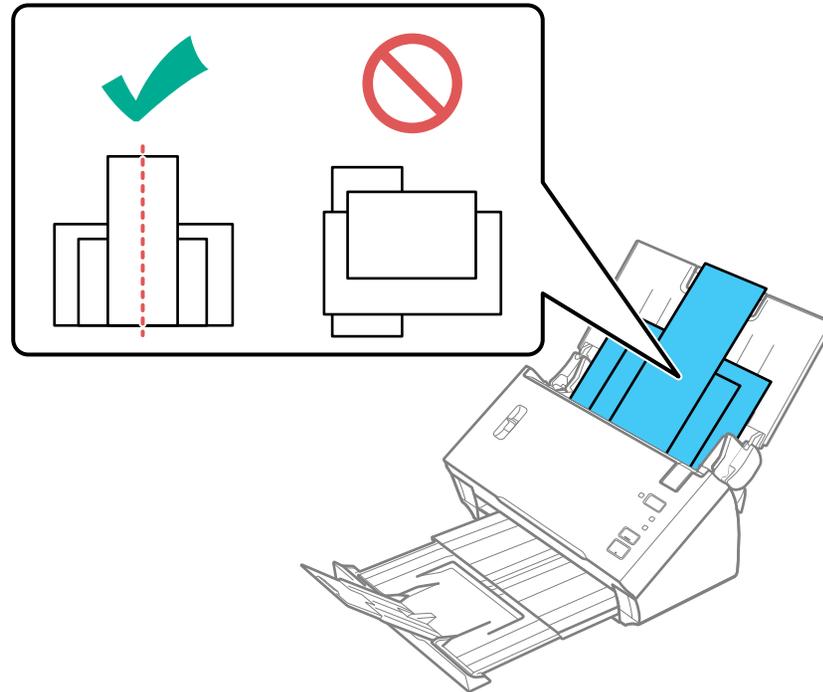
4. Check to make sure that the page separation lever is in the position shown here.



**Note:** To prevent paper jams, keep the lever in this position for most types of documents.

5. Load the originals in the input tray in descending order of paper size with the widest at the back and the narrowest at the front. Slide them in until they meet resistance. Make sure the printed sides are

facedown and the top edges are slightly angled in the input tray. Center the documents in relation to one another.



**Note:** If you are loading paper business cards, load up to 15 cards horizontally.

6. Slide the edge guides against the edges of the widest original.
7. If necessary during scanning, adjust the position of the stopper on the output tray extension to fit the ejected originals.

**Note:** If thicker paper does not eject properly or falls from the output tray, push in the output tray and allow the originals to eject freely onto the surface below the scanner. If the scanned images are affected by the originals ejecting below the scanner, try placing the scanner on the edge of a table where the ejected originals can drop freely.

**Parent topic:** [Loading Originals in the Input Tray](#)

## Related references

[Original Document Specifications](#)

## Original Document Specifications

You can load original documents that meet these specifications in your scanner.

Paper type	Paper size	Paper weight	Loading capacity
Plain paper	Letter (8.5 × 11 inches [216 × 279 mm])	13 to 56 lb (50 to 209 g/m <sup>2</sup> )	13 lb (50 g/m <sup>2</sup> ): 70 sheets
Fine paper			21 lb (80 g/m <sup>2</sup> ): 50 sheets
Recycled paper	Legal (8.5 × 14 inches [216 × 356 mm])		35 lb (130 g/m <sup>2</sup> ): 30 sheets
	A4 (8.3 × 11.7 inches [210 × 297 mm])		56 lb (209 g/m <sup>2</sup> ): 15 sheets
	A5 (5.8 × 8.2 inches [148 × 210 mm])		Loading capacity may vary depending on the paper type.
	A6 (4.1 × 5.8 inches [105 × 148 mm])		
	A8 (2.1 × 2.9 inches [52 × 74 mm])		
	B5 (7.2 × 10.1 inches [182 × 257 mm])		
B6 (5 × 7.2 inches [128 × 182 mm])			
	Width: 2.0 to 8.5 inches (50.8 to 215.9 mm) Height: 15.5 to 240 inches (393.7 to 6,096 mm)	13 to 35 lb (50 to 130 g/m <sup>2</sup> )	
Paper business cards	Business cards	Up to 56 lb (210 g/m <sup>2</sup> )	15 cards loaded horizontally

**Note:** You can load originals of different sizes, paper types, and thicknesses up to this size: Letter (8.5 × 11 inches [216 × 279 mm]).

**Caution:** Do not load the following types of originals in the scanner, or they may be damaged or may damage the scanner:

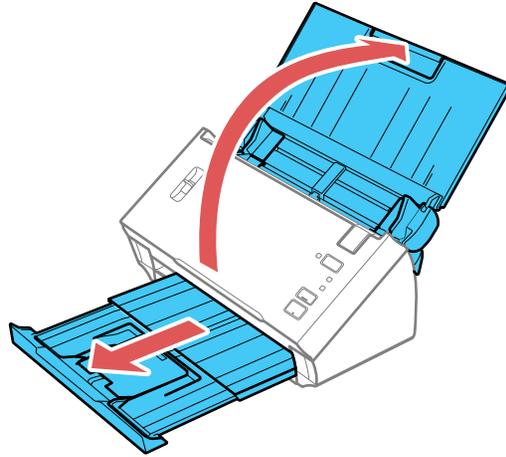
- Thermal paper
- Coated paper
- Originals with uneven surfaces, such as embossed documents
- Photos
- Originals with wet ink
- Ripped, curled, or wrinkled originals
- Originals containing staples or paper clips
- Originals with holes, other than standard hole-punched originals
- Originals that are bound
- Originals with carbon paper backing
- Transparencies
- Glossy originals
- Carbon-less paper
- Perforated originals
- Originals with labels or stickers
- Fabric or other non-paper originals

**Parent topic:** [Loading Originals in the Input Tray](#)

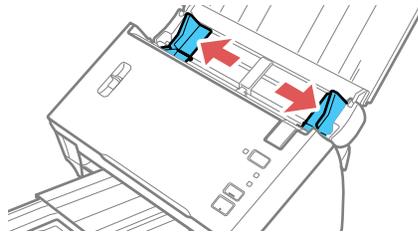
## **Loading Plastic Cards in the Input Tray**

You can load plastic cards that meet the card specifications in the input tray.

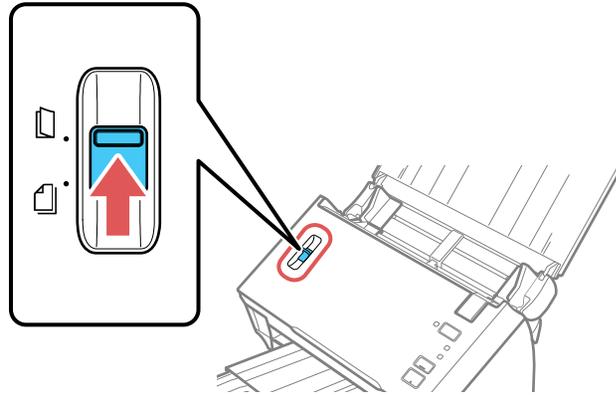
1. Open the input tray, pull out the output tray, and open the stopper. Do not pull out the extensions.



2. Slide the input tray edge guides all the way out.

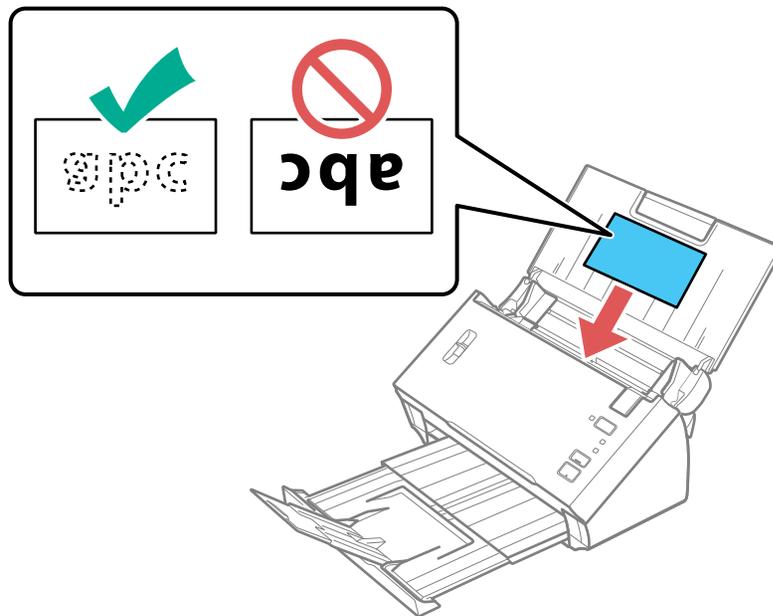


3. Check to make sure that the page separation lever is in the position shown here.

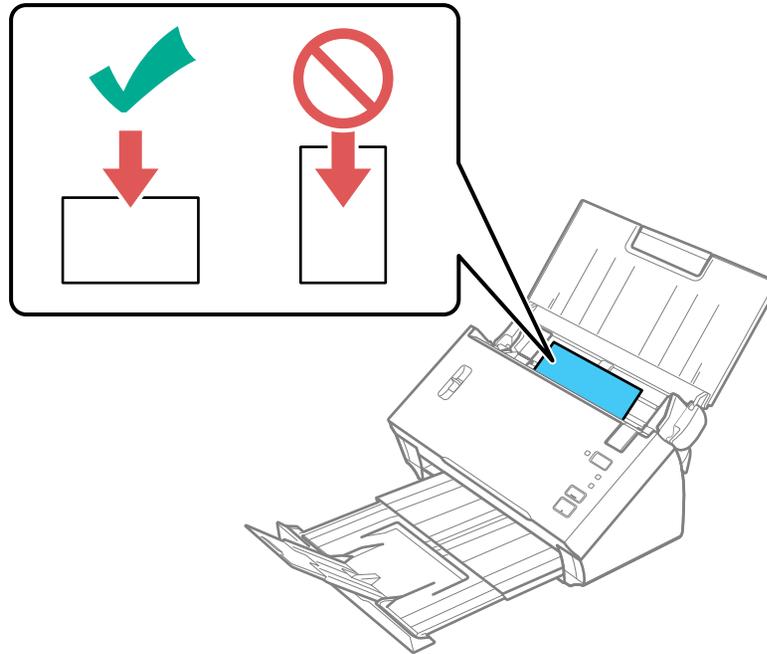


**Note:** To prevent paper jams, make sure to set the lever back to its original position when scanning standard single- or multi-page originals.

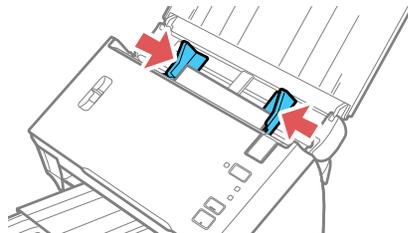
4. Load one plastic card printed side down and top edge first into the input tray horizontally, and slide it in until it meets resistance.



**Note:** Do not load plastic cards vertically.



5. Slide the edge guides against the edges of the card.



[Plastic Card Specifications](#)

**Parent topic:** [Loading Originals](#)

**Related references**

[Page Separation Lever](#)

## Related topics

[Scanning](#)

## Plastic Card Specifications

You can load original plastic and laminated cards that meet these specifications in your scanner.

Paper type	Paper size	Paper thickness	Loading capacity
Plastic cards, embossed (ISO781A ID-1 compliant)	2.1 × 3.3 inches (54 × 85.6 mm)	0.05 inch (1.24 mm) maximum	1 card (horizontal)
Plastic cards, standard (ISO781A ID-1 compliant)		0.04 inch (1.00 mm) maximum	

**Note:** Plastic cards with glossy surfaces may not scan properly.

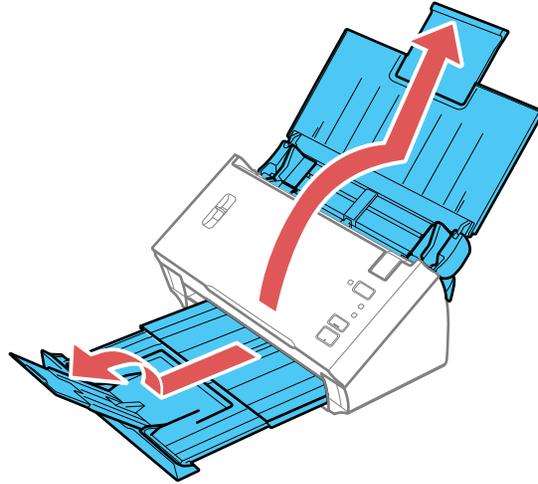
**Parent topic:** [Loading Plastic Cards in the Input Tray](#)

## Loading Special Originals

You can load a single envelope, photo, or large, thick, or folded original in the input tray. Make sure the original meets the specifications for special originals before loading it.

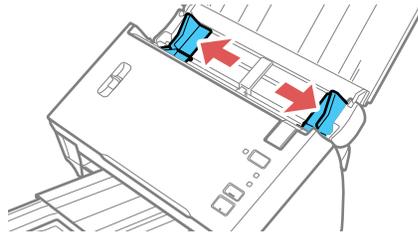
1. Open the input tray and pull up its extension.

2. Pull out the output tray and its extension, and open the stopper.

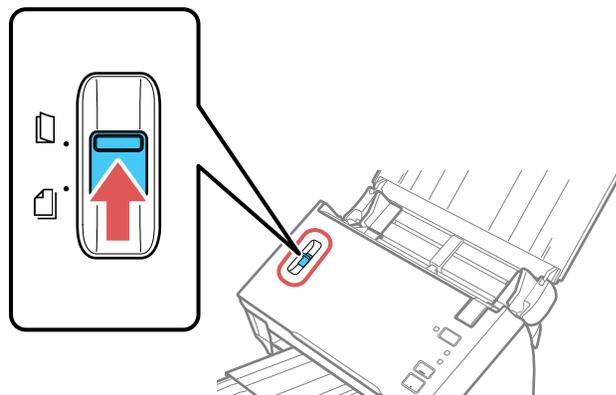


**Note:** If you are loading an original that is 15.5 inches (393.8 mm) or longer, do not pull out the input or output tray extensions and do not open the stopper.

3. Slide the input tray edge guides all the way out.

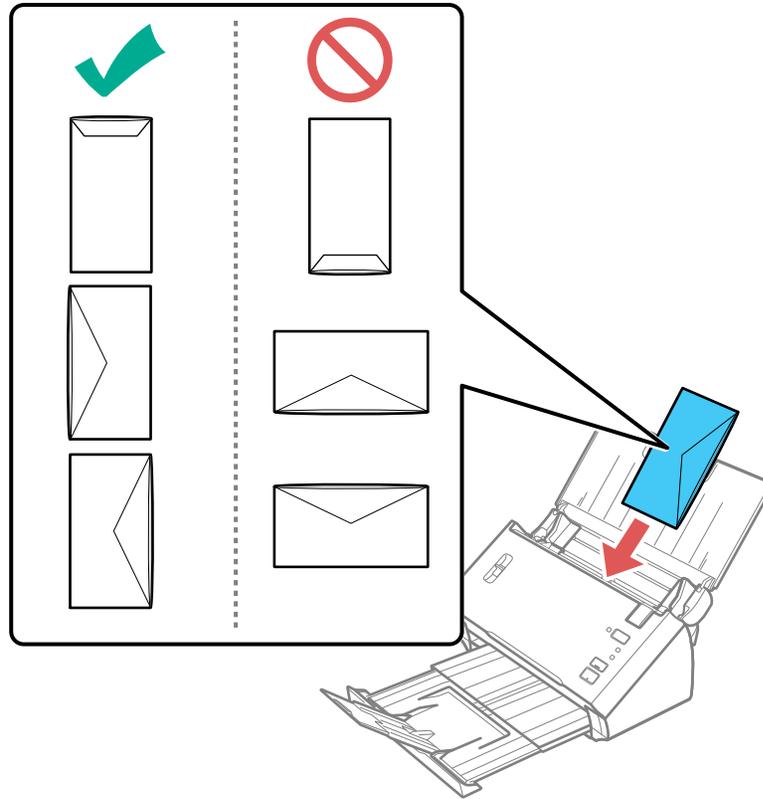


4. Check to make sure that the page separation lever is in the position shown here.

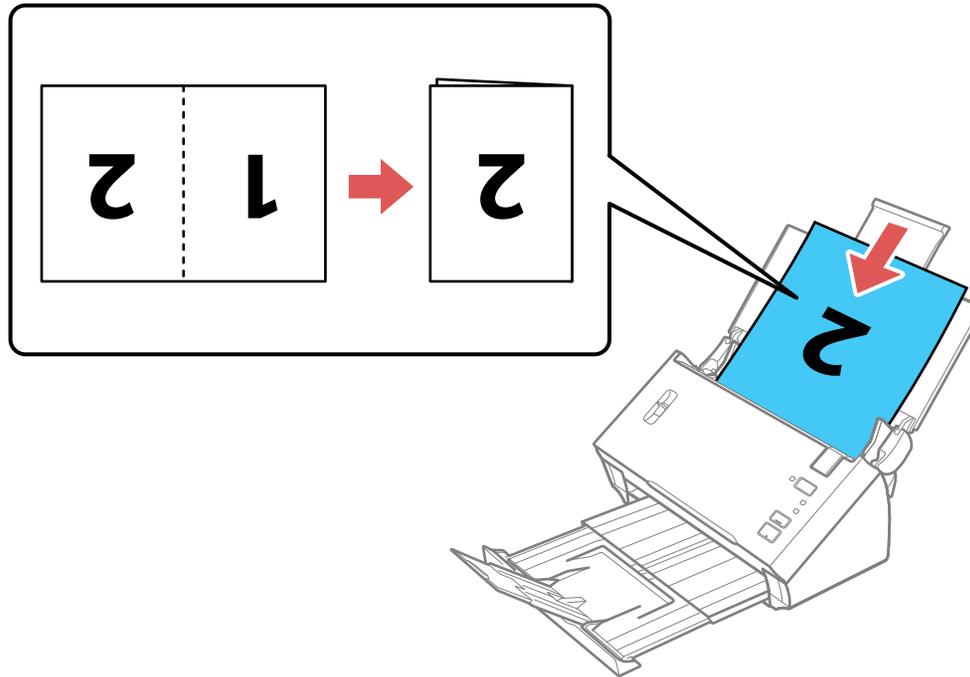


**Note:** To prevent paper jams, make sure to set the lever back to its original position when scanning standard single- or multi-page originals.

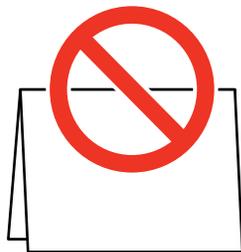
5. Load envelopes vertically in the input tray with the printable side down and the flap facing as shown. Slide in the envelopes until they meet resistance.



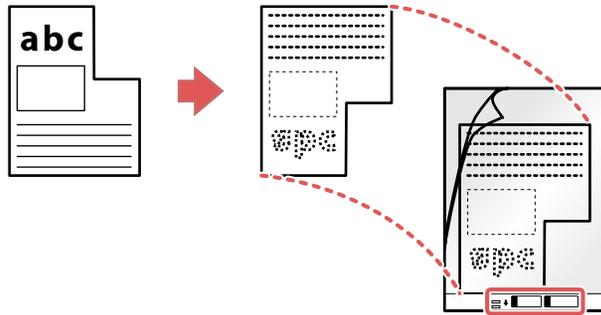
6. Do one of the following to load a photo, or folded or irregularly shaped originals:
- For a folded original, fold and load the original as shown.



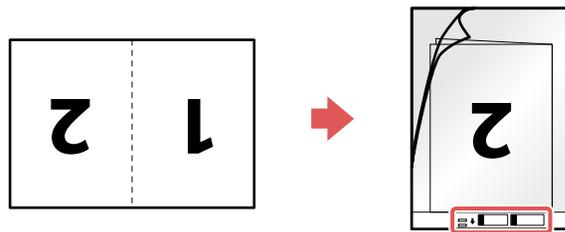
**Caution:** Do not load the original with the open side facing down.



- For a photo or an irregularly shaped original, load it in the center of a carrier sheet with the printed side facing down. Make sure the illustration on the front edge of the carrier sheet is facing up.

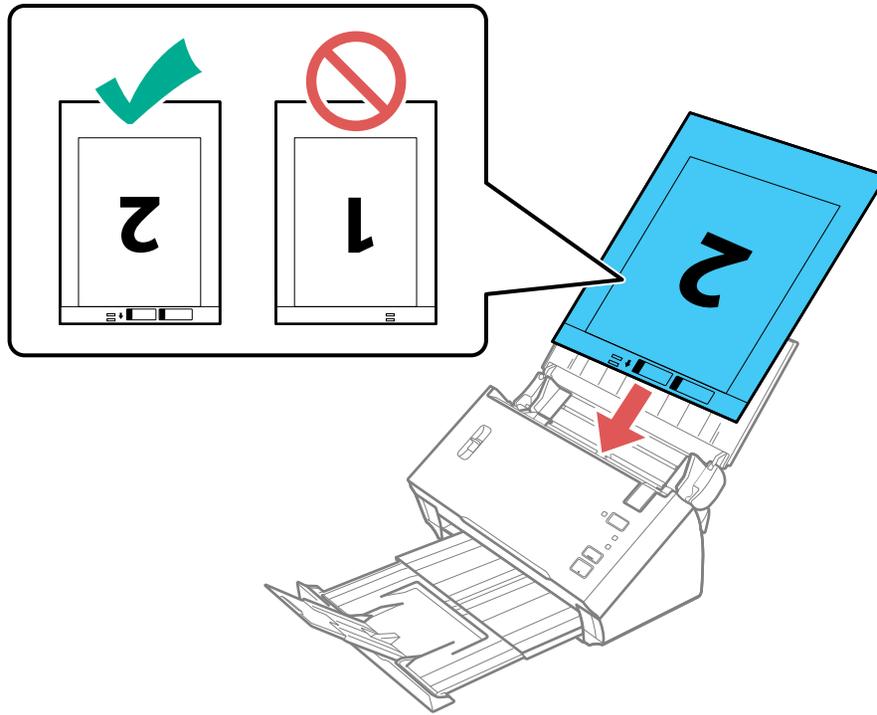


- For an A4-size or larger original, fold it as shown and place it in the center of a carrier sheet. Make sure the illustration on the front edge of the carrier sheet is facing up.

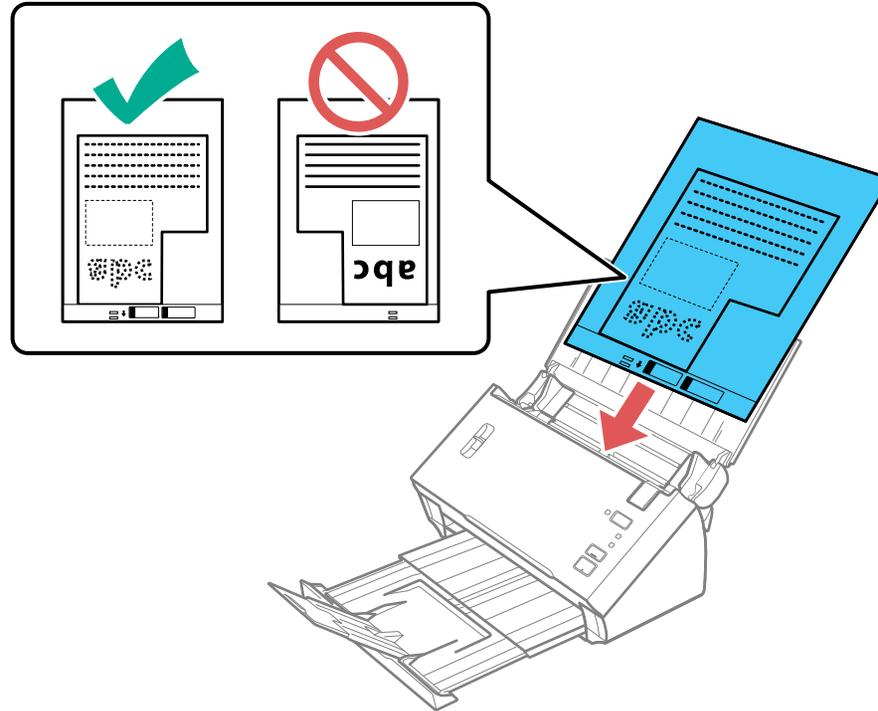


7. Load the original in the input tray as shown until it meets resistance.

**Folded original**



## Photo or irregularly shaped original



8. Slide the edge guides against the edges of the original or carrier sheet.
9. Turn off the **Detect Double Feed** setting on the Main Settings tab in Epson Scan 2 when scanning special originals.
10. If necessary during scanning, adjust the position of the stopper on the output tray extension to fit the ejected originals.

**Note:** If thicker paper does not eject properly or falls from the output tray, push in the output tray and allow the originals to eject freely onto the surface below the scanner. If the scanned images are affected by the originals ejecting below the scanner, try placing the scanner on the edge of a table where the ejected originals can drop freely.

## Special Original Specifications

**Parent topic:** [Loading Originals](#)

**Related references**

[Page Separation Lever](#)

**Related topics**

[Scanning](#)

## Special Original Specifications

You can load photos, envelopes, or large, thick, or folded originals that meet these specifications in your scanner.

Paper type	Paper size	Paper thickness	Loading capacity
Large originals (plain paper, fine paper, or recycled paper) (load only in a carrier sheet)	Up to this size: A3 (11.7 × 16.5 inches [297 × 420 mm])	0.012 inch (0.3 mm) maximum (excluding the thickness of the carrier sheet)	1 carrier sheet
Photos (load only in a carrier sheet)	Up to this size: A4 (8.3 × 11.7 inches [210 × 297 mm])	0.012 inch (0.3 mm) maximum (excluding the thickness of the carrier sheet)	1 carrier sheet
Envelopes	4.49 × 6.38 inches (114 × 162 mm) 4.33 × 8.66 inches (110 × 220 mm)	0.015 inch (0.38 mm) maximum	1 envelope
Irregularly shaped originals (load only in a carrier sheet)	Up to this size: A4 (8.3 × 11.7 inches [210 × 297 mm])	0.012 inch (0.3 mm) maximum (excluding the thickness of the carrier sheet)	1 carrier sheet

**Parent topic:** [Loading Special Originals](#)

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# Scanning

You can scan your originals and save them as digital files.

[Starting a Scan](#)

[Scanning with Document Capture Pro in Simple View - Windows](#)

[Scanning with Document Capture Pro in Standard View - Windows](#)

[Scanning with Document Capture - Mac](#)

[Scanning in Epson Scan 2](#)

[Scan Resolution Guidelines](#)

[Scanning Special Projects](#)

## Starting a Scan

After placing your originals on your product for scanning, start scanning using one of these methods.

**Note:** You can also scan using Document Capture Pro (Windows) or Document Capture (Mac).

[Starting a Scan from a Scanner Button](#)

[Starting a Scan Using the Epson Scan 2 Icon](#)

[Starting a Scan from a Scanning Program](#)

**Parent topic:** [Scanning](#)

## Starting a Scan from a Scanner Button

You can scan using the  start button on your scanner. This automatically starts Document Capture Pro (Windows) or Document Capture (Mac) and the scan job you have assigned to the button.

**Note:** Make sure Epson Scan 2 and either Document Capture Pro (Windows) or Document Capture (Mac) are installed on the computer connected to the scanner.

1. Make sure the scanner is connected to your computer.
2. Load an original in your scanner.

**Note:** Make sure to set the page separation lever for the type of original loaded.

3. Press the  start button.

The scanner starts the job that was assigned to the  start button in Document Capture Pro (Windows) or Document Capture (Mac).

**Note:** You can view or change the scan settings using Document Capture Pro (Windows) or Document Capture (Mac).

[Adding and Assigning Scan Jobs with Document Capture Pro - Windows](#)

[Adding and Assigning Scan Jobs with Document Capture - Mac](#)

**Parent topic:** [Starting a Scan](#)

#### **Related tasks**

[Loading Originals in the Input Tray](#)

[Loading Plastic Cards in the Input Tray](#)

[Loading Special Originals](#)

### **Adding and Assigning Scan Jobs with Document Capture Pro - Windows**

You can view, change, or add available default scan settings when you scan using the  start button on your scanner. You do this by accessing the scan jobs in the Document Capture Pro program.

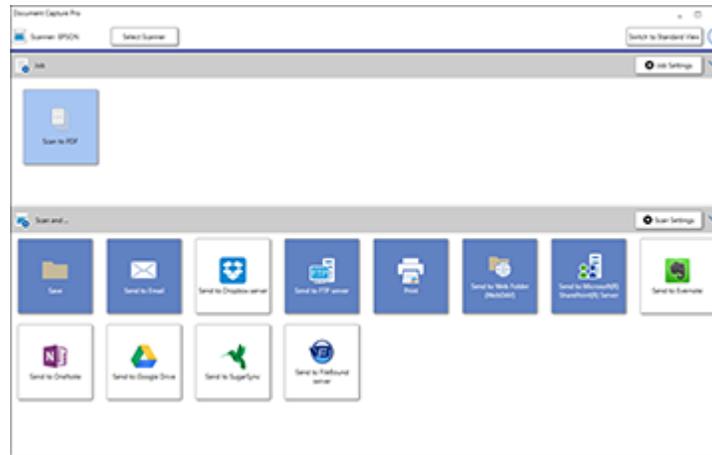
**Note:** The settings may vary, depending on the software version you are using. See the help information in Document Capture Pro for details.

1. Do one of the following to start Document Capture Pro:
  - **Windows 10:** Click  and select **Epson Software > Document Capture Pro**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Document Capture Pro**.
  - **Windows (other versions):** Click  or **Start**, and select **All Programs** or **Programs**. Select **Epson Software > Document Capture Pro**.

You see the Document Capture Pro window.

2. If you see a **Switch to Simple View** button in the upper right corner of the window, click it.

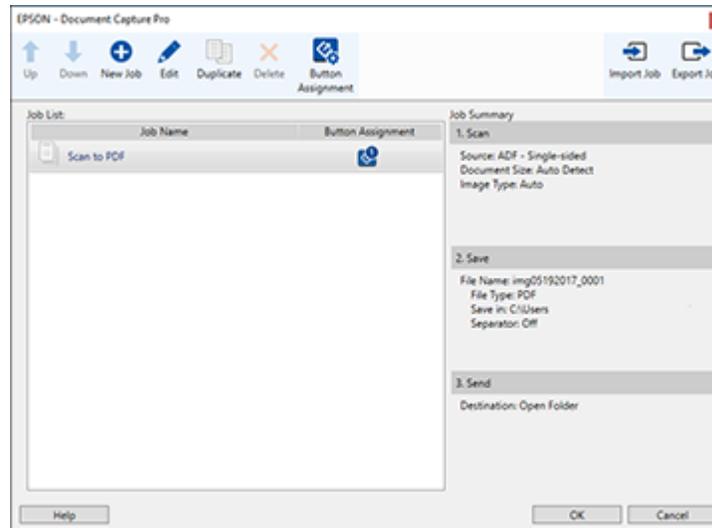
You see a window like this:



3. Click the **Job Settings** button.

**Note:** If you do not see the button, click the < symbol in the **Job** bar.

You see a window like this:



4. To add a scan job, click the  **New Job** icon, enter a name for the new job, select settings as necessary, and click **OK**.

You can now use the new scan job when you scan with Document Capture Pro.

**Note:** See the Help information in Document Capture Pro for details.

5. To assign a scan job to the  start button, click the  **Button Assignment** icon.
6. Select the job that you want to assign to the  start button from the  drop-down list.
7. Click **OK**, then click **OK** again.

You can now use the assigned scan job when you scan with the  start button on your product.

**Parent topic:** [Starting a Scan from a Scanner Button](#)

### **Adding and Assigning Scan Jobs with Document Capture - Mac**

You can view, change, or add available default scan settings when you scan using the  start button on your scanner. You do this by accessing the scan jobs in the Document Capture program.

1. Start Document Capture on a computer connected to the product.
2. Click the  Manage Job icon from the toolbar at the top of the window.  
You see a window showing the current scan job list.
3. To add a scan job, click the **+** icon, enter a name for the new job, select settings as necessary, and click **OK**.  
You can now use the new scan job when you scan with Document Capture.

**Note:** See the Help information in Document Capture for details.

4. To assign a scan job to the  start button on your scanner, click the  icon at the bottom of the window and click **Event Settings**.
5. Select the job that you want to assign to the  start button from the **1** drop-down list.
6. Click **OK**, then click **OK** again.  
You can now use the assigned scan job when you scan with the  start button on your product.

**Parent topic:** [Starting a Scan from a Scanner Button](#)

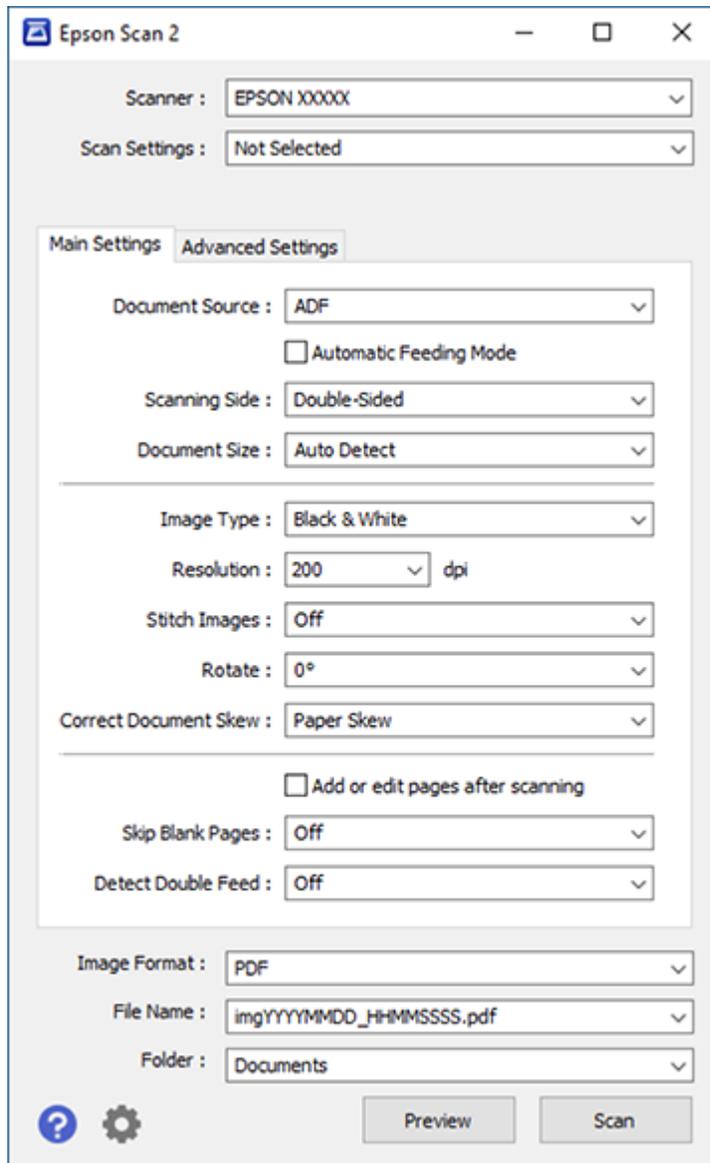
## Starting a Scan Using the Epson Scan 2 Icon

You can start the Epson Scan 2 program to select scan settings, scan, and save the scanned image to a file.

**Note:** If you are using your Epson product with the Windows 10 S operating system, you cannot use the software described in this section. You also cannot download and install any Epson product software from the Epson website for use with Windows 10 S; you must obtain software only from the Windows Store.

- **Windows 10:** Click  and select **EPSON > Epson Scan 2**.
- **Windows 8.x:** Navigate to the **Apps** screen and select **Epson Scan 2**.
- **Windows (other versions):** Click  or **Start**, and select **All Programs** or **Programs**. Select **EPSON > Epson Scan 2 > Epson Scan 2**.
- **Mac:** Open the **Applications** folder, open the **Epson Software** folder, and select **Epson Scan 2**.

You see an Epson Scan 2 window like this:



**Parent topic:** [Starting a Scan](#)

**Related tasks**

[Scanning in Epson Scan 2](#)

## Starting a Scan from a Scanning Program

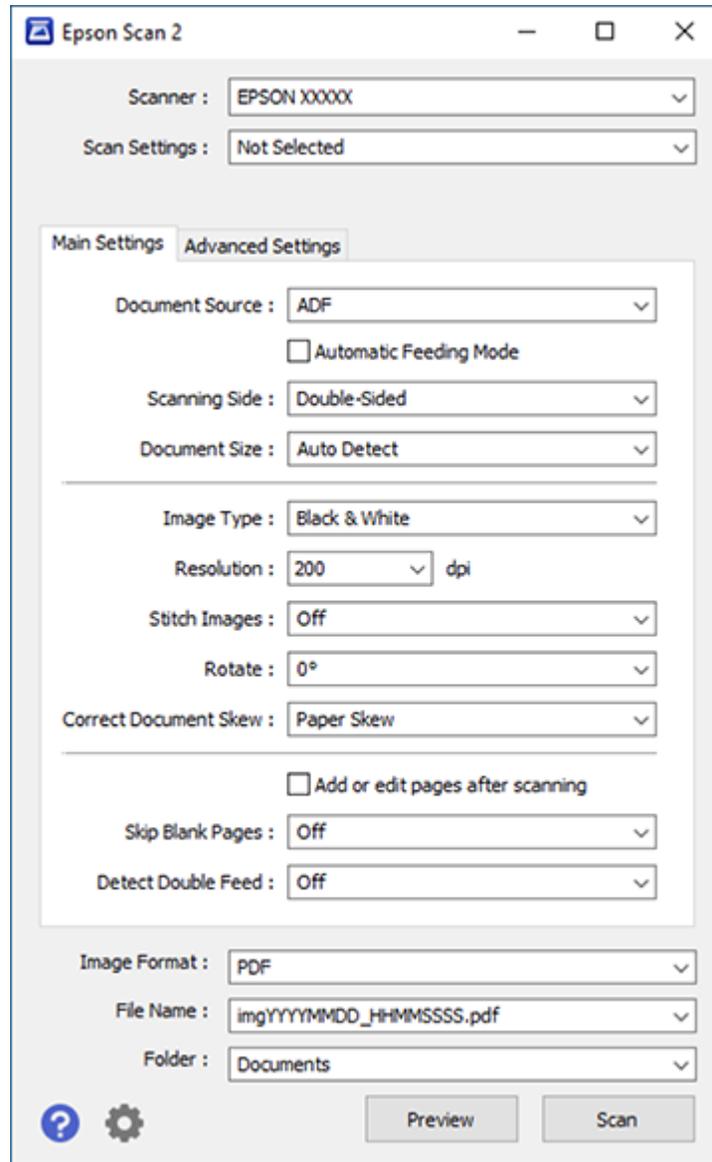
You can start Epson Scan 2 from a TWAIN-compliant scanning program to select scan settings, scan, and open the scanned image in the program.

**Note:** If you are using your Epson product with the Windows 10 S operating system, you cannot use the software described in this section. You also cannot download and install any Epson product software from the Epson website for use with Windows 10 S; you must obtain software only from the Windows Store.

1. Open your scanning program and select its scanning option. (See your scanning program help for instructions.)
2. Select your product.

**Note:** In certain programs, you may need to select your product as the "source" first. If you see a **Select Source** option, choose it and select your product. With Windows, do not select a **WIA** option for your product; it will not work correctly.

You see an Epson Scan 2 window like this:



Parent topic: [Starting a Scan](#)

### Related tasks

[Scanning in Epson Scan 2](#)

## Scanning with Document Capture Pro in Simple View - Windows

You can use Document Capture Pro in Simple View to quickly select options and scan.

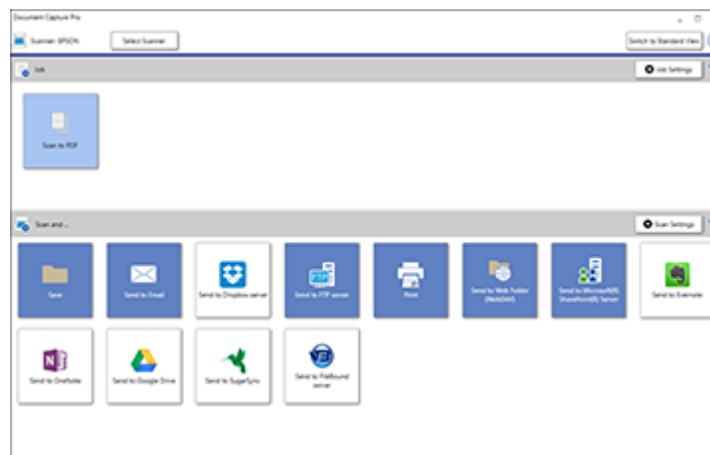
**Note:** The settings may vary, depending on the software version you are using. See the help information in Document Capture Pro for details.

1. Load your original in the product.
2. Do one of the following to start Document Capture Pro:
  - **Windows 10:** Click  and select **Epson Software > Document Capture Pro**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Document Capture Pro**.
  - **Windows (other versions):** Click  or **Start**, and select **All Programs** or **Programs**. Select **Epson Software > Document Capture Pro**.

You see the Document Capture Pro window. (You may see a screen asking you to select your scanner first; if you do, select your product.)

3. If you see a **Switch to Simple View** button in the upper right corner of the window, click it.

You see a window like this:

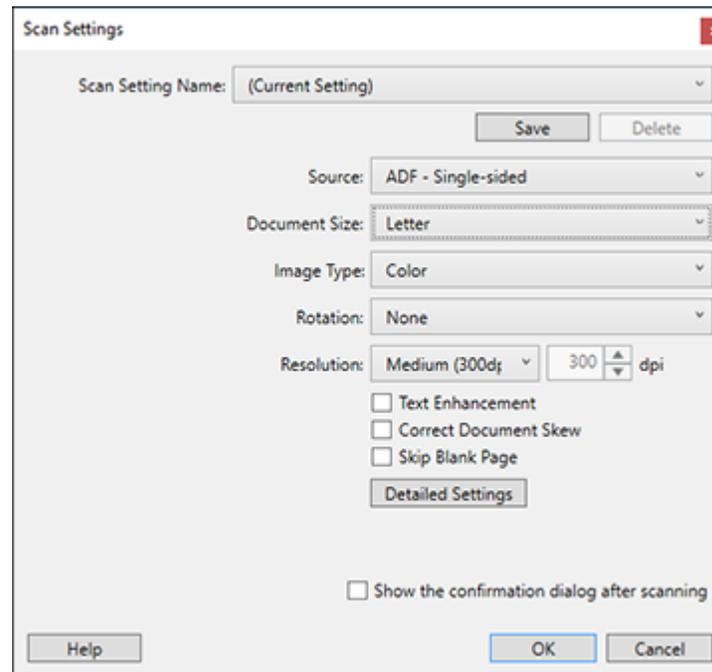


4. Click **Select Scanner** and select your scanner from the scanner list, if necessary.
5. If you want to use a scan job, click one of the job icons in the **Job** section of the window to complete and send your scan with one click.

**Note:** If you do not see any icons, click the < symbol in the **Job** bar.

6. If you want to select scan settings for a particular destination, click the **Scan Settings** button, select any displayed settings you want to use, and click **OK**.

**Note:** See the help information in Document Capture Pro for details. If you do not see the **Scan Settings** button, click the < symbol in the **Scan and...** bar.



7. Click one of the destination icons in the **Scan and...** section of the window. Your product starts scanning and you see the settings window.

8. Select any destination settings as necessary and click **OK**.

**Note:** See the help information in Document Capture Pro for details.

9. Confirm your settings and click **OK**.

**Parent topic:** [Scanning](#)

**Related tasks**

[Scanning in Epson Scan 2](#)

[Loading Originals in the Input Tray](#)

[Loading Plastic Cards in the Input Tray](#)

[Loading Special Originals](#)

## Scanning with Document Capture Pro in Standard View - Windows

You can use Document Capture Pro in Standard View to select settings, preview, and change the scanned file settings as necessary.

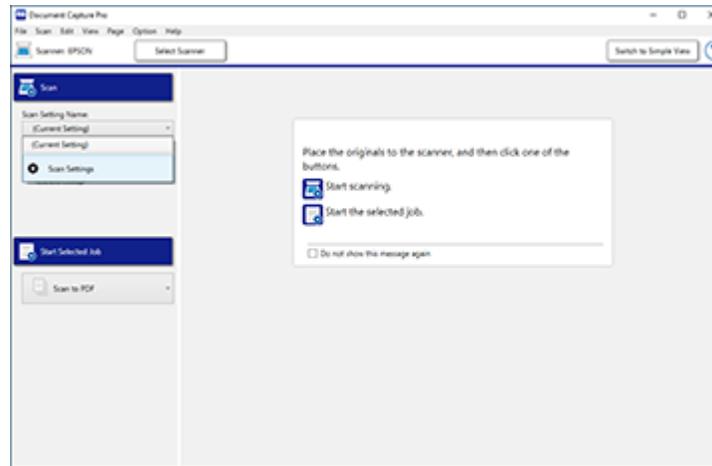
**Note:** The settings may vary, depending on the software version you are using. See the help information in Document Capture Pro for details.

1. Load your original in the product.
2. Do one of the following to start Document Capture Pro:
  - **Windows 10:** Click  and select **Epson Software > Document Capture Pro**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Document Capture Pro**.
  - **Windows (other versions):** Click  or **Start**, and select **All Programs** or **Programs**. Select **Epson Software > Document Capture Pro**.

You see the Document Capture Pro window. (You may see a screen asking you to select your scanner first; if you do, select your product.)

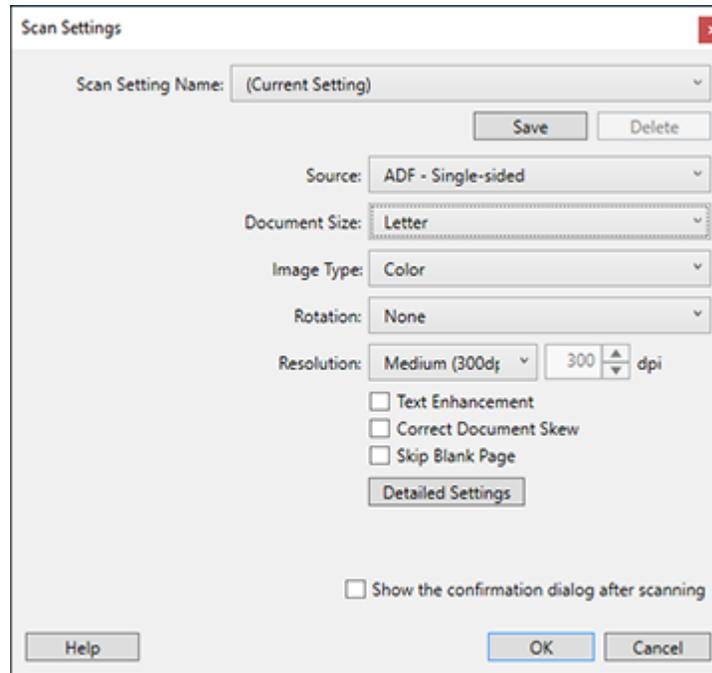
3. If you see a **Switch to Standard View** button in the upper right corner of the window, click it.

You see a window like this:



4. Select **Scan Settings** from the Scan Setting Name list (or select **Scan > Scan Settings** from the menu bar).

You see a window like this:

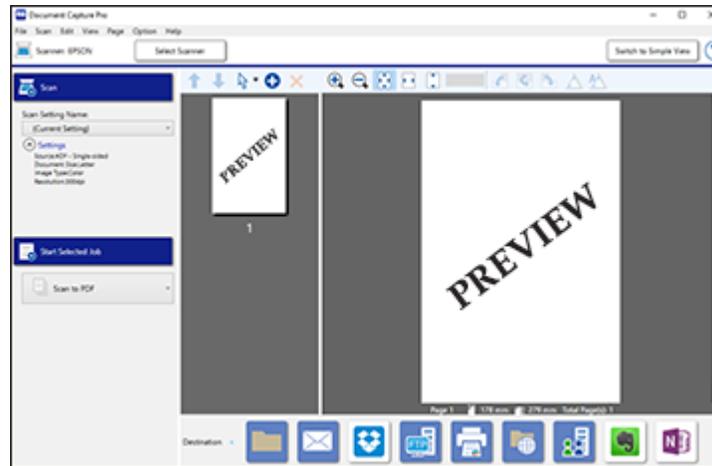


5. Select any displayed settings you want to use and click **OK**.

**Note:** See the help information in Document Capture Pro for details.

6. Click **Scan**.

You see a preview of your scan in the Document Capture Pro window.



**Note:** You may have to close the Epson Scan 2 window to view your scan in the Document Capture Pro window.

7. If you would like to scan additional originals and add them to the current captured images, click the  Add Page(s) icon and follow the instructions on the screen.
8. Check the scanned images and edit them as necessary.

**Note:** See the help information in Document Capture Pro for details.

9. Click one of the Destination icons to choose where to send your scanned files. (If you cannot see all of the icons below, click the arrows next to the icons.)



10. Depending on the destination you chose, click **OK** or **Send** to complete the scan.

**Parent topic:** [Scanning](#)

### Related tasks

[Scanning in Epson Scan 2](#)

[Loading Originals in the Input Tray](#)

[Loading Plastic Cards in the Input Tray](#)

[Loading Special Originals](#)

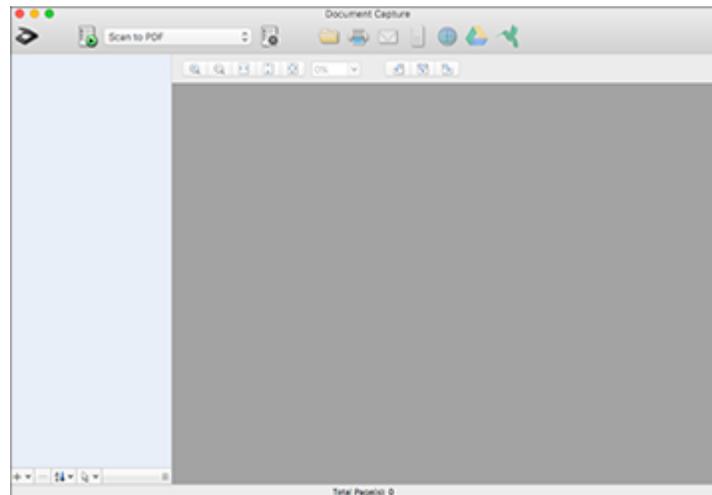
## Scanning with Document Capture - Mac

When you scan with Document Capture, the program automatically saves your scanned file on your computer in the folder you specify. You can select settings, preview, and change the scanned file settings as necessary.

**Note:** The settings may vary, depending on the software version you are using. See the Help information in Document Capture for details.

1. Open the **Applications** folder, open the **Epson Software** folder, and select **Document Capture**.

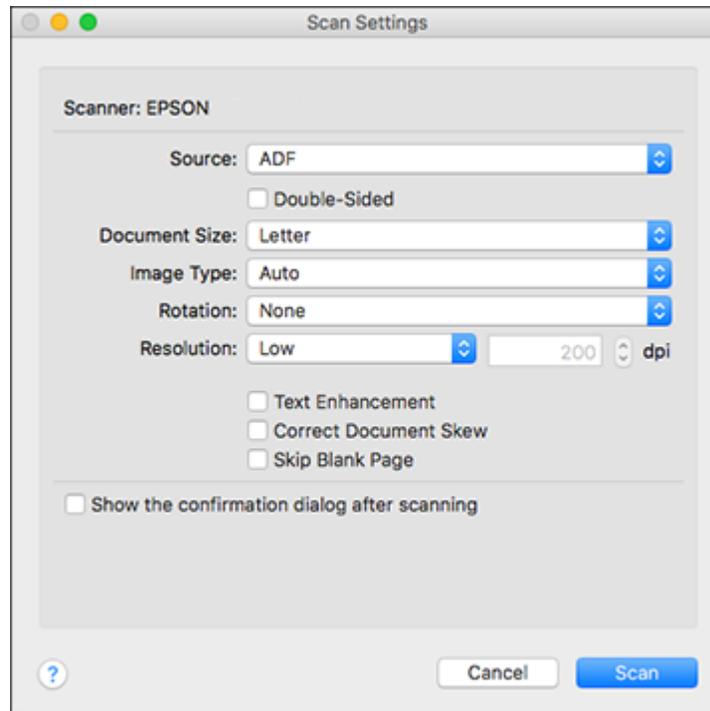
You see a window like this:



**Note:** You may need to select your scanner from the scanner list.

2. Click the  **Scan** icon.

You see a window like this:



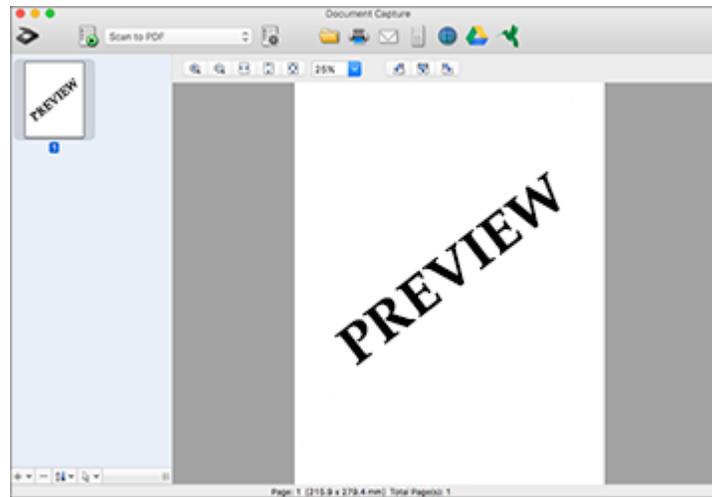
**Note:** If you want to use a scan job that you created instead, select it from the Job list in the Document Capture window, click the  Start Job button, and skip the rest of these steps.

3. Select any displayed scan settings you want to use.

**Note:** See the Help information in Document Capture for details.

4. If you want to select detailed scan settings, close the Scan Settings window, open the **Scan** menu at the top of the Mac desktop, and select **Displays the EPSON Scan Setup Screen**.
5. Click the  Scan icon and select any detailed scan settings you want to use from the Epson Scan 2 window.
6. Click **Scan**.

You see a preview of your scan in the Document Capture window.



**Note:** You may have to close the Epson Scan 2 window to view your scan in the Document Capture window.

7. If you would like to scan additional originals and add them to the current captured images, click the + icon, select **Acquire from Scanner**, and repeat the previous steps.
8. Check the scanned images and edit them as necessary.
9. Click one of the Destination icons to choose where to send your scanned files. (If you cannot see all of the icons below, click the arrow next to the icons.)
10. Depending on the destination you chose, click **OK** or **Send** to complete the operation.

**Parent topic:** [Scanning](#)

#### **Related tasks**

[Scanning in Epson Scan 2](#)

[Loading Originals in the Input Tray](#)

[Loading Plastic Cards in the Input Tray](#)

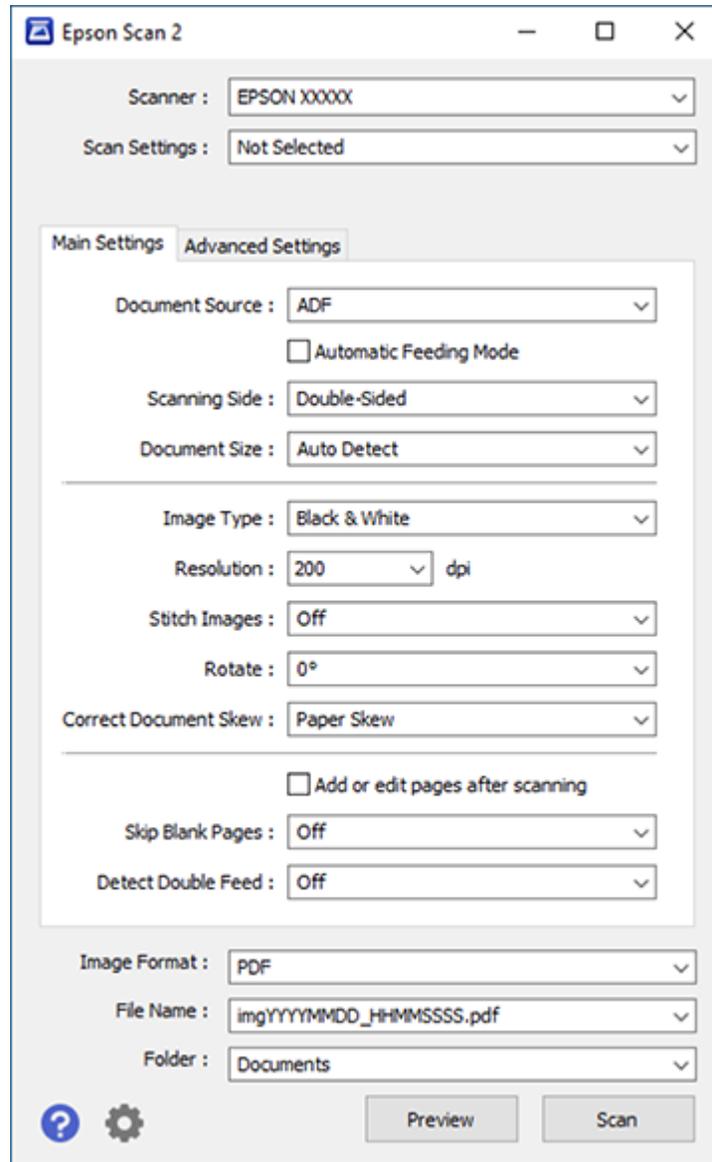
[Loading Special Originals](#)

## Scanning in Epson Scan 2

Epson Scan 2 automatically scans your document and saves the scanned file in JPEG format in your operating system's Documents or My Documents folder, or opens it in your scanning program. You can select settings, preview, and change the scanned file settings as necessary.

1. Start Epson Scan 2.

You see this window:



2. If you are using a carrier sheet to scan your original, select **Carrier Sheet** as the **Document Source** setting.

**Note:** The **Document Source** setting is automatically set to **ADF** for your product.

3. If you want to scan different size originals by loading them into the ADF one by one, check the **Automatic Feeding Mode** checkbox and click **Scan**. Scanning begins as soon as you load each original.
4. Select the **Scanning Side** setting that matches the sides of the original that you want to scan.
5. Select the **Document Size** setting that matches the size of your original, or select **Auto Detect** to have Epson Scan 2 automatically detect the size. You can select **Customize** to enter a custom size, if necessary.
6. Select your original image type and how you want it scanned as the **Image Type** setting.
7. Select the **Resolution** setting you want to use for your scan.
8. Select any of the additional settings that you want to use on the Main Settings tab.
9. Click the **Advanced Settings** tab and select any settings that you want to use.
10. To see a preview of your scan with the settings you selected, click the **Preview** button.  
Epson Scan 2 previews your original and displays the results in the Epson Scan 2 window.
11. Reinsert your original into the ADF.
12. If scanning an original in a carrier sheet or other special original, see the link below for other setting requirements for special documents.
13. Select the format in which you want to save your scanned file as the **Image Format** setting. If necessary, select **Options** and select any desired format options.
14. Enter the file name for your scanned file in the **File Name** field. Select **Settings** to modify the file name settings.
15. Select the location in which you want to save your scanned file as the **Folder** setting. If necessary, select **Select** to create a new folder.
16. Click **Scan**.  
The product scans your original and saves the scanned file in the location you specified.
17. If you selected the **Automatic Feeding Mode** setting, place your next original in the ADF for scanning. When you finish scanning originals, click **Finish**.

[Additional Scanning Settings - Main Settings Tab](#)

[Additional Scanning Settings - Advanced Settings Tab](#)  
[Scanning Settings for Special Documents](#)  
[Image Format Options](#)

**Parent topic:** [Scanning](#)

**Related tasks**

[Loading Originals in the Input Tray](#)  
[Loading Plastic Cards in the Input Tray](#)  
[Loading Special Originals](#)

## **Additional Scanning Settings - Main Settings Tab**

You can select these additional scanning settings on the Epson Scan 2 Main Settings tab.

**Stitch Images**

When scanning double-sided originals, lets you lay out images from both sides of the original one scanned page.

**Rotate**

Rotates the original image clockwise to the desired angle before scanning it. Select **Auto** to allow your product to automatically rotate the image based on the orientation of the text (may take longer to scan).

**Correct Document Skew**

Corrects skewed originals, image contents, or both.

**Add or edit pages after scanning**

Lets you add, remove, or edit the pages in a job, including rotating pages and changing the page order.

**Note:** To save multiple pages in a single file, you must select a file format that supports multiple pages such as **PDF** or **Multi-TIFF**. If you select another file format, each scanned image or page is saved as a separate file.

**Skip Blank Pages**

If the scanner detects marks from the other side of a blank page and adds the marks to the scanned image, adjust this setting to prevent this.

**Detect Double Feed**

Detects a double-feed paper error in the ADF. If you are scanning an original envelope or plastic card, select **Off**.

**Parent topic:** [Scanning in Epson Scan 2](#)

## Additional Scanning Settings - Advanced Settings Tab

You can select these additional scanning settings on the Epson Scan 2 Advanced Settings tab. Not all adjustment settings may be available, depending on other settings you have chosen.

### **Unsharp Mask**

Makes the edges of certain image areas clearer. Turn off this option to leave softer edges.

### **Descreening**

Removes the ripple pattern that might appear in subtly shaded image areas, such as skin tones. This option improves results when scanning magazines or newspapers. (The results of descreening do not appear in the preview image, only in your scanned image.)

### **Remove Background**

Removes the background of the originals.

### **Text Enhancement**

Sharpens the appearance of letters in text documents.

### **Auto Area Segmentation**

Makes black and white images clearer and text recognition more accurate by separating the text from the graphics.

### **Dropout**

The scan will not pick up the color you select. This setting is available only if you select **Grayscale** or **Black & White** as the Image Type setting.

### **Color Enhance**

Enhances the shades of the color you select in the scanned image. This setting is available only if you select **Grayscale** or **Black & White** as the Image Type setting.

### **Brightness**

Adjusts the overall lightness and darkness of the scanned image.

### **Contrast**

Adjusts the difference between the light and dark areas of the overall scanned image.

### **Gamma**

Adjusts the midtone density of the scanned image.

### **Threshold**

Adjusts the level at which black areas in text and line art are delineated, improving text recognition in OCR (Optical Character Recognition) programs.

### **Edge Fill**

Corrects shadowing around the edges of the image by filling the shadows with black or white.

**Remove Punch Holes**

Removes the shadows caused by holes on the edges of the original.

**Dual Image Output**

Scans the original image twice using different output settings (Windows only).

Parent topic: [Scanning in Epson Scan 2](#)

**Scanning Settings for Special Documents**

You need to select specific options on the Main Settings tab in Epson Scan 2 when scanning special originals.

Type of original	Required settings
Envelope	Select <b>Off</b> as the <b>Detect Double Feed</b> setting.
Plastic cards	Select <b>Plastic Card (Landscape)</b> as the <b>Document Size</b> setting and <b>Off</b> as the <b>Detect Double Feed</b> setting.
Carrier sheet	If you select <b>Auto Detect</b> as the <b>Document Size</b> setting, paper skew is automatically corrected even if the <b>Correct Document Skew</b> setting is set to <b>Off</b> .  If you select a setting other than <b>Auto Detect</b> as the <b>Document Size</b> setting, you can only use <b>Contents Skew</b> as the <b>Correct Document Skew</b> setting. As paper skew is not applied in this case, only contents skew is corrected when you select the <b>Paper and Contents Skew</b> setting.
Large originals	If the <b>Document Size</b> list does not contain the document size you want to scan, select <b>Customize</b> to create a custom size.
Long paper	If the <b>Document Size</b> list does not contain the document size you want to scan, select <b>Auto Detect (Long Paper)</b> or select <b>Customize</b> to create a custom document size.  If you are scanning folded originals without the carrier sheet, select <b>Off</b> as the <b>Detect Double Feed</b> setting.

Parent topic: [Scanning in Epson Scan 2](#)

## Image Format Options

You can select different image formats and related options. For details on available options, click the ? icon on the Epson Scan 2 Image Format Options window. Not all image formats have options.

### **Bitmap (\*.bmp)**

A standard image file format for most Windows programs.

### **JPEG (\*.jpg)**

An image format that lets you highly compress image data. However, the higher the compression, the lower the image quality. (The TIFF format is recommended when you need to modify or retouch your scanned image.)

### **PNG (\*.png)**

An image format that does not lose quality during editing.

### **TIFF (\*.tif)**

A file format created for exchanging data between many programs, such as graphic and DTP software.

### **Multi-TIFF (\*.tif)**

A TIFF file format when multiple pages are saved to the same file, allowing you to edit the images using a compatible program.

### **PDF (\*.pdf)**

A document format that is readable by Windows and Mac systems using Adobe Reader, Acrobat, or other programs. You can save multi-page documents in one PDF file.

### **Searchable PDF (\*.pdf)**

A document format that is readable by Windows and Mac systems using Adobe Reader, Acrobat, or other programs. You can save multi-page documents in one PDF file. Recognized text in the scanned document can be searched.

**Parent topic:** [Scanning in Epson Scan 2](#)

## Scan Resolution Guidelines

The **Resolution** setting, measured in dpi (dots per inch), controls the amount of detail captured in your scans. Increasing the resolution raises the amount of detailed captured but comes with the following disadvantages:

- Larger file sizes
- It takes longer to scan your originals, send/receive your scans by email or fax, and to print your scans
- The image may become too large to fit on your display or print on paper

If you plan to enlarge a scanned image so you can print it at a larger size, you may need to increase the resolution from the default resolution set by Epson Scan 2. Follow these guidelines to determine the resolution setting you need:

- You will scan the image at its original size but enlarge it later in an image-editing program.  
Increase the Epson Scan 2 Resolution setting in your scan. Increase the resolution by the same amount you will increase the image size to retain a high image quality. For example, if the resolution is 300 dpi (dots per inch) and you will double the image size later, change the Resolution setting to 600 dpi.
- You will scan the image at 100% or smaller size.  
Select the Epson Scan 2 Resolution setting based on how you will use the scanned image:
  - Email/view on a computer screen/post on the web: 96 to 200 dpi
  - Print/fax/convert to editable text (OCR)/create searchable PDF: 200 to 300 dpi

**Parent topic:** [Scanning](#)

## Scanning Special Projects

Your product's scanning software offers various options to help you quickly complete special scan projects.

[Scanning Two Originals onto One Sheet \(Stitching Images\) - Windows](#)

[Scanning Multi-Page Originals as Separate Files - Windows](#)

[Convert Scanned Documents to Editable Text \(OCR\)](#)

[Saving Scanned Documents as a Searchable PDF](#)

[Saving a Scan as an Office Format File - Windows](#)

[Scanning to a SharePoint Server or Cloud Service - Windows](#)

[Scanning to a SharePoint Server or Cloud Service - Mac](#)

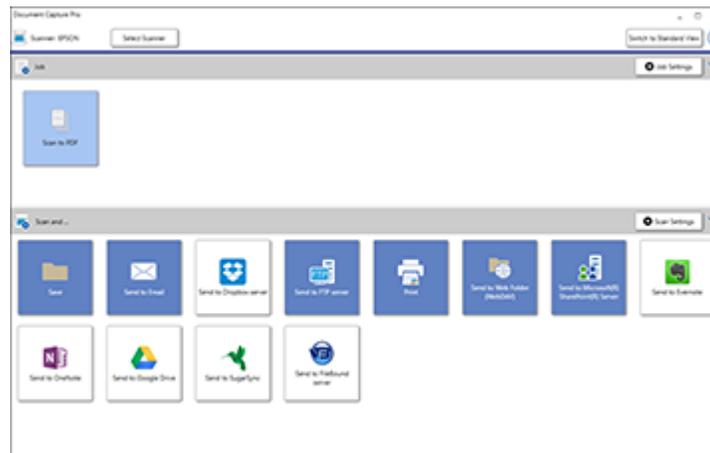
**Parent topic:** [Scanning](#)

## Scanning Two Originals onto One Sheet (Stitching Images) - Windows

You can scan both sides of a double-sided or folded original and combine them into a single image with the Epson Scan 2 Stitch Images settings (not available for all products).

**Note:** The settings may vary, depending on the software version you are using. See the help information in Document Capture Pro for details.

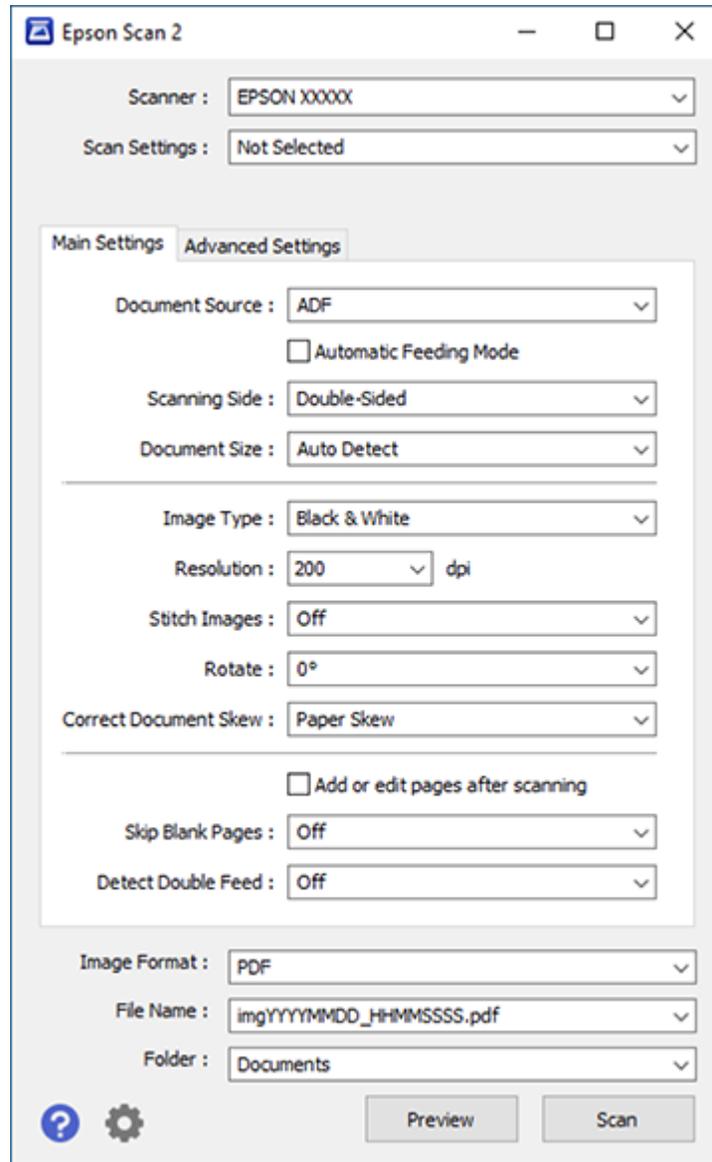
1. Load your original in the product.
2. Do one of the following to start Document Capture Pro:
  - **Windows 10:** Click  and select **Epson Software > Document Capture Pro**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Document Capture Pro**.
  - **Windows (other versions):** Click  or **Start** and select **All Programs** or **Programs**. Select **Epson Software > Document Capture Pro**.
3. If you see a **Switch to Simple View** button in the upper right corner of the window, click it.  
You see a window like this:



4. Click the **Scan Settings** button, then click **Detailed Settings**.

**Note:** If you do not see the **Scan Settings** button, click the < symbol in the **Scan and...** bar.

You see an Epson Scan 2 window like this:



5. Select **Double-Sided** as the **Scanning Side** setting.
6. Select the original document size or **Auto Detect** as the **Document Size** setting.
7. Select one of the following as the **Stitch Images** setting:
  - **Top&Bottom**: Places the scanned images one above the other.
  - **Left&Right**: Places the scanned images side by side.
8. Select the **Advanced Settings** tab and set the **Edge Fill** setting to **None**.
9. Click **Save**.
10. Click **OK**.
11. Click **Scan**.

The scanned image is displayed.

**Note:** If the scanned images are not stitched together in the correct orientation, click **Scanning Side** on the Epson Scan 2 window, select **Settings**, set the Binding Edge to **Left** or **Top**, and rescan the document.

**Parent topic:** [Scanning Special Projects](#)

**Related topics**

[Loading Originals](#)

## Scanning Multi-Page Originals as Separate Files - Windows

You can use Document Capture Pro (Windows) to scan multi-page originals as separate scanned files. You indicate how the separate files are created by defining a maximum page count per file or by inserting blank pages, barcodes, or characters that can be detected by the software as separation markers.

**Note:** The settings may vary, depending on the software version you are using. See the help information in Document Capture Pro for details.

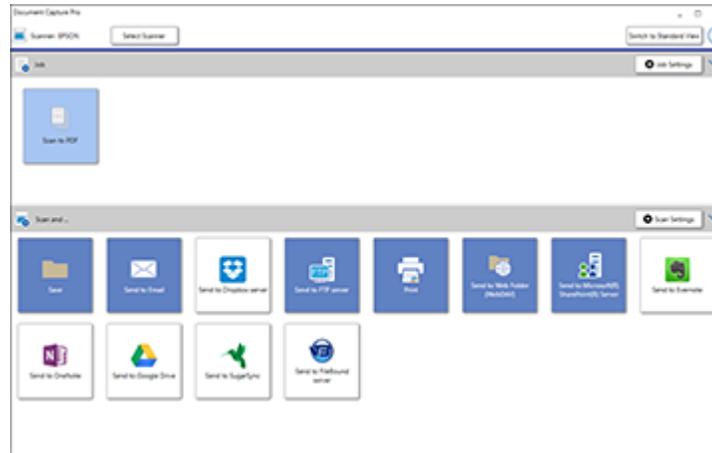
1. Load your multi-page original in the product.
2. Do one of the following to start Document Capture Pro:
  - **Windows 10:** Click  and select **Epson Software > Document Capture Pro**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Document Capture Pro**.

- **Windows (other versions):** Click  or **Start**, and select **All Programs** or **Programs**. Select **Epson Software > Document Capture Pro**.

You see the Document Capture Pro window.

3. If you see a **Switch to Simple View** button in the upper right corner of the window, click it.

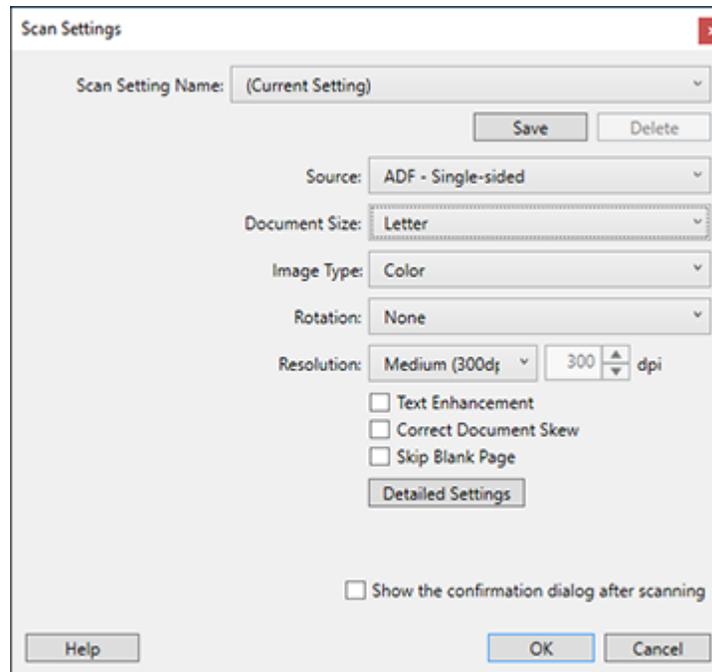
You see a window like this:



4. Click the **Scan Settings** button.

**Note:** If you do not see the button, click the < symbol in the **Scan and...** bar.

You see a window like this:

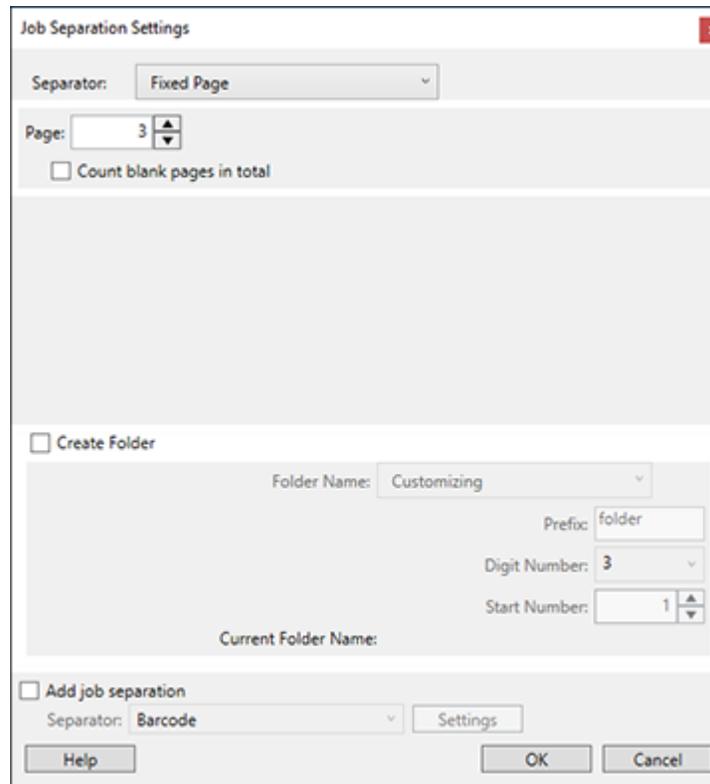


5. Select any displayed settings you want to use and click **OK**.

**Note:** See the help information in Document Capture Pro for details.

6. Click one of the destination icons (except **Print**) in the **Scan and...** section of the window. Your product starts scanning and you see the settings window.
7. Select the **Apply job separation** checkbox.
8. Click **Separation Settings**.

You see a window like this:



9. Select the method you used to separate the originals as the **Separator** setting.

**Note:** See the help information in Document Capture Pro for details.

10. If necessary, select **Create Folder** and select a folder name.
11. Select any other folder naming settings you want and click **OK**, then click **OK** again.

Your originals are saved into separate files and folders as specified.

**Parent topic:** [Scanning Special Projects](#)

**Related topics**

[Loading Originals](#)

## Convert Scanned Documents to Editable Text (OCR)

You can scan a document and convert the text into data that you can edit with a word processing, spreadsheet, or HTML-editing program. This process is called OCR (Optical Character Recognition).

To scan and use OCR, you need to install an OCR program, such as ABBYY FineReader.

[Scanning Using OCR - Windows](#)

[Scanning Using OCR - Mac](#)

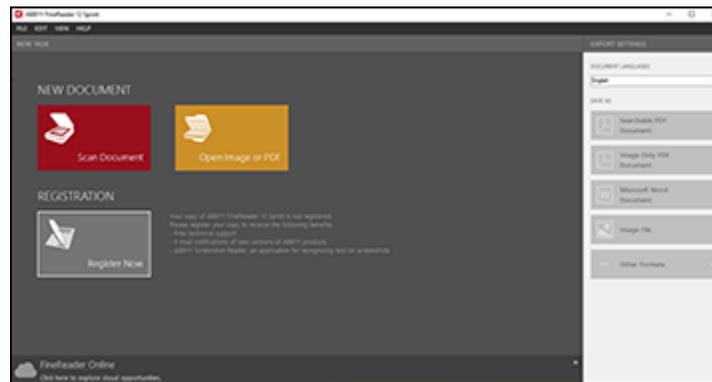
**Parent topic:** [Scanning Special Projects](#)

### Scanning Using OCR - Windows

You can use the ABBYY FineReader OCR program to convert scanned documents to editable text.

1. Load your original in the scanner.
2. Do one of the following to open ABBYY FineReader:
  - **Windows 10:** Click  and select **ABBYY FineReader 12 Sprint > ABBYY FineReader 12 Sprint**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **ABBYY FineReader 12 Sprint**.
  - **Windows (other versions):** Click  or **Start**, and select **All Programs** or **Programs**. Select **ABBYY FineReader 12 Sprint > ABBYY FineReader 12 Sprint**.

You see a window like this:

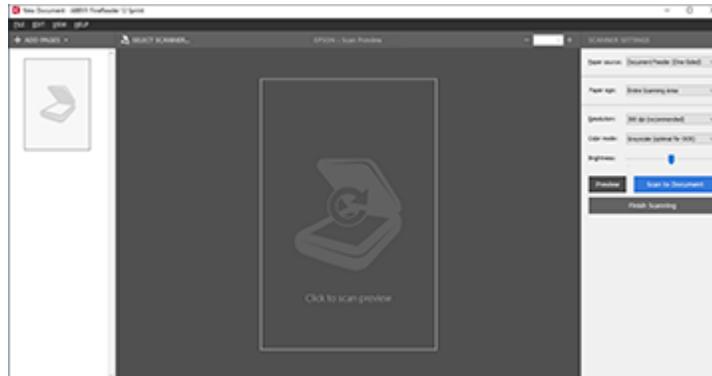


3. Select the language used in the document you are going to scan as the **Document Languages** setting.

4. Click **Scan Document**.
5. If you see the Select Scanner window, select your product and click **OK**.

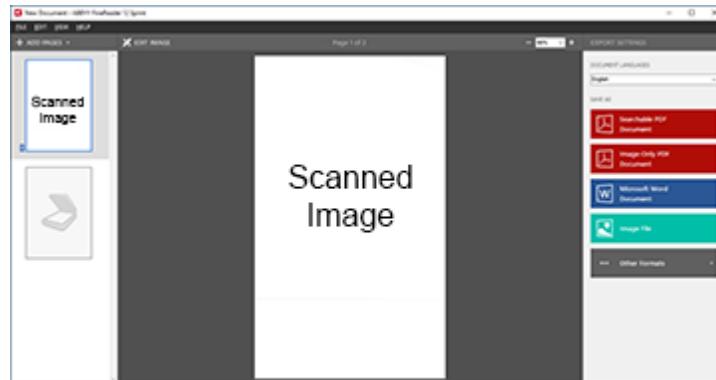
**Note:** Do not select a **WIA** option for your product; it will not work correctly.

You see a window like this:



6. Select your scanner settings.
7. Click **Preview** and adjust the area you want to scan, if necessary.
8. Reload the ejected original in the scanner.
9. Click **Scan to Document**.

10. Click **Finish Scanning** and select the program or format you want to scan to.



You see the Save As window.

11. Type a name and select a file format for your document.
12. Click **Save**.

Your document is scanned and processed into editable text. The file is then saved and opened in an application associated with the file type you selected, if available on your system.

13. When you are finished scanning, close the ABBYY FineReader window.

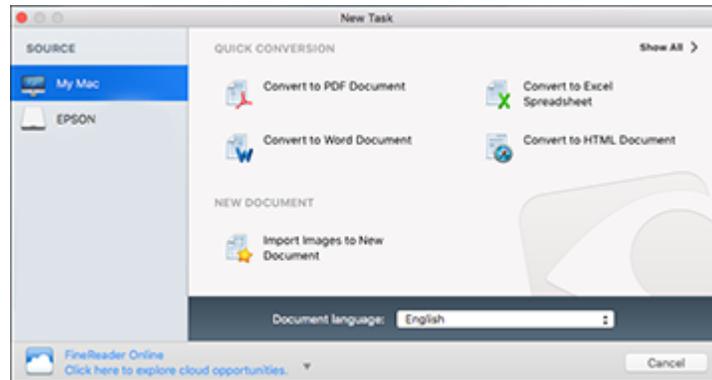
**Parent topic:** [Convert Scanned Documents to Editable Text \(OCR\)](#)

### Scanning Using OCR - Mac

You can use the ABBYY FineReader OCR program to convert scanned documents to editable text.

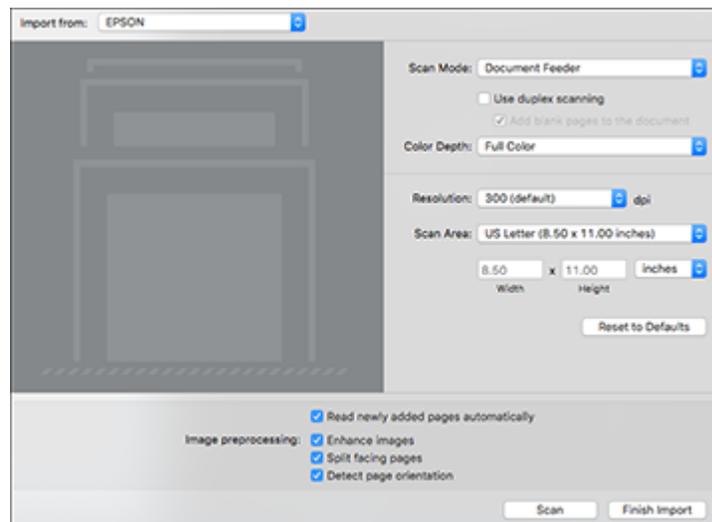
1. Load your original in the scanner.
2. Open the **Applications** folder and double-click the **ABBYY FineReader Sprint** icon.

You see a window like this:



3. Select your product from the **Source** list.
4. Select the language used in the document you are going to scan as the **Document language** setting.
5. Click on **Scan Images to New Document**.

You see a window like this:

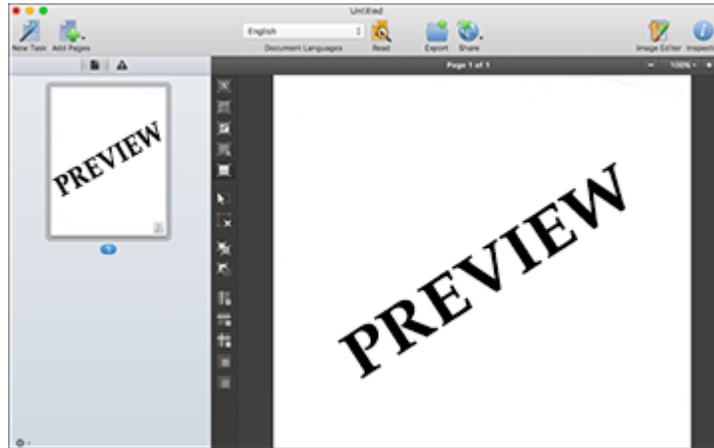


6. Select your scan settings and click **Scan**.

**Note:** For best results, select **Grayscale** as the **Color Depth** setting.

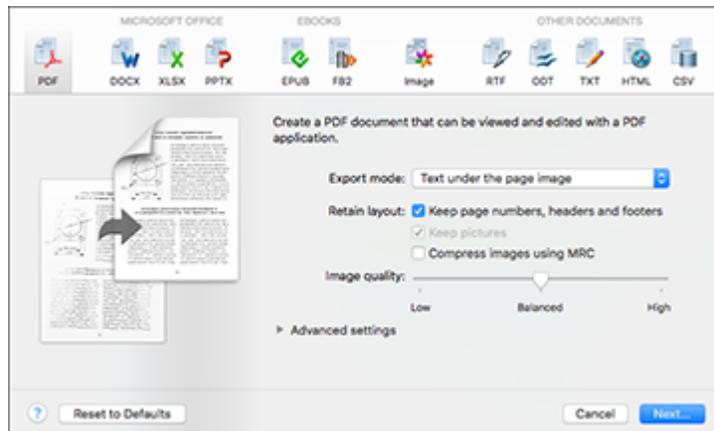
7. Click **Finish Import**.

You see your scanned image.

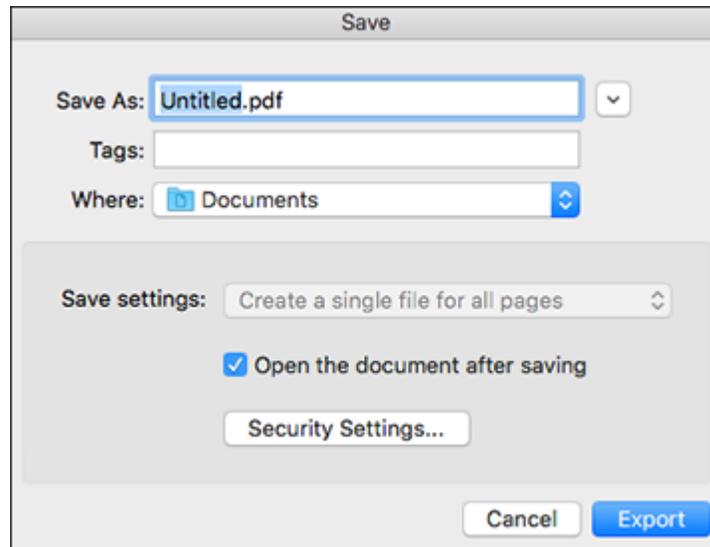


8. Click on the **Export** icon.

9. Select the program or format you want to scan to and click **Next**.



You see the Save Converted File As window:



10. Click the **Export** button.

The file is saved and then opened in an application associated with the file type you selected, if available on your system.

**Parent topic:** [Convert Scanned Documents to Editable Text \(OCR\)](#)

## Saving Scanned Documents as a Searchable PDF

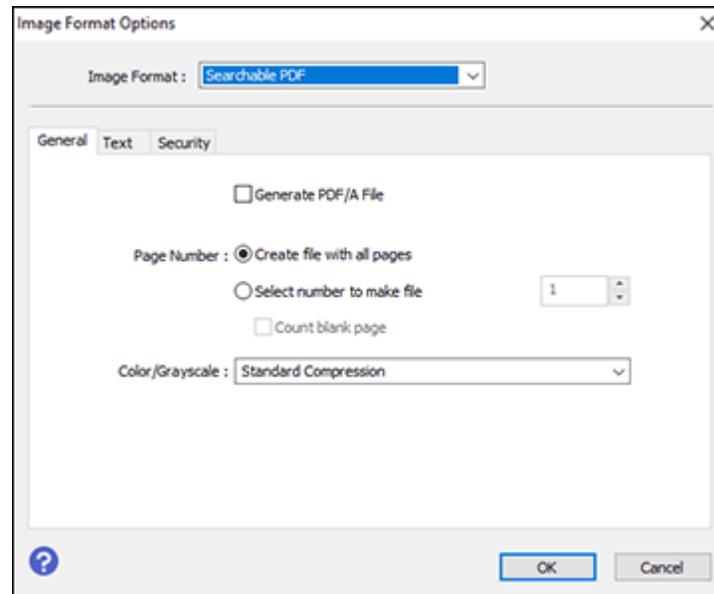
You can scan a document and save the text in a searchable PDF. In a searchable PDF, text is recognized using Optical Character Recognition (OCR) and then embedded in the scanned original.

**Note:** The required Epson Scan 2 OCR Component is installed automatically when you install your product software as instructed on the *Start Here* sheet. If you install your scanner software programs individually, be sure to also install this component if you want to perform OCR.

1. Load your original in the product for scanning.
2. Start Epson Scan 2.
3. Select your scan settings.

4. Click **Preview** and adjust the area you want to scan, if necessary.
5. Reload the ejected original in the scanner.
6. Select **Searchable PDF** as the Image Format setting.
7. Select **Options** from the Image Format list.

You see this window:



8. Select any of the options on the **General** tab.
9. Select the **Text** tab.
10. Make sure the language used in the document text is selected as the **Text Language** setting.
11. Select the **Security** tab if you want to add a password to the PDF or protect printing or editing properties.
12. Click **OK**.
13. Confirm the File Name setting and select a **Folder** setting for your document.
14. Click **Scan**.

The scanned image is saved as a searchable PDF.

Parent topic: [Scanning Special Projects](#)

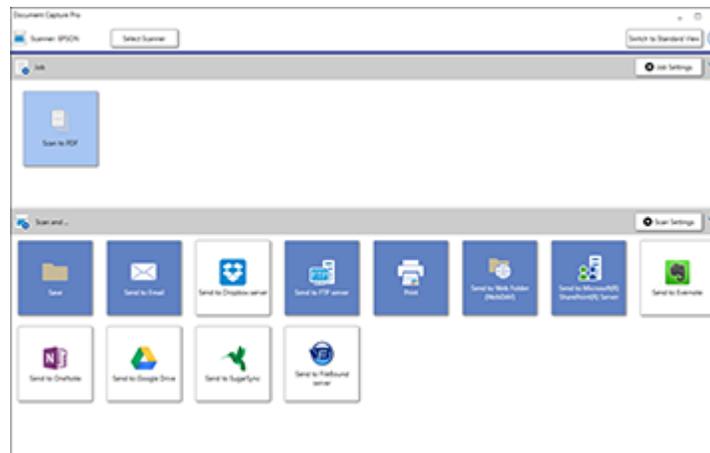
## Saving a Scan as an Office Format File - Windows

You can use Document Capture Pro (Windows) to save your scans in one of the following Microsoft Office file formats: Microsoft Word (.docx), Microsoft Excel (.xlsx), or Microsoft PowerPoint (.pptx).

**Note:** The settings may vary, depending on the software version you are using. See the help information in Document Capture Pro for details.

1. Load your original in the product.
2. Do one of the following to start Document Capture Pro:
  - **Windows 10:** Click  and select **Epson Software > Document Capture Pro**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Document Capture Pro**.
  - **Windows (other versions):** Click  or **Start**, and select **All Programs** or **Programs**. Select **Epson Software > Document Capture Pro**.
3. If you see a **Switch to Simple View** button in the upper right corner of the window, click it.

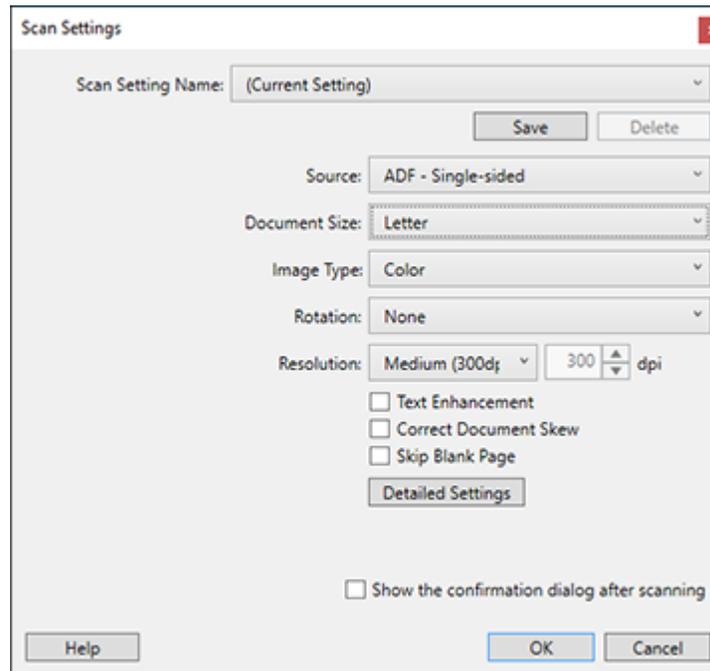
You see a window like this:



4. Click the **Scan Settings** button.

**Note:** If you do not see the button, click the < symbol in the **Scan and...** bar.

You see a window like this:



5. Select any displayed settings you want to use and click **OK**.

**Note:** See the help information in Document Capture Pro for details.

6. Click one of the destination icons (except **Print**) to choose where to send your scanned files. Your product starts scanning and you see the settings window.
7. Select the Office format file you want to use from the **File Type** drop-down list.
8. Click **Option** to display additional settings.

9. Select any additional settings as necessary and click **OK**.

**Note:** See the help information in Document Capture Pro for details.

10. Confirm your settings and click **OK**.

Your originals are saved in the Office file format you selected.

**Parent topic:** [Scanning Special Projects](#)

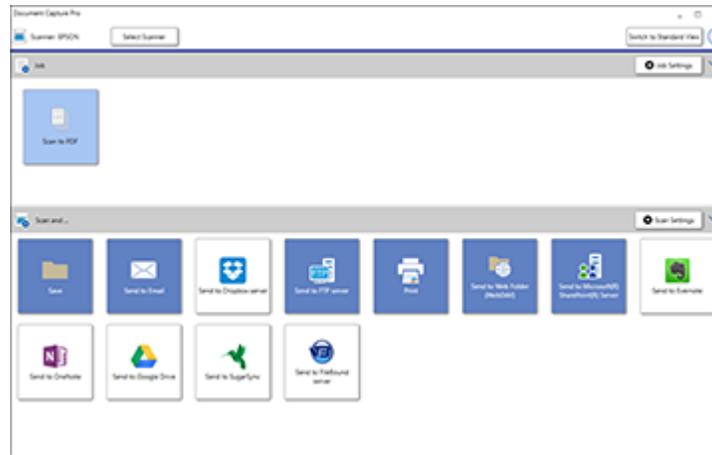
## Scanning to a SharePoint Server or Cloud Service - Windows

You can use Document Capture Pro (Windows) to upload scanned images to a SharePoint server or a cloud service.

**Note:** The settings may vary, depending on the software version you are using. See the help information in Document Capture Pro for details.

1. Load your original in the product.
2. Do one of the following to start Document Capture Pro:
  - **Windows 10:** Click  and select **Epson Software > Document Capture Pro**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Document Capture Pro**.
  - **Windows (other versions):** Click  or **Start**, and select **All Programs** or **Programs**. Select **Epson Software > Document Capture Pro**.
3. If you see a **Switch to Simple View** button in the upper right corner of the window, click it.

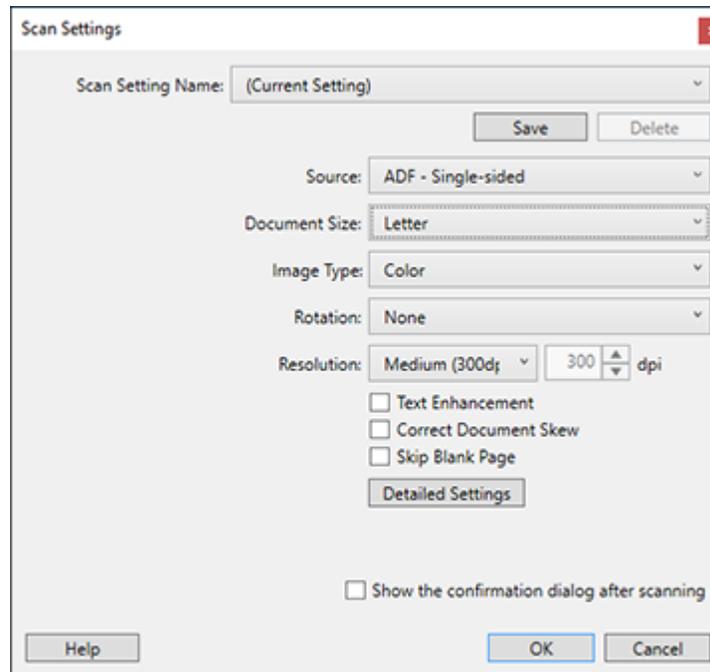
You see a window like this:



4. Click the **Scan Settings** button.

**Note:** If you do not see the button, click the < symbol in the **Scan and...** bar.

You see a window like this:



5. Select any displayed settings you want to use and click **OK**.

**Note:** See the help information in Document Capture Pro for details.

6. Click one of the cloud server or service destination icons in the **Scan and...** section of the window. Your product starts scanning and you see the settings window.

**Note:** If you cannot see all of the icons, the service software may not be installed or the service may not be available on your platform.

7. Enter any required information to set up the destination. You may need to log in to your cloud service to authenticate the connection and allow Document Capture Pro to access the cloud service. If you have previously created a saved setting for the destination, select it from the drop-down list.

8. Adjust any settings and click **OK**.

**Note:** See the help information in Document Capture Pro for details.

Your originals are uploaded to the indicated server or cloud service.

**Parent topic:** [Scanning Special Projects](#)

**Related topics**

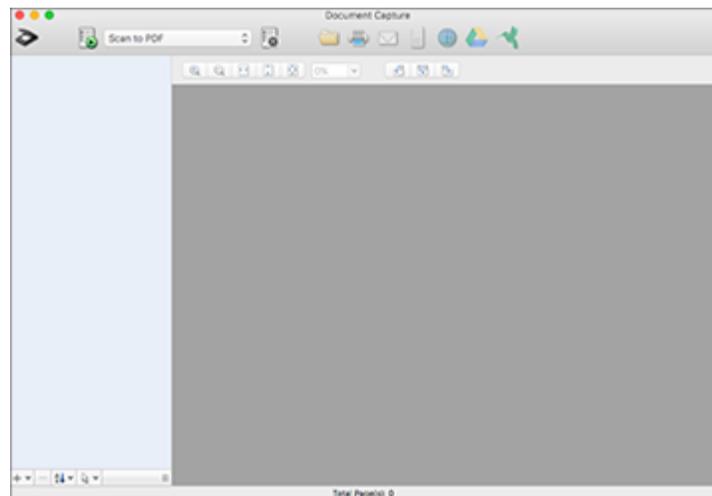
[Loading Originals](#)

## Scanning to a SharePoint Server or Cloud Service - Mac

You can use Document Capture to upload scanned images to a SharePoint server or a cloud service.

1. Open the **Applications** folder, open the **Epson Software** folder, and select **Document Capture**.

You see a window like this:



**Note:** You may need to select your scanner from the scanner list.

2. Click the  **Scan** icon.

3. Select any displayed scan settings you want to use.

**Note:** See the Help information in Document Capture for details.

4. Click **Scan**.

You see a preview of your scan in the Document Capture window.

5. Click one of the cloud service Destination icons to choose where to save your scanned file. (If you cannot see all of the icons below, the service software may not be installed, the service may not be available on your platform, or you need to click the arrow next to the icons.)

-  Web Folder (WebDAV)

-  SugarSync

You see the Transfer Settings window.

6. Enter any required information to set up the destination. You may need to log in to your cloud service to authenticate the connection and allow Document Capture to access the cloud service. If you have previously created a saved setting for the destination, select it from the drop-down list.
7. Adjust any save settings, then click **OK** or **Send**, depending on the destination.

Your originals are scanned and uploaded to the indicated server or cloud service.

**Parent topic:** [Scanning Special Projects](#)

#### **Related topics**

[Loading Originals](#)

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# Cleaning and Transporting Your Scanner

See these sections if you need to clean or transport your scanner.

[Cleaning Your Scanner](#)

[Cleaning Inside Your Scanner](#)

[Checking the Scanner Roller Counter](#)

[Replacing the Scanner Rollers](#)

[Transporting Your Scanner](#)

## Cleaning Your Scanner

To keep your product working at its best, you should clean it several times a year.

**Caution:** Do not use a hard brush, alcohol, or paint thinner to clean the product or you may damage it. Do not use oil or other lubricants inside the product or let water get inside it. Do not open the product's outer case.

1. Turn off the scanner and unplug the AC adapter.
2. Disconnect any connected cables.
3. Clean the outer case with a soft, dry cloth. Do not use liquid or chemical cleansers.

**Note:** If the outer case still requires additional cleaning, use a slightly damp cloth to wipe the outer case. Then wipe the case with a soft, dry cloth.

**Parent topic:** [Cleaning and Transporting Your Scanner](#)

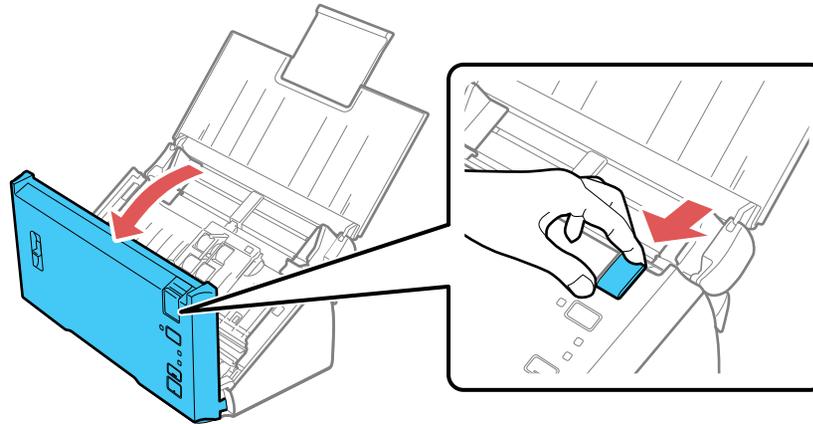
## Cleaning Inside Your Scanner

Clean your scanner regularly to make sure that no dust builds up on the glass scanning surfaces. Dust can cause spots or lines in your scanned images.

**Caution:** Do not use a hard brush, alcohol, or paint thinner to clean the product or you may damage it. Do not use oil or other lubricants inside the product or let water get inside it.

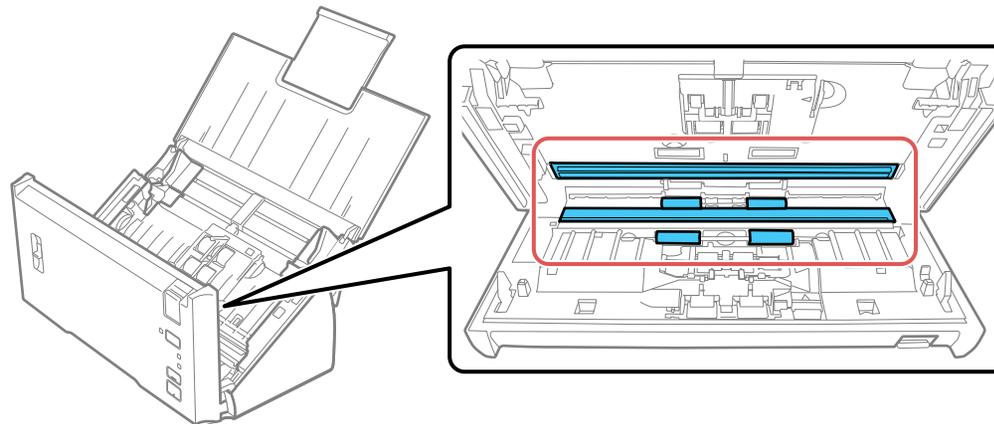
1. Turn off the scanner and unplug the AC adapter.
2. Disconnect any connected cables.

3. Pull down on the cover open lever and open the scanner cover.

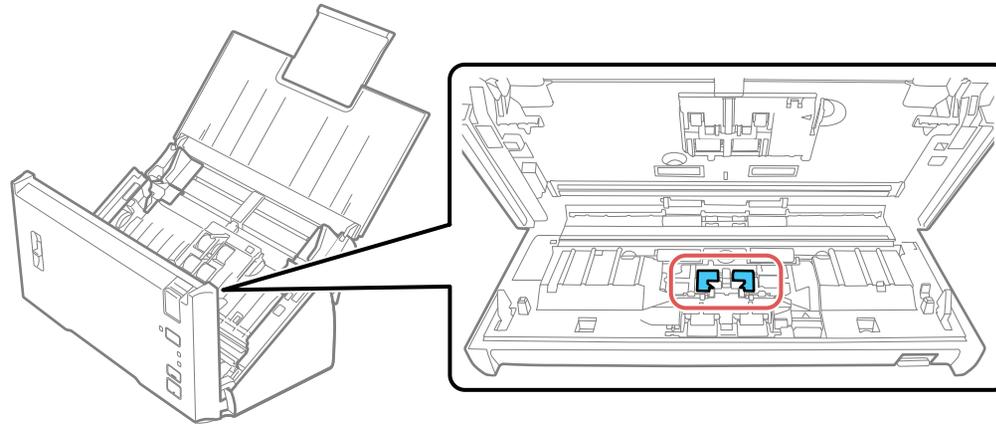


4. Use a soft cloth to wipe off any dust or dirt on the glass scanning surfaces and the rollers inside the scanner cover. If the glass surface is stained with grease or some other hard-to-remove material, use a small amount of glass cleaner on a soft cloth to remove the stains. Wipe off all remaining liquid.

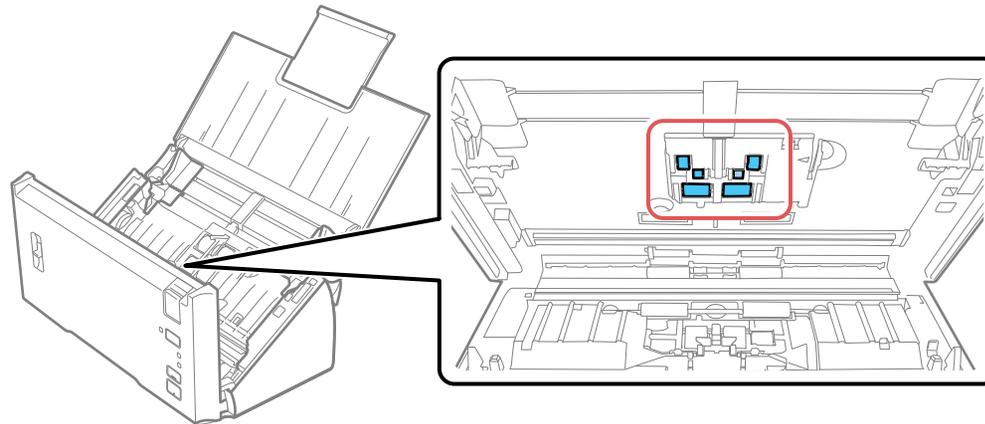
**Caution:** Do not spray glass cleaner directly on the scanning surfaces. Be careful not to place too much force on the glass.



5. Wipe off any dust or dirt on the separation roller using a soft cloth.

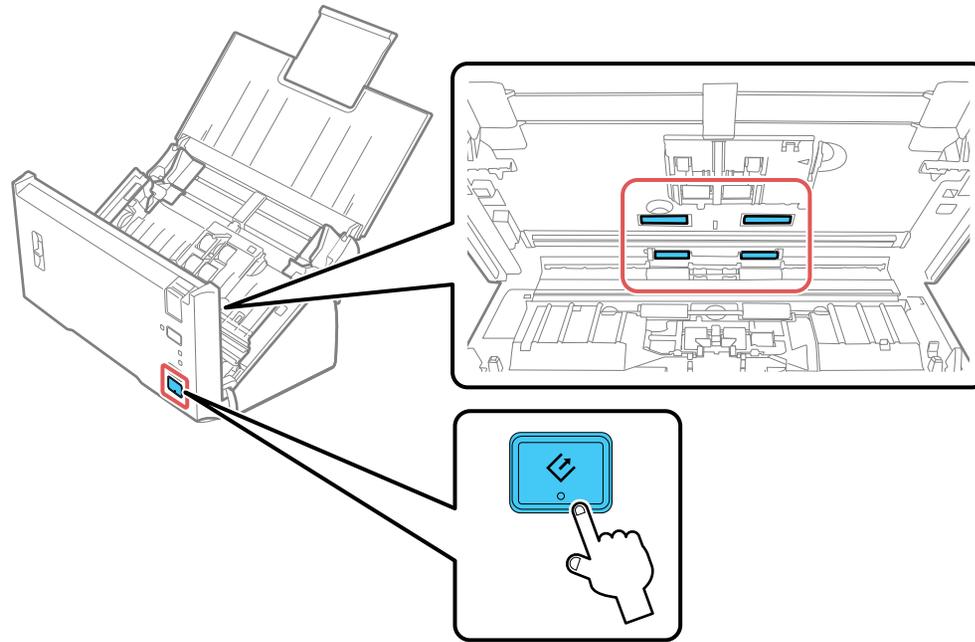


6. Wipe off any dust or dirt on the pickup roller using a soft cloth.



7. Plug in the AC adapter and press the  power button to turn on the scanner.
8. Hold down the  start button for at least two seconds while opening the scanner cover. The rollers on the bottom move momentarily and the scanner enters cleaning mode. Press the  start button

several times to rotate the rollers shown here. Use a soft cloth to wipe off any dust or dirt on the rollers as they rotate. Repeat this step until the rollers are clean.



9. Close the scanner cover.

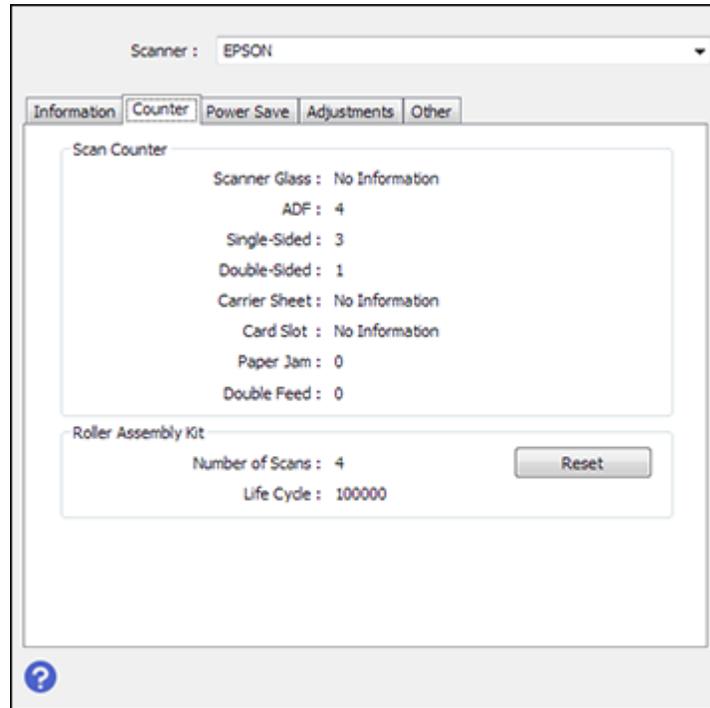
Parent topic: [Cleaning and Transporting Your Scanner](#)

## Checking the Scanner Roller Counter

Check the scanner roller counter to determine when your rollers need to be replaced. When you replace the scanner rollers, reset the scanner roller counter so you know when you may need to replace the rollers again.

1. Make sure the scanner is turned on and connected to your computer.
2. Do one of the following to open the Epson Scan 2 Utility:
  - **Windows 10:** Click  and select **EPSON > Epson Scan 2 Utility**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Epson Scan 2 Utility**.

- **Windows (other versions):** Click  or **Start > All Programs or Programs > EPSON > Epson Scan 2 > Epson Scan 2 Utility.**
  - **Mac:** Open the **Applications** folder, click **Epson Software**, and click **Epson Scan 2 Utility.**
3. Click the **Counter** tab.  
You see a screen like this:



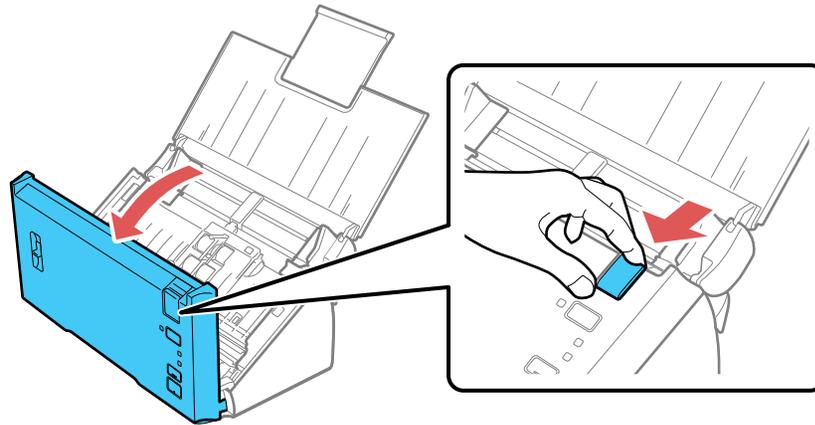
4. If the number of scans in the **Number of Scans** field exceeds the number displayed as the **Life Cycle** of the rollers, it is time to replace the rollers.
5. Close the Epson Scan 2 Utility.

**Parent topic:** [Cleaning and Transporting Your Scanner](#)

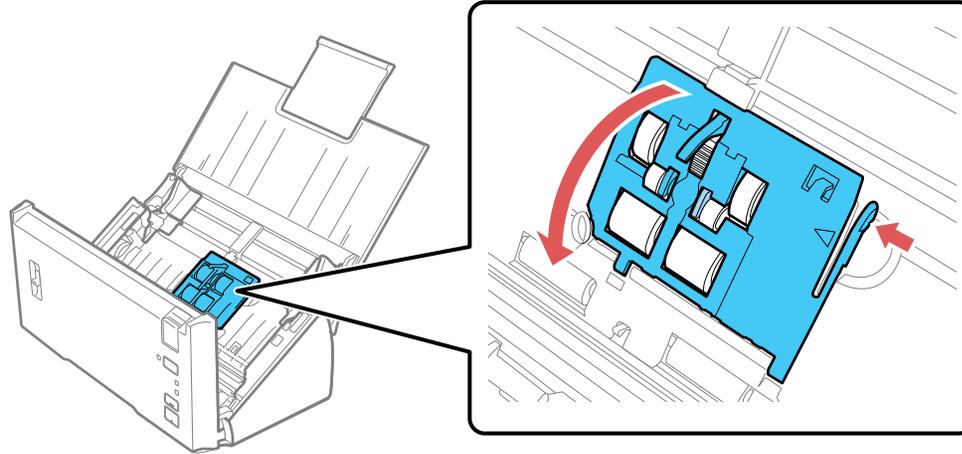
## Replacing the Scanner Rollers

Replace the scanner rollers when the number of scans exceeds the life cycle of the rollers. Check the scanner roller counter to see when you need to replace the rollers.

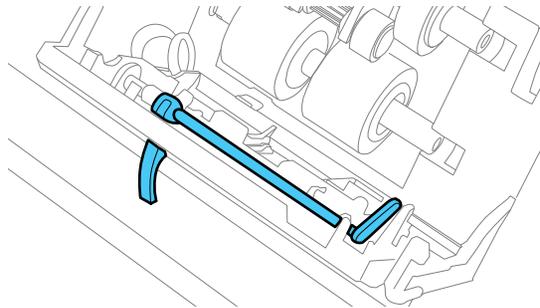
1. Turn off the scanner.
2. Unplug the AC adapter.
3. Disconnect any connected cables.
4. Pull down on the cover open lever and open the scanner cover.



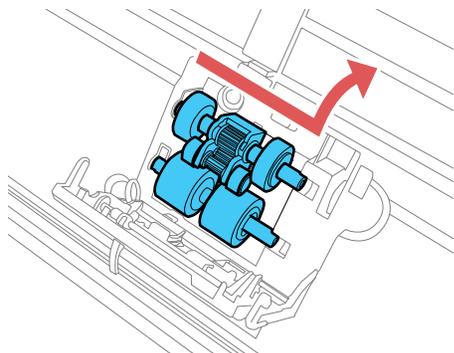
5. Squeeze the tab on the right side of the pickup roller cover and open the cover.



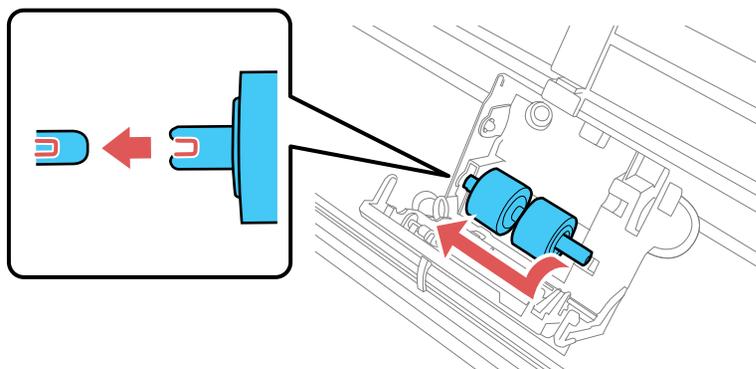
**Caution:** Do not place too much force on the arm inside the cover when replacing the pickup roller.



6. Slide the pickup rollers to the right and remove them.

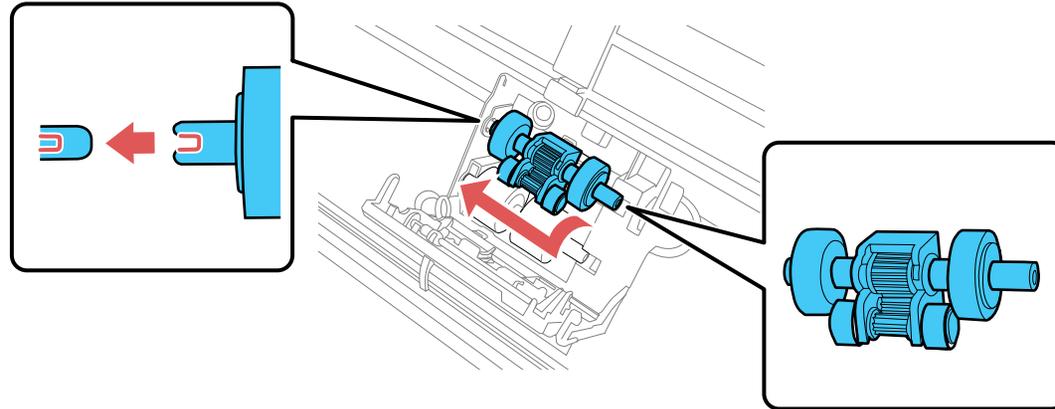


7. To install the new lower pickup roller, align the notches on the roller and slide it to the left.



- To install the new upper pickup roller, align the notches on the roller and slide it to the left. Make sure the smaller roller is on the bottom.

**Caution:** Do not touch the surface of the rollers.

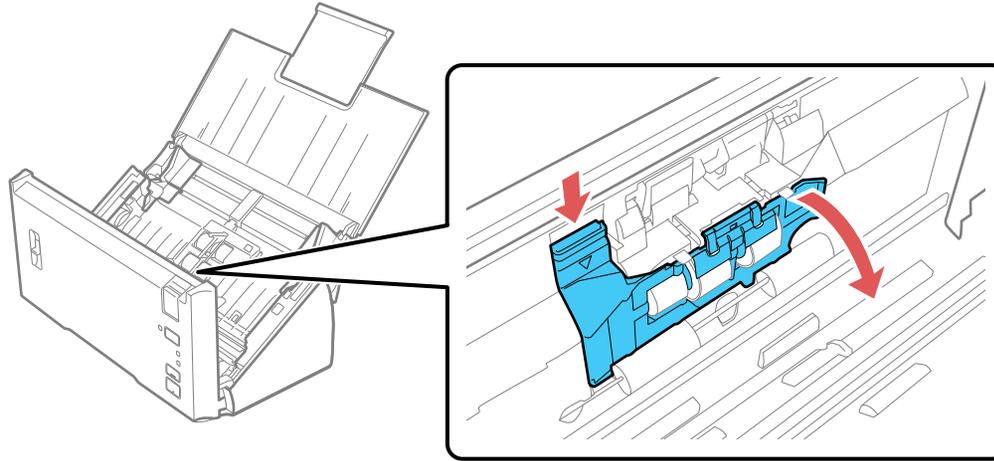


- Close the pickup roller cover.

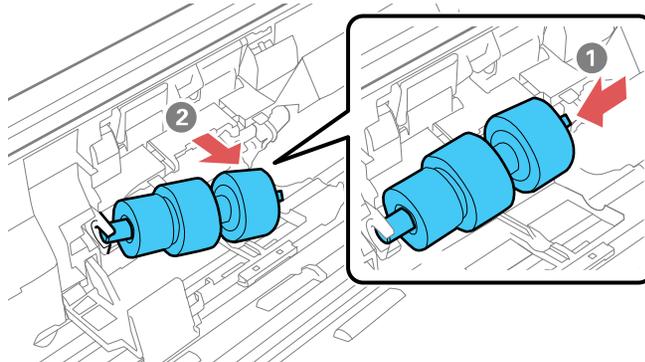
**Note:** If you are not able to close the cover, the pickup rollers are not installed correctly. Remove the rollers and reinstall them, then try to close the cover again.

10. Press down on the separation roller cover latch inside the scanner cover and pull down the cover to open it.

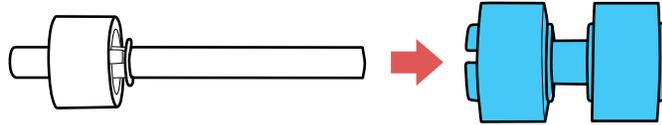
**Caution:** Be careful not to apply too much force when opening the cover.



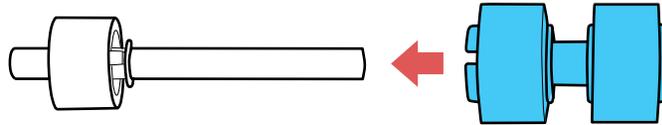
11. Slide the separation roller to the side, then remove it.



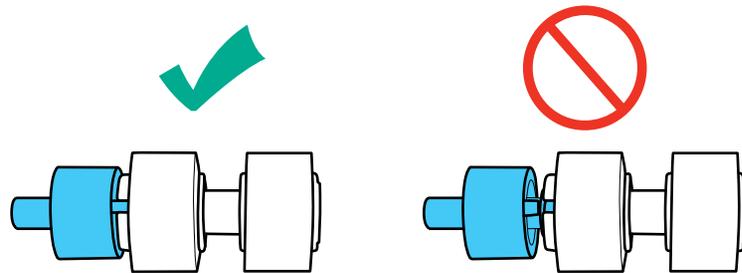
12. Pull the release tab on the separation roller and remove it from the spindle.



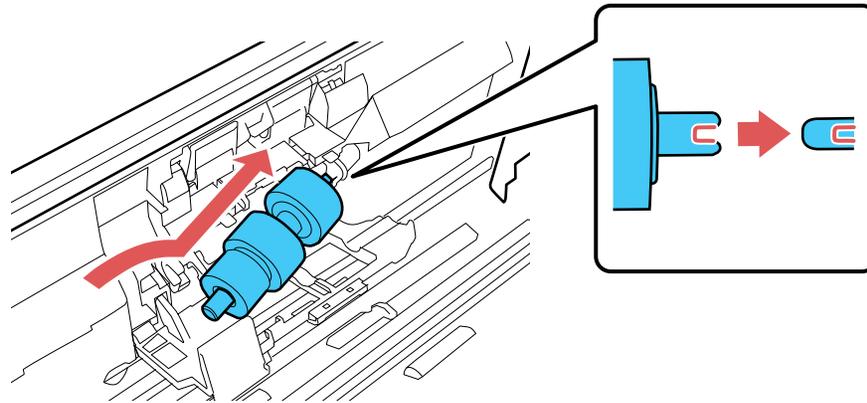
13. Slide the new separation roller onto the spindle as shown. Make sure that the notches on the roller and spindle align properly.



**Note:** Check that there are no gaps between the roller and spindle. You hear a click when the roller is firmly locked into place.



- Align the notches on the spindle and the scanner, then slide the separation roller into the scanner and gently push it into place. You hear a click when the roller is correctly aligned and locked into place.



- While applying gentle pressure on the separation roller, close the separation roller cover.

**Note:** If you are not able to close the cover, the roller is not installed correctly. Remove the roller and reinstall it, then try to close the cover again.

- Close the scanner cover.
- Plug in the AC adapter and turn on the scanner.
- Reset the roller counter after replacing the rollers.

[Resetting the Scanner Roller Counter](#)

**Parent topic:** [Cleaning and Transporting Your Scanner](#)

#### **Related references**

[User Replaceable Epson Scanner Parts and Accessories](#)

#### **Related tasks**

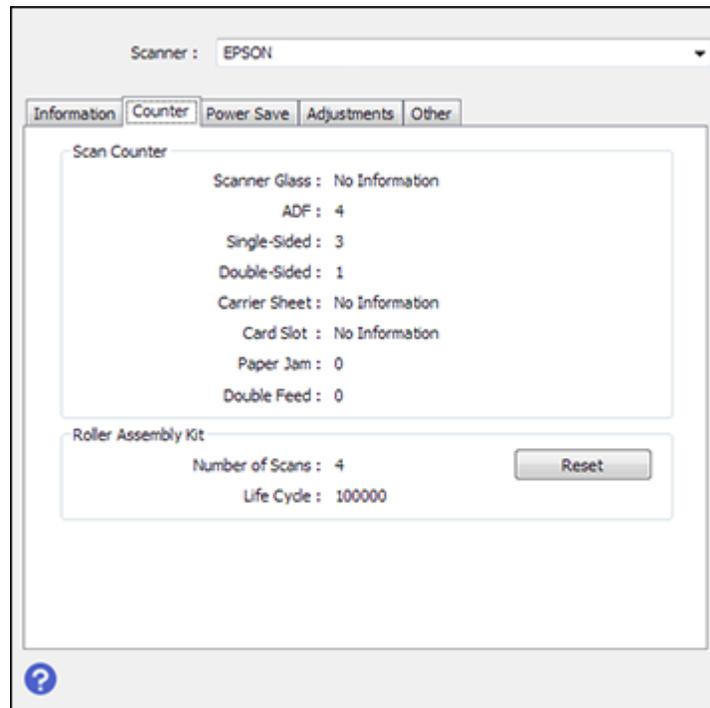
[Checking the Scanner Roller Counter](#)

## **Resetting the Scanner Roller Counter**

When you replace the scanner rollers, reset the scanner roller counter so you know when you may need to replace the rollers again.

1. Make sure the scanner is turned on and connected to your computer.
2. Do one of the following to open the Epson Scan 2 Utility:
  - **Windows 10:** Click  and select **EPSON > Epson Scan 2 Utility**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Epson Scan 2 Utility**.
  - **Windows (other versions):** Click  or **Start > All Programs** or **Programs > EPSON > Epson Scan 2 > Epson Scan 2 Utility**.
  - **Mac:** Open the **Applications** folder, click **Epson Software**, and click **Epson Scan 2 Utility**.
3. Click the **Counter** tab.

You see a screen like this:



4. Click **Reset**.  
The Number of Scans field changes to 0 (zero).

5. Close the Epson Scan 2 Utility.

**Parent topic:** [Replacing the Scanner Rollers](#)

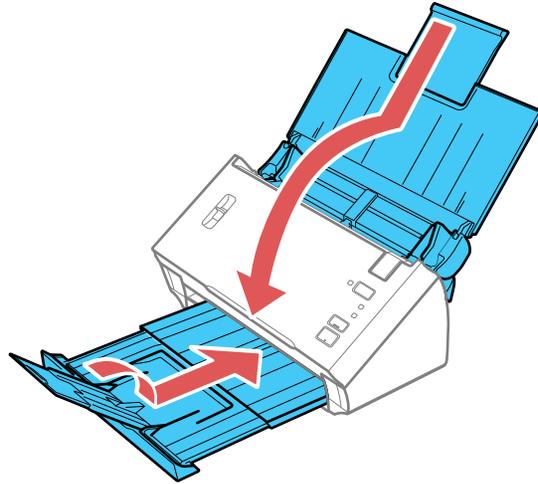
**Related tasks**

[Replacing the Scanner Rollers](#)

## Transporting Your Scanner

If you need to ship your product, transport it a long distance, or store it for an extended period, prepare it for transportation as described here.

1. Turn off the scanner and unplug the AC adapter.
2. Disconnect any connected cables.
3. Close the input tray and the output tray.



**Note:** Make sure the output tray is securely closed.

4. Place the scanner in its original packing materials, if possible, or use equivalent materials with cushioning around the product.

**Parent topic:** [Cleaning and Transporting Your Scanner](#)

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# Solving Problems

Check these sections for solutions to problems you may have using your product.

[Scanner Light Status](#)

[Solving Scanning Problems](#)

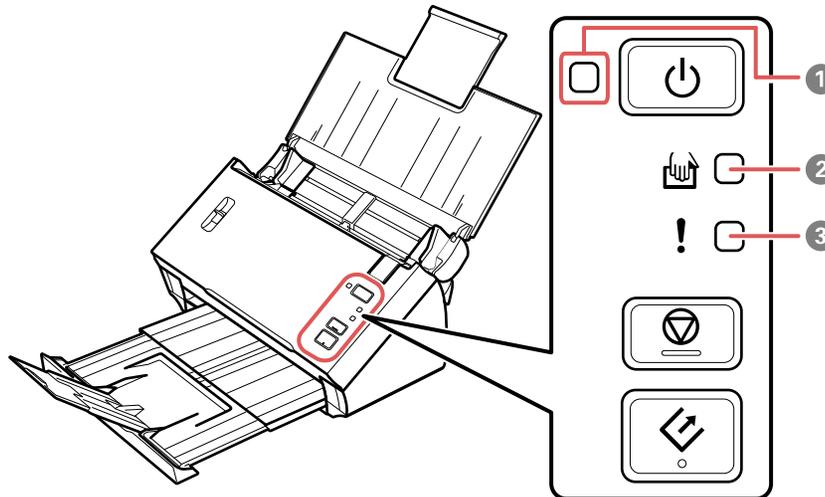
[Solving Scanned Image Quality Problems](#)

[Uninstall Your Scanner Software](#)

[Where to Get Help](#)

## Scanner Light Status

You can often diagnose problems with your scanner by checking its lights.



- 1 Power light
- 2  automatic feeding mode light
- 3  error light

Light status	Condition/solution
The power light is on	The scanner is turned on and ready to scan
The power light is flashing	The scanner is scanning, initializing, or in standby mode
The power light is flashing and the ! error light is on	The scanner cover is open or a paper jam or double feed has occurred. Make sure the scanner cover is closed and there is no jammed paper inside. Remove and reload the originals.
The power light and the ! error light are flashing at the same time	A fatal error has occurred. Try the following: <ul style="list-style-type: none"> <li>• Check the scanner connection to your computer to make sure it is secure.</li> <li>• Turn the scanner off and then back on again. If the error continues, the scanner may be malfunctioning. Contact Epson for support.</li> </ul>
The power light is off and the ! error light and automatic feeding mode light are on	The firmware update has failed and the scanner is in recovery mode. Try updating the firmware again.

**Parent topic:** [Solving Problems](#)

**Related references**

[Original Jams in Scanner](#)

[Where to Get Help](#)

**Related topics**

[Loading Originals](#)

[Scanning](#)

## Solving Scanning Problems

Check these solutions if you have problems scanning with your product.

[Scanner Does Not Turn On or Turns Off Unexpectedly](#)

[Scanner Button Does Not Work as Expected](#)

[Scanning Software Does Not Operate Correctly](#)

[Cannot Start Epson Scan 2](#)

[Original Feeds Incorrectly in Scanner](#)

[Original Jams in Scanner](#)

[Scanning is Slow](#)

**Parent topic:** [Solving Problems](#)

## Scanner Does Not Turn On or Turns Off Unexpectedly

If the scanner does not turn on or if it turns off unexpectedly, try these solutions:

- Make sure the AC adapter is securely connected to the scanner and to a working electrical outlet.
- If the scanner turns off unexpectedly, you may need to adjust the **AC power or AC adapter** setting in Epson Scan 2.

**Parent topic:** [Solving Scanning Problems](#)

### Related tasks

[Changing the Power Off and Sleep Timer Settings](#)

## Scanner Button Does Not Work as Expected

If the scanner button does not start the correct program or perform the correct action, try these solutions:

- Check the USB cable connection between the computer and scanner.
- On Windows, be sure that the scanner is listed under **Imaging Devices** in the Device Manager.
- Make sure Document Capture Pro (Windows) or Document Capture (Mac) is installed correctly. If necessary, uninstall and reinstall it.
- Make sure you have assigned the correct job to the scanner button and change it, if necessary.
- Check the status of the lights and make sure the scanner is ready to scan.
- Make sure Epson Scan 2 and other applications are installed correctly. If necessary, uninstall and reinstall it.

**Parent topic:** [Solving Scanning Problems](#)

### Related tasks

[Adding and Assigning Scan Jobs with Document Capture Pro - Windows](#)

[Adding and Assigning Scan Jobs with Document Capture - Mac](#)

## Scanning Software Does Not Operate Correctly

If your scanning software does not operate correctly, try these solutions:

- Restart your computer.
- Make sure your computer has adequate memory and meets the system requirements for your operating system.

- Make sure your computer is not running in a power-saving mode, such as sleep or standby. If so, wake your system and restart your scanning software.
- Make sure the scanner is turned on.
- Make sure the connection between the scanner and your computer is secure.
- If you upgraded your operating system but did not reinstall your scanning software, try reinstalling it.
- On Windows, be sure that the scanner is listed under **Imaging Devices** in the Device Manager.
- Connect the scanner directly to the computer. The scanner may not work properly when connected through a USB hub.
- If you are using a TWAIN-compliant program, make sure that the correct product is selected as the **Scanner** or **Source** setting.

**Parent topic:** [Solving Scanning Problems](#)

**Related concepts**

[Uninstall Your Scanner Software](#)

**Related references**

[Windows System Requirements](#)

[Mac System Requirements](#)

## Cannot Start Epson Scan 2

If you cannot start Epson Scan 2, try these solutions:

- Restart your computer.
- Be sure to use the USB cable that came with the scanner.
- Make sure your scanner is turned on and any interface cables are securely connected at both ends.
- Make sure your computer is not running in a power-saving mode, such as sleep or standby. If so, wake your system and restart Epson Scan 2.
- If you connected the scanner using a USB cable, make sure it is connected directly to your computer or through only one USB hub.
- Make sure you do not have multiple versions of Epson Scan 2 installed. If you do, uninstall all versions and install one version.
- If you upgraded your operating system but did not reinstall Epson Scan 2, try reinstalling it.
- If you are using a TWAIN-compliant program, make sure that the correct product is selected as the **Scanner** or **Source** setting.

**Parent topic:** [Solving Scanning Problems](#)

**Related concepts**

[Uninstall Your Scanner Software](#)

**Related references**

[Windows System Requirements](#)

[Mac System Requirements](#)

## Original Feeds Incorrectly in Scanner

If you have problems feeding originals in your scanner, try these solutions:

- If multiple pages feed at once, try the following:
  - Make sure the paper separation lever is in the lower position.
  - Remove the originals, fan the edges to separate the sheets, if necessary, and reload them.
  - Load fewer originals at a time.
  - Load only originals that meet the specifications for your scanner.
  - Clean inside the scanner and replace the roller assembly kit, if necessary.
  - Scan the originals one by one using the **Automatic Feeding Mode** setting in Epson Scan 2.
- If you see a double feed error in the Epson Scan 2 window or the Document Capture Pro window (Windows only), start Epson Scan 2, select the **Main Settings** tab, select the **Detect Double Feed** setting, and select **Off**.

**Note:** On a Mac, only Epson Scan 2 displays double feed errors. Document Capture for Mac does not include this setting.

**Parent topic:** [Solving Scanning Problems](#)

**Related tasks**

[Cleaning Inside Your Scanner](#)

**Related topics**

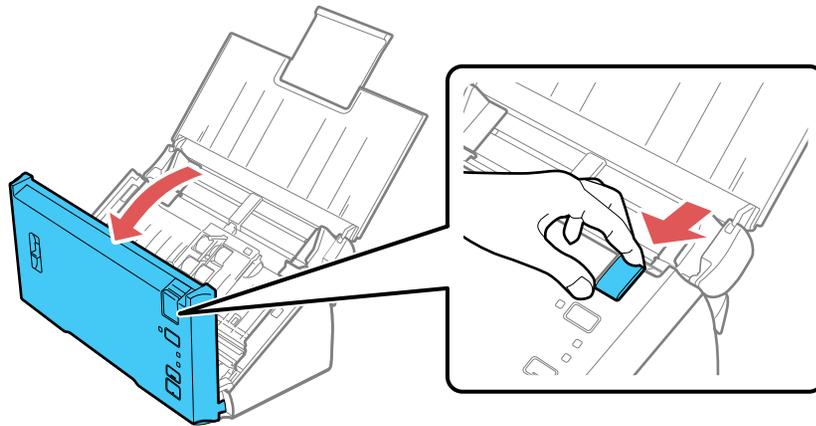
[Loading Originals](#)

## Original Jams in Scanner

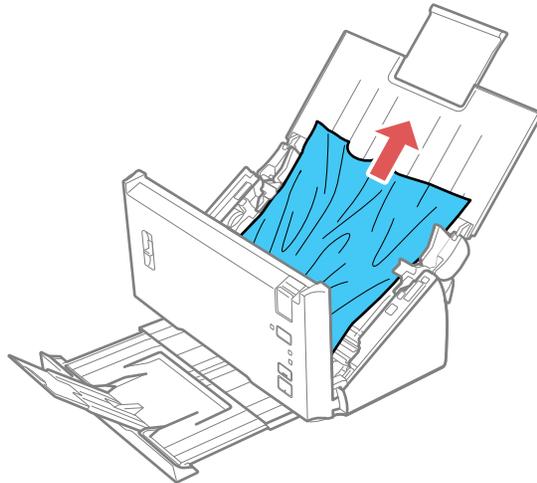
If an original has jammed inside the scanner, follow these steps:

1. Turn off your scanner.

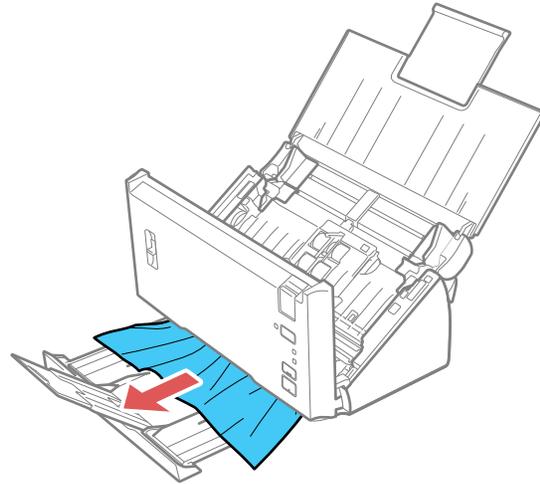
2. Remove all originals from the input tray.
3. Pull down the cover open lever and open the scanner cover.



4. Gently pull out any jammed originals from inside the scanner.



5. Gently pull out any jammed originals from the output tray.



6. Close the scanner cover.

7. Carefully follow all loading instructions when you reload originals.

If originals jam in the scanner frequently, try the following:

- Turn off the **Detect Double Feed** setting in Epson Scan 2.
- Clean inside the scanner and replace the roller assembly kit, if necessary.
- Close the output tray and let the originals fall freely onto the surface below the scanner.

**Parent topic:** [Solving Scanning Problems](#)

**Related tasks**

[Cleaning Inside Your Scanner](#)

[Replacing the Scanner Rollers](#)

**Related topics**

[Loading Originals](#)

## Scanning is Slow

If scanning becomes slow, try these solutions:

- Scan your original at a lower resolution, if possible.

- Make sure your system meets the requirements for your operating system. If you are scanning a high-resolution image, you may need more than the minimum requirements. If necessary, increase your system's memory or reduce the resolution.
- If you enabled **Scanned image** in Epson Scan 2 (**Detect Double Feed > Settings > Scanned image**), scanning may slow down or pause while the originals are analyzed.

**Parent topic:** [Solving Scanning Problems](#)

**Related references**

[Windows System Requirements](#)

[Mac System Requirements](#)

## Solving Scanned Image Quality Problems

Check these sections if a scanned image on your computer screen has a quality problem.

[Back of Original Image Appears in Scanned Image](#)

[Scanned Characters are Blurry](#)

[Characters are not Recognized During Conversion to Editable Text \(OCR\)](#)

[Ripple Patterns Appear in an Image](#)

[Spots or Lines Appear in All Scanned Images](#)

[Scanned Image is Cropped](#)

[Resetting the Epson Scan 2 Settings](#)

**Parent topic:** [Solving Problems](#)

## Back of Original Image Appears in Scanned Image

If an image from the back of a thin original appears in your scanned image, make sure you selected the correct Image Type setting for your original and select the **Text Enhancement** setting in Epson Scan 2. You can also select the **Remove Background** setting in Epson Scan 2.

**Note:** If you select **Color** as the Image Type setting, you can change the level from Standard to High to remove more of the background.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

**Related references**

[Image Format Options](#)

### Related tasks

[Scanning in Epson Scan 2](#)

## Scanned Characters are Blurry

If characters in your scanned images are blurry, try these solutions:

- Make sure you do not move the scanner or original while scanning.
- Operate the scanner on a flat, stable surface.
- Make sure the originals are ejecting properly.
- Adjust these Epson Scan 2 settings (if available) and try scanning again:
  - Select the **Text Enhancement** setting.
  - Adjust the **Threshold** setting.
  - Increase the **Resolution** setting.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

### Related references

[Image Format Options](#)

### Related tasks

[Scanning in Epson Scan 2](#)

## Characters are not Recognized During Conversion to Editable Text (OCR)

If characters in your scanned images are not recognized during OCR conversion (Windows only), try these solutions:

- Make sure your original is loaded straight on your product.
- Use an original with clear text.
- Adjust these Epson Scan 2 settings (if available) and try scanning again:
  - Select the correct **Image Type** setting.
  - Select or adjust the **Text Enhancement** setting.
  - Adjust the **Threshold** setting.
  - Select the correct **Text Language** setting.
- Set the scanning resolution between 200 and 600 dpi.
- If the original document is in Landscape mode, set the **Rotate** setting to **Auto** in Epson Scan 2.

- If you are using OCR software, check the manual for any additional adjustments.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

**Related concepts**

[Convert Scanned Documents to Editable Text \(OCR\)](#)

**Related references**

[Image Format Options](#)

**Related tasks**

[Scanning in Epson Scan 2](#)

## Ripple Patterns Appear in an Image

You may see a ripple pattern (called a moiré) in scanned images of printed documents. This is caused by interference from differing pitches in the scanner's screen and your original's halftone screen. To reduce this effect, adjust these Epson Scan 2 settings (if available) and try scanning again:

- Select the **Descreening** setting.
- Select a lower **Resolution** setting.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

**Related references**

[Image Format Options](#)

**Related tasks**

[Scanning in Epson Scan 2](#)

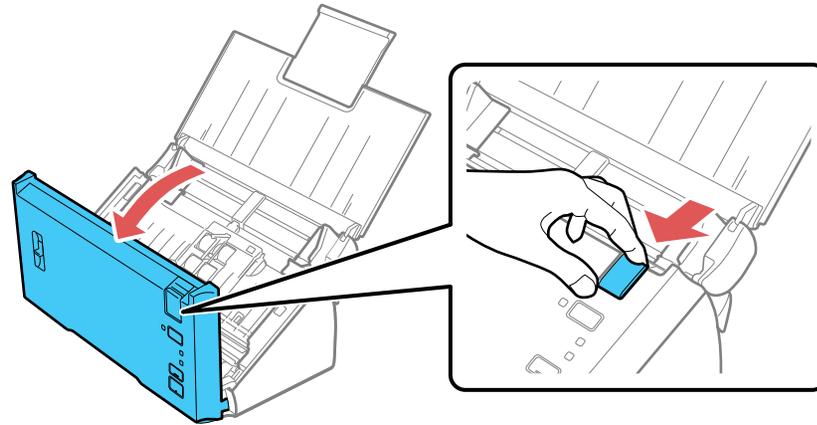
[Cleaning Inside Your Scanner](#)

## Spots or Lines Appear in All Scanned Images

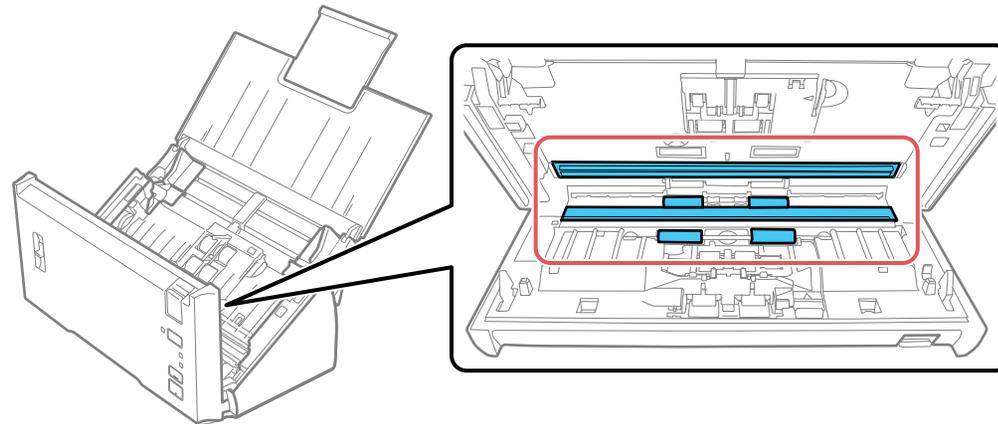
If spots or lines appear in all your scanned images, follow these steps to clean the scanner glass:

1. Turn off the scanner and unplug the AC adapter.
2. Disconnect any connected cables.

3. Pull down on the cover open lever and open the scanner cover.



4. Wipe off any stains on the glass scanning surfaces using a soft cloth.



**Note:** If the glass surfaces are stained with grease or some other hard-to-remove material, use a small amount of glass cleaner on a soft cloth to remove it. Wipe off all remaining liquid.

**Caution:** Do not spray glass cleaner directly on the scanning surfaces. Be careful not to place too much force on the glass.

5. Close the scanner cover.
6. Plug in the AC adapter and turn on the scanner.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

**Related tasks**

[Cleaning Inside Your Scanner](#)

## Scanned Image is Cropped

If the edges of a scanned image are cropped, try the following solutions:

- Select **Auto Detect** or **Auto Detect (Long Paper)** as the Document Size setting in Epson Scan 2, Document Capture Pro, or Document Capture.
- In Epson Scan 2, select the **Main Settings** tab. Select **Document Size > Settings** and adjust the cropping area shown in the **Crop Margins for Size "Auto"** setting.
  - **Document Capture Pro (Windows):** Select **Scan Settings > Detailed Settings** from the Scan window. Select **Document Size** and then select the **Auto Detect** setting.
  - **Document Capture (Mac):** Click the  Scan button and select **Main Settings** from the Scan window. Select **Document Size** and then adjust the cropping area shown in the **Crop Margins for Size "Auto"** setting.
- In Epson Scan 2, select the **Advanced Settings** tab. Set the **Edge Fill** setting to **None**.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

**Related tasks**

[Scanning with Document Capture Pro in Simple View - Windows](#)

[Scanning with Document Capture Pro in Standard View - Windows](#)

[Scanning with Document Capture - Mac](#)

[Scanning in Epson Scan 2](#)

## Resetting the Epson Scan 2 Settings

If you continue to experience image quality problems after trying all possible solutions, you may need to reset the Epson Scan 2 Settings using the Epson Scan 2 Utility.

1. Do one of the following to start the Epson Scan 2 Utility:
  - **Windows 10:** Click  and select **EPSON > Epson Scan 2 Utility**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Epson Scan 2 Utility**.

- **Windows (other versions):** Click  or **Start**, and select **All Programs** or **Programs**. Select **EPSON > Epson Scan 2 > Epson Scan 2 Utility**.
  - **Mac:** Open the **Applications** folder, open the **Epson Software** folder, and select **Epson Scan 2 Utility**.
2. Click the **Other** tab.
  3. Click **Reset**.

**Note:** If resetting the Epson Scan 2 settings does not solve your problem, uninstall Epson Scan 2 and re-install it.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

## Uninstall Your Scanner Software

If you have a problem that requires you to uninstall and re-install your software, follow the instructions for your operating system.

[Uninstalling Scanner Software - Windows](#)

[Uninstalling Scanner Software - Mac](#)

**Parent topic:** [Solving Problems](#)

## Uninstalling Scanner Software - Windows

You can uninstall and then re-install your scanner software to solve certain problems.

1. Turn off the scanner.
2. Disconnect any interface cables.
3. Do the following to uninstall each of your scanning software programs, then follow any on-screen instructions:
  - **Windows 10:** Click  and select  (Settings) > **Apps** > **Apps & features**. Select the scanner software program and click **Uninstall**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Control Panel > Programs > Programs and Features**. Select the scanner software program and click **Uninstall/Change**.
  - **Windows 7 or Windows Vista:** Open the Windows **Control Panel** utility. Select **Programs and Features**. (In Classic view, select **Programs** and click **Uninstall a program**.) Select the scanner software program and click **Uninstall/Change**.

4. Restart your computer, then see the *Start Here* sheet to re-install your software.

**Note:** If you find that re-installing your scanner software does not solve a problem, contact Epson.

**Parent topic:** [Uninstall Your Scanner Software](#)

## Uninstalling Scanner Software - Mac

In most cases, you do not need to uninstall your scanner software before re-installing it. However, you can download the Uninstaller utility from the Epson support website to uninstall your scanner software as described here.

1. To download the Uninstaller utility, visit [epson.com/support](http://epson.com/support) (U.S.), [epson.ca/support](http://epson.ca/support) (Canada), or [epson.com.jm/support](http://epson.com.jm/support) (Caribbean) and select your product.
2. Follow the instructions on the screen to install the Uninstaller utility.
3. Quit all applications currently running on your Mac.
4. Double-click the **Uninstaller** icon.
5. In the Epson Uninstaller screen, select the checkbox for each software program you want to uninstall.
6. Click **Uninstall**.
7. Follow the on-screen instructions to uninstall the software.
8. To reinstall your scanner software, see the *Start Here* sheet for instructions.

**Note:** If you find that re-installing your scanner software does not solve a problem, contact Epson.

**Parent topic:** [Uninstall Your Scanner Software](#)

## Where to Get Help

If you need to contact Epson for technical support services, use the following support options.

### Internet Support

Visit Epson's support website at [epson.com/support](http://epson.com/support) (U.S.), [epson.ca/support](http://epson.ca/support) (Canada), or [epson.com.jm/support](http://epson.com.jm/support) (Caribbean) and select your product for solutions to common problems with your product. You can download utilities and documentation, get FAQs and troubleshooting advice, or e-mail Epson with your questions.

### **Speak to a Support Representative**

Before you call Epson for support, please have the following information ready:

- Product name
- Product serial number (located on a label on the product)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration
- Description of the problem

Then call:

- U.S.: (562) 276-4300, 6 AM to 8 PM, Pacific Time, Monday through Friday, and 7 AM to 4 PM, Pacific Time, Saturday
- Canada: (905) 709-3839, 6 AM to 8 PM, Pacific Time, Monday through Friday, and 7 AM to 4 PM, Pacific Time, Saturday

Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

**Note:** For help using any other software on your system, see the documentation for that software for technical support.

### **Purchase Supplies and Accessories**

You can purchase genuine Epson accessories at [epson.com](http://epson.com) (U.S. sales) or [epson.ca](http://epson.ca) (Canadian sales). You can also purchase accessories from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766) in the U.S. or 800-807-7766 in Canada.

**Parent topic:** [Solving Problems](#)

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# Technical Specifications

These sections list the technical specifications for your scanner.

**Note:** Epson offers a recycling program for end of life Epson products. Please go to [this site](#) (U.S) or [this site](#) (Canada) for information on how to return your Epson products for proper disposal.

[Windows System Requirements](#)

[Mac System Requirements](#)

[General Specifications](#)

[Dimension Specifications](#)

[Electrical Specifications](#)

[Environmental Specifications](#)

[Safety and Approvals Specifications](#)

## Windows System Requirements

To use your product and its software, your computer should use one of these Microsoft operating systems:

- Windows 10
- Windows 8.x
- Windows 7
- Windows Vista

**Note:** For the latest product software available for your operating system, visit the Epson support site at [epson.com/support](#) (U.S.), [epson.ca/support](#) (Canada), or [epson.com.jm/support](#) (Caribbean), select your product, and select **Downloads**.

**Parent topic:** [Technical Specifications](#)

## Mac System Requirements

To use your product and its software, your Mac should use one of these operating systems:

- macOS 10.12.x
- OS X 10.11.x

- OS X 10.10.x
- OS X 10.9.x
- OS X 10.8.x
- OS X 10.7.x
- OS X 10.6.8

**Note:** The UNIX File System (UFS) for OS X and Fast User Switching on OS X is not supported.

Parent topic: [Technical Specifications](#)

## General Specifications

<b>Scanner type</b>	Sheet feed, one pass duplex, color
<b>Photoelectric device</b>	CIS
<b>Effective pixels</b>	5100 × 9300 pixels at 600 dpi 2550 × 36,000 pixels at 300 dpi (long paper)
<b>Document size</b>	Maximum: 8.5 × 15.5 inches (215.9 × 393.7 mm) Maximum for single-sided long paper: 8.5 × 120 inches (215.9 × 3048 mm) Maximum for double-sided long paper: 8.5 × 80 inches (215.9 × 2032 mm) Minimum: 2 × 2 inches (50.8 × 50.8 mm)
<b>Paper input</b>	Facedown loading
<b>Paper output</b>	Facedown ejection
<b>Paper capacity</b>	50 sheets of paper at 21 lb (80 g/m <sup>2</sup> ) weight
<b>Scanning resolution</b>	600 dpi (main scan) 600 dpi (sub scan)
<b>Output resolution</b>	50 to 1200 dpi in 1 dpi increments 50 to 300 dpi for long paper

**Color Depth**

Color:

48 bits per pixel internal (16 bits per pixel per color)

24 bits per pixel external (8 bits per pixel per color)

Grayscale:

16 bits per pixel internal

8 bits per pixel external

Black-and-white:

16 bits per pixel internal

1 bit per pixel external

**Interface**

Hi-Speed USB

**Light source**

RGB LED

Parent topic: [Technical Specifications](#)

## Dimension Specifications

**Height**

6.1 inches (154 mm)

**Width**

11.7 inches (297 mm)

**Depth**

6 inches (152 mm)

**Weight**

5.5 lb (2.5 kg)

**Note:** Dimensions do not include projecting parts.Parent topic: [Technical Specifications](#)

## Electrical Specifications

**Scanner****Note:** Check the label on the scanner and the AC adapter for voltage information. Power consumption varies depending on operating conditions or whether an option is installed.

<b>Rated DC input power supply voltage</b>	24 V DC
<b>Rated DC input current</b>	1 A
<b>Power consumption</b>	Operating: 16 W (approximate) Ready mode: 4.1 W (approximate) Sleep mode: 0.8 W (approximate) Power off mode: 0.2 W or less

### AC Adapter

<b>AC adapter model</b>	100 to 240 V AC model: A461H 220 to 240 V AC model: A462E
<b>Rated input current</b>	1 A
<b>Rated frequency range</b>	50 to 60 Hz
<b>Rated output power supply voltage</b>	24 V DC
<b>Rated output current</b>	1 A

Parent topic: [Technical Specifications](#)

## Environmental Specifications

<b>Temperature</b>	Operating: 41 to 95 °F (5 to 35 °C) Storage: –13 to 140 °F (–25 to 60 °C)
<b>Humidity</b> (non-condensing)	Operating: 10 to 80% RH Storage: 10 to 85% RH
<b>Operating conditions</b>	Ordinary office or home conditions

**Note:** Avoid operating the scanner in direct sunlight, near a strong light source, or in extremely dusty conditions.

Parent topic: [Technical Specifications](#)

## Safety and Approvals Specifications

### Scanner

#### United States

EMC: FCC part 15 Subpart B class B

#### Canada

EMC: CAN/CSA-CEI/IEC CISPR 22 Class B

### AC Adapter (A461H)

#### United States

Safety: UL60950-1

EMC: FCC part 15 Subpart B class B

#### Canada

Safety: CAN/CSA C22.2 No. 60950-1

EMC: CAN/CSA-CEI/IEC CISPR 22 Class B

Parent topic: [Technical Specifications](#)

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## Notices

Check these sections for important notices about your scanner.

**Note:** Epson offers a recycling program for end of life Epson products. Please go to [this site](#) (U.S) or [this site](#) (Canada) for information on how to return your Epson products for proper disposal.

[Important Safety Instructions](#)

[Restrictions on Copying](#)

[Default Delay Times for Power Management for Epson Products](#)

[Binding Arbitration and Class Waiver](#)

[Trademarks](#)

[Copyright Notice](#)

## Important Safety Instructions

Follow these safety instructions when setting up and using the scanner:

- Read all these instructions, and follow all warnings and instructions marked on the scanner.
- Place the scanner close enough to the computer for the interface cable to reach it easily.
- Do not use with wet hands.
- When connecting this product to a computer or other device with a cable, ensure the correct orientation of the connectors. Each connector has only one correct orientation. Inserting a connector in the wrong orientation may damage both devices connected by the cable.
- Do not insert objects into any opening as they may touch dangerous voltage points or short out parts. Beware of electrical shock hazards.
- Place the product on a flat, stable surface that extends beyond the base of the product in all directions. If you place the product by the wall, leave at least 3.9 inches (10 cm) between the back of the product and the wall.
- After replacing consumable parts, dispose of them correctly following the rules of your local authority. Do not disassemble them.
- Do not place or store the scanner outdoors, in a car, near excessive dirt or dust, water, heat sources, or in locations subject to shocks, vibrations, condensation, high temperature or humidity, direct sunlight, strong light sources, or rapid changes in temperature or humidity.

- Never disassemble, modify, or attempt to repair the scanner or a scanner option by yourself except as specifically explained in this guide.

### **AC Adapter**

- Do not place or store the AC adapter outdoors, in a car, near excessive dirt or dust, water, heat sources, or in locations subject to shocks, vibrations, condensation, high temperature or humidity, direct sunlight, strong light sources, or rapid changes in temperature or humidity.
- Place the scanner and the AC adapter near an electrical outlet where the adapter can be easily unplugged.
- The AC power cord should be placed to avoid abrasions, cuts, fraying, crimping, and kinking.
- Do not place objects on top of the AC power cord and do not allow the AC adapter or the power cord to be stepped on or run over. Be particularly careful to keep the AC power cord straight at the end and the point where it enters the AC adapter.
- Use only the AC adapter that comes with your scanner. Using any other adapter could cause fire, electrical shock, or injury.
- Use only the power cord that comes with your scanner. Use of another cord may cause fires or shock. Do not use the cord with any other equipment.
- The AC adapter is designed for use with the scanner with which it was included. Do not attempt to use it with other electronic devices unless specified.
- Use only the type of power source indicated on the AC adapter's label, and always supply power directly from a standard domestic electrical outlet with the AC adapter that meets the relevant local safety standards.
- Avoid using outlets on the same circuit as photocopiers or air control systems that regularly switch on and off.
- If you use an extension cord with the scanner, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- Never disassemble, modify, or attempt to repair the AC adapter by yourself except as specifically explained in the scanner's guides.
- If damage occurs to the plug, replace the cord set or consult a qualified electrician. If there are fuses in the plug, make sure you replace them with fuses of the correct size and rating.
- Unplug the scanner and the AC adapter, and refer servicing to qualified service personnel under the following conditions: The AC adapter or plug is damaged; liquid has entered the scanner or the AC adapter; the scanner or the AC adapter has been dropped or the case has been damaged; the

scanner or the AC adapter does not operate normally or exhibits a distinct change in performance. (Do not adjust controls that are not covered by the operating instructions.)

- Unplug the scanner and the AC adapter before cleaning. Clean with a damp cloth only. Do not use liquid or aerosol cleaners.
- If you are not going to use the scanner for a long period, be sure to unplug the AC adapter from the electrical outlet.

**Parent topic:** [Notices](#)

## Restrictions on Copying

Observe the following restrictions to ensure responsible and legal use of your scanner.

Copying of the following items is prohibited by law:

- Bank bills, coins, government-issued marketable securities, government bond securities, and municipal securities
- Unused postage stamps, pre-stamped postcards, and other official postal items bearing valid postage
- Government-issued revenue stamps, and securities issued according to legal procedure

Exercise caution when copying the following items:

- Private marketable securities (stock certificates, negotiable notes, checks, etc.), monthly passes, concession tickets, etc.
- Passports, driver's licenses, warrants of fitness, road passes, food stamps, tickets, etc.

**Note:** Copying these items may also be prohibited by law.

### Restriction on disassembling and decompiling

You may not disassemble, decompile or otherwise attempt to derive the source code of any software included with this product.

**Parent topic:** [Notices](#)

## Default Delay Times for Power Management for Epson Products

This product will enter sleep mode after a period of nonuse. This is to ensure that the product meets Energy Star standards of energy efficiency. More energy savings can be achieved by setting the time to sleep to a shorter interval.

**Parent topic:** [Notices](#)

# Binding Arbitration and Class Waiver

## 1. DISPUTES, BINDING INDIVIDUAL ARBITRATION, AND WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS

**1.1 Disputes.** The terms of this Section 1 shall apply to all Disputes between you and Epson. The term "Dispute" is meant to have the broadest meaning permissible under law and includes any dispute, claim, controversy or action between you and Epson arising out of or relating to this Agreement, Epson branded products (hardware and including any related software), or other transaction involving you and Epson, whether in contract, warranty, misrepresentation, fraud, tort, intentional tort, statute, regulation, ordinance, or any other legal or equitable basis. "DISPUTE" DOES NOT INCLUDE IP CLAIMS, or more specifically, a claim or cause of action for (a) trademark infringement or dilution, (b) patent infringement, (c) copyright infringement or misuse, or (d) trade secret misappropriation (an "IP Claim"). You and Epson also agree, notwithstanding Section 1.6, that a court, not an arbitrator, may decide if a claim or cause of action is for an IP Claim.

**1.2 Binding Arbitration.** You and Epson agree that all Disputes shall be resolved by binding arbitration according to this Agreement. **ARBITRATION MEANS THAT YOU WAIVE YOUR RIGHT TO A JUDGE OR JURY IN A COURT PROCEEDING AND YOUR GROUNDS FOR APPEAL ARE LIMITED.**

Pursuant to this Agreement, binding arbitration shall be administered by JAMS, a nationally recognized arbitration authority, pursuant to its code of procedures then in effect for consumer related disputes, but excluding any rules that permit joinder or class actions in arbitration (for more detail on procedure, see Section 1.6 below). You and Epson understand and agree that (a) the Federal Arbitration Act (9 U.S.C. §1, et seq.) governs the interpretation and enforcement of this Section 1, (b) this Agreement memorializes a transaction in interstate commerce, and (c) this Section 1 shall survive termination of this Agreement.

**1.3 Pre-Arbitration Steps and Notice.** Before submitting a claim for arbitration, you and Epson agree to try, for sixty (60) days, to resolve any Dispute informally. If Epson and you do not reach an agreement to resolve the Dispute within the sixty (60) days, you or Epson may commence an arbitration. Notice to Epson must be addressed to: Epson America, Inc., ATTN: Legal Department, 3840 Kilroy Airport Way, Long Beach, CA 90806 (the "Epson Address"). The Dispute Notice to you will be sent to the most recent address Epson has in its records for you. For this reason, it is important to notify us if your address changes by emailing us at [EAILEgal@ea.epson.com](mailto:EAILEgal@ea.epson.com) or writing us at the Epson Address above. Notice of the Dispute shall include the sender's name, address and contact information, the facts giving rise to the Dispute, and the relief requested (the "Dispute Notice"). Following receipt of the Dispute Notice, Epson and you agree to act in good faith to resolve the Dispute before commencing arbitration.

**1.4 Small Claims Court.** Notwithstanding the foregoing, you may bring an individual action in the small claims court of your state or municipality if the action is within that court's jurisdiction and is pending only in that court.

**1.5 WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS. YOU AND EPSON AGREE THAT EACH PARTY MAY BRING DISPUTES AGAINST THE OTHER PARTY ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY CLASS OR REPRESENTATIVE PROCEEDING, INCLUDING WITHOUT LIMITATION FEDERAL OR STATE CLASS ACTIONS, OR CLASS ARBITRATIONS. CLASS ACTION LAWSUITS, CLASS-WIDE ARBITRATIONS, PRIVATE ATTORNEY-GENERAL ACTIONS, AND ANY OTHER PROCEEDING WHERE SOMEONE ACTS IN A REPRESENTATIVE CAPACITY ARE NOT ALLOWED. ACCORDINGLY, UNDER THE ARBITRATION PROCEDURES OUTLINED IN THIS SECTION, AN ARBITRATOR SHALL NOT COMBINE OR CONSOLIDATE MORE THAN ONE PARTY'S CLAIMS WITHOUT THE WRITTEN CONSENT OF ALL AFFECTED PARTIES TO AN ARBITRATION PROCEEDING.**

**1.6 Arbitration Procedure.** If you or Epson commences arbitration, the arbitration shall be governed by the rules of JAMS that are in effect when the arbitration is filed, excluding any rules that permit arbitration on a class or representative basis (the "JAMS Rules"), available at <http://www.jamsadr.com> or by calling 1-800-352-5267, and under the rules set forth in this Agreement. All Disputes shall be resolved by a single neutral arbitrator, and both parties shall have a reasonable opportunity to participate in the selection of the arbitrator. The arbitrator is bound by the terms of this Agreement. The arbitrator, and not any federal, state or local court or agency, shall have exclusive authority to resolve all disputes arising out of or relating to the interpretation, applicability, enforceability or formation of this Agreement, including any claim that all or any part of this Agreement is void or voidable. Notwithstanding this broad delegation of authority to the arbitrator, a court may determine the limited question of whether a claim or cause of action is for an IP Claim, which is excluded from the definition of "Disputes" in Section 1.1 above. The arbitrator shall be empowered to grant whatever relief would be available in a court under law or in equity. The arbitrator may award you the same damages as a court could, and may award declaratory or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. In some instances, the costs of arbitration can exceed the costs of litigation and the right to discovery may be more limited in arbitration than in court. The arbitrator's award is binding and may be entered as a judgment in any court of competent jurisdiction.

You may choose to engage in arbitration hearings by telephone. Arbitration hearings not conducted by telephone shall take place in a location reasonably accessible from your primary residence, or in Orange County, California, at your option.

a) Initiation of Arbitration Proceeding. If either you or Epson decides to arbitrate a Dispute, both parties agree to the following procedure:

(i) Write a Demand for Arbitration. The demand must include a description of the Dispute and the amount of damages sought to be recovered. You can find a copy of a Demand for Arbitration at <http://www.jamsadr.com> ("Demand for Arbitration").

(ii) Send three copies of the Demand for Arbitration, plus the appropriate filing fee, to: JAMS, 500 North State College Blvd., Suite 600 Orange, CA 92868, U.S.A.

(iii) Send one copy of the Demand for Arbitration to the other party (same address as the Dispute Notice), or as otherwise agreed by the parties.

b) Hearing Format. During the arbitration, the amount of any settlement offer made shall not be disclosed to the arbitrator until after the arbitrator determines the amount, if any, to which you or Epson is entitled. The discovery or exchange of non-privileged information relevant to the Dispute may be allowed during the arbitration.

c) Arbitration Fees. Epson shall pay, or (if applicable) reimburse you for, all JAMS filings and arbitrator fees for any arbitration commenced (by you or Epson) pursuant to provisions of this Agreement.

d) Award in Your Favor. For Disputes in which you or Epson seeks \$75,000 or less in damages exclusive of attorney's fees and costs, if the arbitrator's decision results in an award to you in an amount greater than Epson's last written offer, if any, to settle the Dispute, Epson will: (i) pay you \$1,000 or the amount of the award, whichever is greater; (ii) pay you twice the amount of your reasonable attorney's fees, if any; and (iii) reimburse you for any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing the Dispute in arbitration. Except as agreed upon by you and Epson in writing, the arbitrator shall determine the amount of fees, costs, and expenses to be paid by Epson pursuant to this Section 1.6d).

e) Attorney's Fees. Epson will not seek its attorney's fees and expenses for any arbitration commenced involving a Dispute under this Agreement. Your right to attorney's fees and expenses under Section 1.6d) above does not limit your rights to attorney's fees and expenses under applicable law; notwithstanding the foregoing, the arbitrator may not award duplicative awards of attorney's fees and expenses.

**1.7 Opt-out. You may elect to opt-out (exclude yourself) from the final, binding, individual arbitration procedure and waiver of class and representative proceedings specified in this Agreement by sending a written letter to the Epson Address within thirty (30) days of your assent to this Agreement (including without limitation the purchase, download, installation of the Software or other applicable use of Epson Hardware, products and services) that specifies (i) your name, (ii) your mailing address, and (iii) your request to be excluded from the final, binding individual arbitration procedure and waiver of class and representative proceedings specified in this Section 1. In the event that you opt-out consistent with the procedure set forth above, all other terms shall continue to apply, including the requirement to provide notice prior to litigation.**

**1.8 Amendments to Section 1.** Notwithstanding any provision in this Agreement to the contrary, you and Epson agree that if Epson makes any future amendments to the dispute resolution procedure and class action waiver provisions (other than a change to Epson's address) in this Agreement, Epson will obtain your affirmative assent to the applicable amendment. If you do not affirmatively assent to the applicable amendment, you are agreeing that you will arbitrate any Dispute between the parties in accordance with the language of this Section 1 (or resolve disputes as provided for in Section 1.7, if you timely elected to opt-out when you first assented to this Agreement).

1.9 **Severability.** If any provision in this Section 1 is found to be unenforceable, that provision shall be severed with the remainder of this Agreement remaining in full force and effect. **The foregoing shall not apply to the prohibition against class or representative actions as provided in Section 1.5. This means that if Section 1.5 is found to be unenforceable, the entire Section 1 (but only Section 1) shall be null and void.**

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